

# 6Gb/s SATA RAID Cards

## **ARC-1203 - 2 ports**

(PCIe 2.0 to 6Gb/s SATA RAID Controllers)

## **User Manual**

Version: 1.10

Issue Date: November, 2022

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## **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

## **Manufacturer's Declaration for CE Certification**

We confirm ARC-1203-2I has been tested and found compliant with the requirements in the council directive relating to the EMC Directive 2004/108/EC. Regarding to the electromagnetic compatibility, the following standards were applied:

EN 55022: 2006, Class B  
EN 61000-3-2: 2006  
EN 61000-3-3: 1995+A1: 2001+A2: 2005

EN 55024:1998+A1:2001=A2:2003  
IEC61000-4-2: 2001  
IEC61000-4-3: 2006  
IEC61000-4-4: 2004  
IEC61000-4-5: 2005  
IEC61000-4-6: 2006  
IEC61000-4-8: 2001  
IEC61000-4-11: 2004

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# INTRODUCTION

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## 1. Introduction

This section presents a brief overview of the 6Gb/s SATA RAID controller, ARC-1203-2I. (PCIe 2.0 to 6Gb/s SATA RAID controller)

### 1.1 Overview

The Areca ARC-1203-2I SATA RAID host adapter is a PCIe 2.0 x1 bus to 6Gb/s SATA disk array host adapter. It provides two SATA III ports on a single controller. It is used the same RAID kernel of its field-proven 6Gb/s, and 12Gb/s SAS RAID controller and uses the same drivers and management tools to help keep implementation and maintenance costs low. When properly configured, the SATA RAID adapter can provide a high degree of performance and fault tolerance with data mirroring for maximum protection. The ARC-1203-2I is the industry's most compelling 2-port 6Gb/s SATA RAID solution which economically delivers fullfeatured true hardware RAID to desktop and workstations as well as entry-level servers.

### Unparalleled Performance

The SATA RAID controllers raise the standard to higher performance levels with several enhancements including high-performance 1066MHz storage processor, a new DDR3-1066 memory architecture, and 6Gb/s SATA III ports in a high performance PCIe 2.0 x1 bus interconnection. The ARC-1203-2I default supports on-board 256MB DDR3-1066 SDRAM memory. The test result is against overall performance compared to other standard SATA host adapter.

### Unsurpassed Data Availability

With Areca entry-level RAID controllers incorporate onboard storage processors to deliver true hardware RAID. Hardware RAID cards have their own local RAID processor onboard, plus dedicated onboard cache for full hardware offloading of RAID-processing functions. The ability of hardware RAID controllers to rebuild an array in the event of a drive failure is superior to what software RAID controllers offer.

# INTRODUCTION

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The ARC-1203-2I RAID adapters can provide RAID levels 0, 1, Single Disk and JBOD RAID for maximum configuration flexibility. Its high data availability and protection derives from Areca Technology's advanced features: Online RAID Capacity Expansion, Array Roaming, Online RAID Level / Stripe Size Migration, Global Online Spare, Automatic Drive Failure Detection, Automatic Failed Drive Rebuilding, Disk Hot-Swap, Online Background Rebuilding, Instant Availability/Background Initialization and Auto Reassign Sector.

During the adapter firmware upgrade flash process, it is possible for a problem to occur resulting in corruption of the controller firmware. With our redundant flash image feature the adapter will revert back to the last known version of firmware and continue operating. This reduces the risk of system failure due to firmware crash. The optional battery backup module provides power to the cache if it contains data not yet written to the drives when power is lost.

## **Maximum Interoperability**

The Areca ARC-1203-2I is a half length low profile SATA III RAID controller. It supports broad operating system including Windows 10/8/Server 2012(R2)/7/2008(R2)/Vista/Server 2003/XP(64-bit), RedHat Linux, SuSE Linux, FreeBSD, Solaris, Mac OS and more, along with key system monitoring features such as SMTP, and SNMP function.

## **Easy RAID Management**

The BIOS contains an embedded McBIOS RAID manager that can access via hot key at BIOS boot-up screen. This pre-boot RAID manager can use to simplify the setup and management of RAID adapter. The adapter firmware also contains and browser-based McRAID storage manager that can access through the ArchHTTP Proxy Server. The McRAID manager allows local and remote to create and modify RAID set, volume set, and monitor RAID status from standard web browser. API software components and CLI also support for the RAID manager. The Single Admin Portal (ArcSAP) quick manager can support one application to scan multiple RAID units in the local and remote for easy installation, configuration and operation.

# INTRODUCTION

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## 1.2 Features

### **Controller Architecture**

- ARM\_based 1066MHz storage I/O processor
- 256MB on-board DDR3-1066 SDRAM with ECC protection
- PCIe 2.0 x1 bus
- Support up to 2 x 6Gb/s SATA HDDs/SSD
- Write-through or write-back cache support
- Multi-adapter support for large storage requirements
- BIOS boot support for greater fault tolerance
- BIOS PnP (plug and play) and BBS (BIOS boot specification) support
- NVRAM for RAID event & transaction log
- Boot support for the uEFI host BIOS
- Redundant flash image for controller availability
- RoHS compliant
- Battery backup module (BBM) ready (optional)
- Disk activity/fault LED on bracket

### **RAID Features**

- RAID level 0, 1, Single Disk and JBOD
- Configurable stripe size up to 1024KB
- Multiple RAID selection
- Online array roaming
- Online RAID level/stripe size migration
- Online capacity expansion and RAID level migration simultaneously
- Instant availability and background initialization
- Automatic drive insertion/removal detection and rebuilding
- Greater than 2TB capacity per disk drive support
- SED (self-encrypting drives) function support
- Support intelligent power management to save energy and extend service life
- Support for native 4K and 512 byte sector SATA devices
- Support HDD firmware update

### **Monitors/Notification**

- System status indication through global HDD activity/fault connector, individual fault connector, LCD/serial bus connector and alarm buzzer
- SMTP support for email notification
- SNMP support for remote manager

# INTRODUCTION

## **RAID Management**

- Field-upgradeable firmware in flash ROM

## **In-Band Manager**

- Hot key "boot-up" McBIOS RAID manager via M/B BIOS
- Web browser-based McRAID storage manager via ArchHTTP proxy server for all operating systems
- Support Command Line Interface (CLI)
- API library for customer to write monitor utility
- Single Admin Portal (SAP) monitor utility

## **Out-of-Band Manager**

- Push Button and LCD display panel (optional)

## **Operating System**

- Windows 10/8/2012/7/2008/Vista/XP(64-bit)/2003
- Linux
- FreeBSD
- VMware
- Solaris 10/11 x86/x86\_64
- Mac OS X 10.5 / macOS 10.12 or higher

| <b>6Gb/s SATA RAID controllers</b> |  |
|------------------------------------|--|
| <b>Model name</b>                  | ARC-1203-2i  |
| <b>I/O Processor</b>               | ARM_based 1066MHz storage I/O processor            |
| <b>Form Factor (H x L)</b>         | Low Profile: 64.4 x 134 mm                         |
| <b>Host Bus Type</b>               | PCIe 2.0 x1 bus                                    |
| <b>Driver Connector</b>            | 2 x SATA III                                       |
| <b>Drive Support</b>               | Up to 2 x 6Gb/s SATA HDDs/SSD                      |
| <b>RAID Level</b>                  | 0,1, Single Disk and JBOD                          |
| <b>On-Board Cache</b>              | 256MB on-board DDR3-1066 SDRAM with ECC protection |
| <b>Management Port</b>             | In-Band: PCIe / Out-of-Band: Push Button and LCD   |

### **Note:**

Low-profile bracket has included on the low profile board shipping package.

# HARDWARE INSTALLATION

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## 2. Hardware Installation

This section describes the procedures for installing the 6Gb/s SATA RAID controllers.

### 2.1 Before You First Installing

Thanks for purchasing the 6Gb/s SATA RAID controller as your RAID data storage subsystem. This user manual gives simple step-by-step instructions for installing and configuring the 6Gb/s SATA RAID controller. To ensure personal safety and to protect your equipment and data, reading the following information package list carefully before you begin installing.

#### Package Contents

If your package is missing any of the items listed below, contact your local dealers before you install. **(Disk drives and disk mounting brackets are not included)**

- 1 x ARC-1203-2I RAID controller in an ESD-protective bag
- 1 x Installation CD – containing driver, relative software, an electronic version of this manual and other related manual
- 2 x SATA interface cables
- 1 x Quick start guide
- 1 x Low-profile bracket

### 2.2 Board Layout

The RAID controllers can support a family SATA interface included 2 internal ports with 6Gb/s capability. This section provides the board layout and connector/jumper for the 6Gb/s SATA RAID controller.

# HARDWARE INSTALLATION

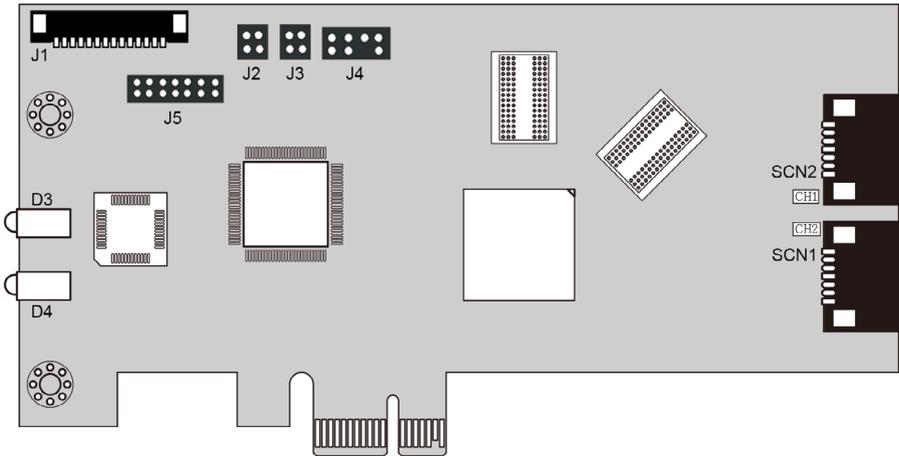


Figure 2-1, ARC-1203-2i 6Gb/s SATA RAID controller

| Connector | Type                                 | Description            |
|-----------|--------------------------------------|------------------------|
| 1. (J1)   | Battery Backup Module Connector      | 14-pin wafer connector |
| 2. (J2)   | Global Fault/Activity LED Header     | 4-pin header           |
| 3. (J3)   | Individual Fault/Activity LED Header | 4-pin header           |
| 4. (J4)   | I <sup>2</sup> C/LCD Connector       | 7-pin header           |
| 5. (J5)   | Manufacture Purpose Port             | 14-pin header          |
| 6. (SCN1) | SATA Port 1 (CH2)                    | SATA III               |
| 7. (SCN2) | SATA Port 0 (CH1)                    | SATA III               |
| 8. (D3)   | Fault/Activity LED (for CH1)         | Bi-color DIP           |
| 9. (D4)   | Fault/Activity LED (for CH2)         | Bi-color DIP           |

Table 2-1, ARC-1203-2i connectors

# HARDWARE INSTALLATION

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## Tools Required

An ESD grounding strap or mat is required. Also required are standard hand tools to open your system's case.

## System Requirement

The 6Gb/s SATA RAID controller can be installed in an universal PCIe slot and requires a motherboard that:

ARC-1203-2i 6Gb/s SATA RAID controller requires:

- Comply with the PCIe 2.0 x1 lane
- Backward-compatible with PCIe 1.0

The SATA RAID controller may be connected to up to 2 cables. Optional cables are required to connect any drive activity LEDs and fault LEDs on the enclosure to the SATA RAID controller.

## Installation Tools

The following items may be needed to assist with installing the 6Gb/s SATA RAID controller into an available PCIe expansion slot.

- Small screwdriver
- Host system hardware manuals and manuals for the disk or enclosure being installed.

## Personal Safety Instructions

Use the following safety instructions to help you protect your computer system from potential damage and to ensure your own personal safety.

- Always wear a grounding strap or work on an ESD-protective mat.
- Before opening the system cover, turn off power switches and unplug the power cords. Do not reconnect the power cords until you have replaced the covers.

# HARDWARE INSTALLATION

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## Electrostatic Discharge

Static electricity can cause serious damage to the electronic components on this 6Gb/s SATA RAID controller. To avoid damage caused by electrostatic discharge, observe the following precautions:

- Do not remove the 6Gb/s SATA RAID controller from its anti-static packaging until you are ready to install it into a computer case.
- Handle the 6Gb/s SATA RAID controller by its edges or by the metal mounting brackets at its each end.
- Before you handle the 6Gb/s SATA RAID controller in any way, touch a grounded, anti-static surface, such as an unpainted portion of the system chassis, for a few seconds to discharge any built-up static electricity.

### **Warning:**

High voltages may be found inside computer equipment. Before installing any of the hardware in this package or removing the protective covers of any computer equipment, turn off power switches and disconnect power cords. Do not reconnect the power cords until you have replaced the covers.

# HARDWARE INSTALLATION

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## 2.3 Installation

Use the following instructions below to install a PCIe 2.0 6Gb/s SATA RAID controller.

### Step 1. Unpack

Unpack and remove the PCIe 2.0 6Gb/s SATA RAID controller from the package. Inspect it carefully, if anything is missing or damaged, contact your local dealer.

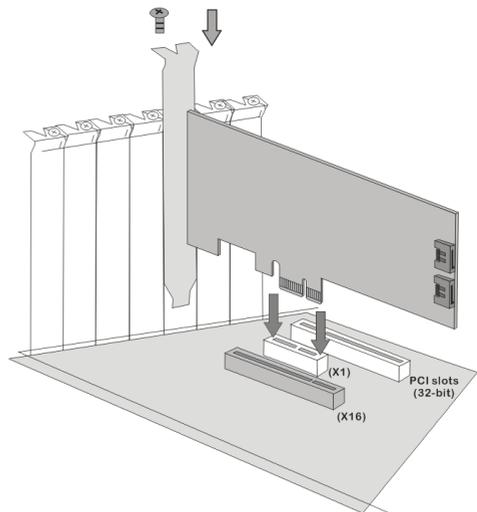
### Step 2. Power PC/Server Off

Turn off computer and remove the AC power cord. Remove the system's cover. For the instructions, please see the computer system documentation.

### Step 3. Install the PCIe 6Gb/s SATA RAID Cards

To install the 6Gb/s SATA RAID controller, remove the mounting screw and existing bracket from the rear panel behind the selected PCIe 2.0 slot. Align the gold-fingered edge on the card with the selected PCIe 2.0 slot. Press down gently but firmly to ensure that the card is properly seated in the slot, as shown on Figure 2-2. Then, screw the bracket into the computer chassis.

Figure 2-2, Insert into a PCIe slot



# HARDWARE INSTALLATION

## Step 4. Mount the Drives

You can connect the SATA drives to the controller through direct cable. In the direct connection, SATA drives are directly connected to 6Gb/s SATA RAID controller port with SATA cables. The 6Gb/s SATA RAID controller can support up to 2 ports. Remove the front bezel from the computer chassis and install the cages or SATA drives in the computer chassis. Loading drives to the drive tray if cages are installed. Be sure that the power is connected to the individual drives.

## Step 5. Connect the SATA Cable

ARC-1203-2I controller has two SATA internal connectors. If you have not yet connected your SATA cables, use the cables included with your kit to connect the controller to the SATA hard drives. The cable connectors are all identical, so it does not matter which end you connect to your controller, SATA hard drive, or cage back-plane SATA connector.



Figure 2-3, SATA Cable

### **Note:**

The SATA cable connectors must match your HDD cage. For example: Channel 1 of RAID controller connects to channel 1 of HDD cage, channel 2 of RAID controller connects to channel 2 of HDD cage, and follow this rule.

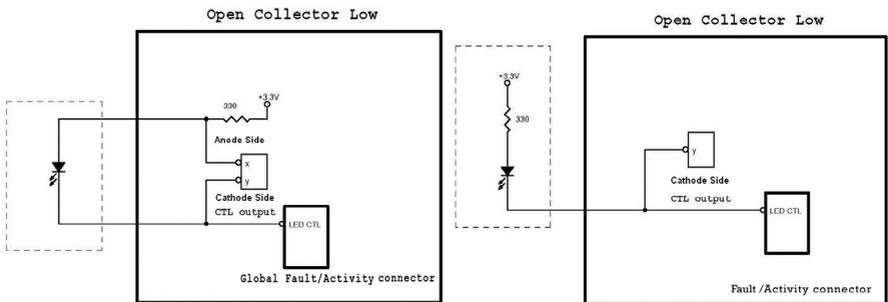
# HARDWARE INSTALLATION

## Step 6. Install the LED Cable (Optional)

The 6Gb/s SATA controller provides LED cable header to support the fault/activity status. The global indicator connector is used by the server/desktop system global indicator LED.

The following electronics schematic is the 6Gb/s SATA RAID controller logical of fault/activity header. The signal from EPLD CTL output pin is cathode (-) side.

The following diagrams and descriptions describe each type of connector.



### Note:

A cable for the global indicator comes with your computer system. Cables for the individual drive LEDs may come with a drive cage, or you may need to purchase them.

## A: Individual Fault LED and Global Activity/Fault Indicator Connector

The 6Gb/s SATA RAID controller provides the connector for fault/activity LED. Connect the cables for the fault/activity LEDs and the respective connector on the 6Gb/s SATA RAID controller.

The following table is the fault/activity LED signal behavior.

# HARDWARE INSTALLATION

| LED                | Normal Status  | Problem Indication  |
|--------------------|--|---|
| HDD (Activity) LED | When the activity (HDD) LED is illuminated, there is I/O activity on that disk drive. When the activity LED is dark, there is no activity on that disk drive.  | N/A   |
| Fault LED          | When the fault LED is solid illuminated, there is no disk present and When the fault LED is off, that disk is present and status is normal.<br><br>When the "Identify Drive" is selected, the selected drive fault LED will blink. | When the fault LED is slow blinking (2 times/sec), that indicate disk drive has failed and should be hot-swapped immediately.<br><br>When the activity (HDD) LED is illuminated and fault LED is fast blinking (10 times/sec) that indicate there is rebuilding activity on the disk drive. |

If the system will use only a single global indicator, attach the LED to the two pins of the global activity/fault connector. The global fault pin pair connector is the overall activity/fault signal.

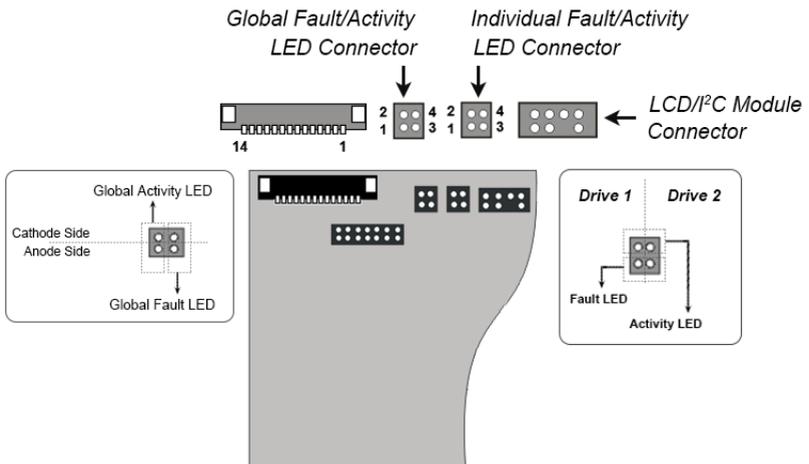
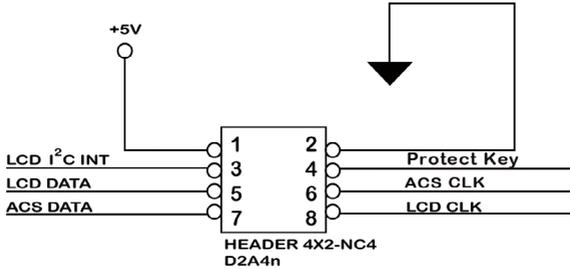


Figure 2-4, ARC-1203-2i individual Fault/Activity LED for each channel drive and global indicator connector for computer case.

# HARDWARE INSTALLATION

## B: Areca Serial Bus Connector

The following picture and table is the serial bus signal name description for the LCD/I<sup>2</sup>C Module Connector (J4).



| PIN | Description                | PIN | Description          |
|-----|----------------------------|-----|----------------------|
| 1   | Power (+5V)                | 2   | GND                  |
| 3   | LCD Module Interrupt       | 4   | Protect Key          |
| 5   | LCD Module Serial Data     | 6   | Fault/Activity Clock |
| 7   | Fault/Activity Serial Data | 8   | LCD Module Clock     |

You can use one optional LCD front panel and keypad function to simply create the RAID volume. The LCD status panel also informs you the disk array's current operating status at a glance. The LCD configuration is described in a separate manual: RAID Card\_LCD manual. The LCD housed in a 5¼-inch half-height or 3.5-inch canister.

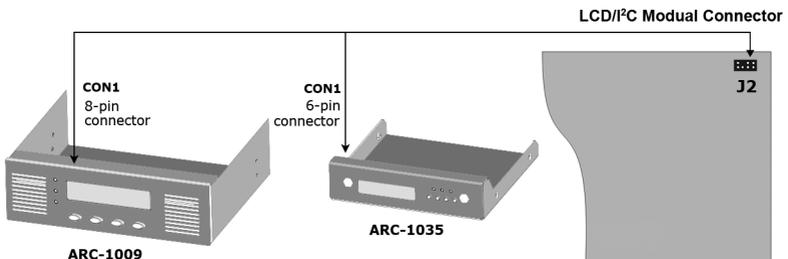


Figure 2-5, Connect to LCD Status Panel

# HARDWARE INSTALLATION

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## **Step 7. Adding a Battery Backup Module (Optional)**

Please refer to Appendix B Battery Backup Module (ARC-6120BA-T121) for installing the BBM in your 6Gb/s SATA RAID controller.

## **Step 8. Re-check Fault LED Cable Connections (Optional)**

Be sure that the proper failed drive channel information is displayed by the fault LEDs. An improper connection will tell the user to “Hot Swap” the wrong drive. This can result in removing the wrong disk (one that is functioning properly) from the controller. This can result in failure and loss of system data.

## **Step 9. Power up the System**

Thoroughly check the installation, reinstall the computer cover, and reconnect the power cord cables. Turn on the power switch at the rear of the computer (if equipped) and then press the power button at the front of the host computer.

## **Step 10. Install the Controller Driver**

For a new system:

- Driver installation usually takes places as part of operating system installation. Please refer to Chapter 4 “Diver Installation” for the detailed installation procedure.

For an existing system:

- To install the controller driver into the existing operating system. For the detailed installation procedure, please refer to the Chapter 4, “Driver Installation”.

## **Step 11. Install ArcHTTP Proxy Server**

The ARC-1203-2I firmware has embedded the web-browser McRAID storage manager. ArchHTTP proxy server will launch the web-browser McRAID storage manager. It provides all of the creation, management and monitor ARC-1203-2I RAID controller status. Please refer to the Chapter 5 for the detail “ArchHTTP Proxy Server Installation”. For SNMP agent function, please see the “SNMP Operation & Installation” section in the Appendix C of the user manual.

# HARDWARE INSTALLATION

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## Step 12. Configure Volume Set

With Areca series RAID cards, there are 4 methods to manage your ARC-1203-2I RAID controller. It can be configured by using the LCD with keypad, McBIOS RAID manager (terminal emulation) or McRAID storage manager (via ArchHTTP proxy utility).

- **Method 1: Internal PCIe Connection (McBIOS RAID Manager)**  
The ARC-1203-2I RAID controller can be configured via a BIOS start up McBIOS manager. The McBIOS RAID manager is firmware-based and is used to configure RAID sets and volume sets. Because the utility resides in the ARC-1203-2I RAID controller firmware, operation is independent of any operating systems on your computer. For additional information on using the BIOS on-screen to configure the RAID subsystem see the Chapter 3 of "BIOS Configuration" of the user manual.
- **Method 2: Internal PCIe Connection (McRAID Storage Manager)**  
You're now ready to use the McRAID storage manager to set up RAID volumes. Your ARC-1203-2I RAID controller can be configured by using McRAID storage manager (launched by ArchHTTP proxy server). ARC-1203-2I RAID controller has embedded the TCP/IP & web browser-based RAID manager in the firmware. User can use the standard web browsers to manage the RAID controller using ArchHTTP proxy server installed. For additional information on using the McRAID storage manager to configure the RAID controller see the Chapter 6 of "Web Browser-Based Configuration" of the user manual.
- **Method 3: Front LCD Panel with Keypad (Optional)**  
You can use LCD front panel and keypad function to simply create the RAID volume. The LCD status panel also informs you of the disk array's current operating status at a glance. For additional information on using the LCD to configure the RAID controller see the ARC1000\_LCD manual on the shipping CD. The LCD provides a system of screens with areas for information, status indication, or menus. The LCD screen displays up to two lines at a time of menu items or other information.

# HARDWARE INSTALLATION

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## **Step 13. Format, Partition and Mount the ARC-1203-2I RAID Controller Volumes**

After the volume set is ready for system accesses, it needs to be partitioned, formatted, and mounted by the operating system. There are various steps, depending on what operating system you are using (Windows, Linux, FreeBSD or Mac, etc.). Detailed steps for each operating system are provided on their disk utility. After that, the ARC-1203-2I RAID controller can be fully used.

## **Step 14. Determining the Boot Sequences**

The ARC-1203-2I RAID controller is a bootable device. You can use it as primary boot drive or secondary storage drive. If your system already contains a bootable device with an installed operating system, you can set up your system to boot a second operating system from the new ARC-1203-2I RAID controller volume.

### **For PC system:**

To add a second bootable controller, you may need to enter setup of motherboard BIOS and change the device boot sequence so that the new ARC-1203-2I RAID controller volume heads the list. If the system BIOS setup does not allow this change, your system may be not configurable to allow the new ARC-1203-2I RAID controller volume to act as a second boot device.

### **For Apple Mac Pro system:**

Areca controller has supported the EFI BIOS on the PCIe 2.0 6Gb/s SATA RAID controller. You have other alternatively to add volumes on the Intel-based Mac bootable device listing. You can follow the following procedures to add 6Gb/s SATA RAID controller on the Mac bootable device listing.

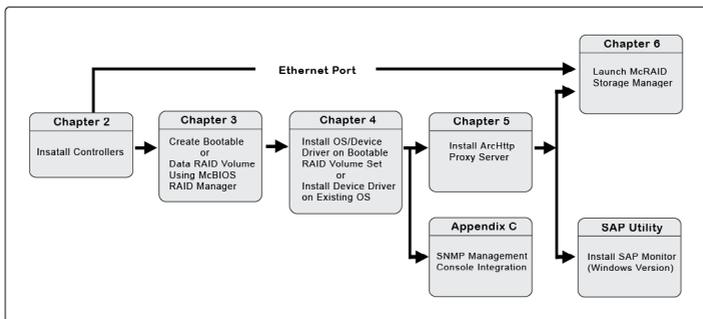
1. Set the BIOS selection in System Controls: Advance Configuration to "EFI" option for Intel-based MacPro boot.
2. Download OS X Mavericks and DiskMaker X. Follow the DiskMaker X to make a bootable OS X Mavericks USB install drive.
3. Restart your Mac and after you hear the chime sound, press the Option (Alt) key until you see the option to choose the flash drive to boot from.

# HARDWARE INSTALLATION

- Follow the on-screen prompts to complete Areca Volume Upgrade and Clean Install of OS X Mavericks. Power up the Intel-based Mac and Areca volume will be added in the bootable device automatically.

## 2.4 Summary of the installation

The flow chart below describes the installation procedures for 6Gb/s SATA RAID controllers.



These procedures includes hardware installation, the creation and configuration of a RAID volume through the McBIOS/McRAID manager, OS installation and installation of 6Gb/s SATA RAID controller software.

The software components configure and monitor the 6Gb/s SATA RAID controllers as following table.

| Configuration Utility   | Operating System Supported   |
|---|--|
| McBIOS RAID Manager   | OS-Independent   |
| McRAID Storage Manager<br>(Via ArchHTTP proxy server)   | Windows 10/8/2012/7/2008/Vista/<br>XP(64-bit)/2003, Linux, FreeBSD, So-<br>laris and Mac |
| SAP Monitor (Single Admin Portal to<br>scan for multiple RAID units in the net-<br>work, via ArchHTTP proxy server) | Windows 10/8/2012/7/2008/Vista/<br>XP(64-bit)/2003                                       |
| SNMP Manager Console Integration  | Windows 10/8/2012/7/2008/Vista/<br>XP(64-bit)/2003, Linux and FreeBSD                    |

# HARDWARE INSTALLATION

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## **McRAID Storage Manager**

Before launching the firmware-embedded web browser, McRAID storage manager through the PCIe bus, you need first to install the ArchHTTP proxy server on your server system. If you need additional information about installation and start-up of this function, see the McRAID Storage Manager section in Chapter 6 of the user manual.

## **ArchHTTP Proxy Server**

ArchHTTP has to be installed for GUI RAID console (MRAID storage manager) to run. It is used to launch the web browser McRAID storage manager. It also runs as a service or daemon in the background that allows capturing of events for mail and SNMP traps notification. If you need additional information about installation and start-up of this function, see the ArchHTTP Proxy Server Installation section in Chapter 5 of the user manual.

## **CLI Utility**

CLI (Command Line Interface) lets you set up and manage RAID controller through a command line interface. CLI performs many tasks at the command line. You can download CLI manual from Areca website or software CD <CDROM>\DOCS directory.

## **SNMP Manager Console Integration**

There are two ways to transport SNMP data on the ARC-1203-2I RAID controller: in-band PCIe host bus interface or out-of-band built-in LAN interface. Enter the "SNMP Tarp IP Address" option on the firmware-embedded SNMP configuration function for user to select the SNMP data agent-side communication from the out-of-band built-in LAN interface. To use in-band PCIe host bus interface, keep blank on the "SNMP Tarp IP Address" options.

- **In-Band-Using PCIe Host Bus Interface**

In-band interface refers to management of the SNMP data of 6Gb/s SATA controllers from a PCIe host bus. In-band interface is simpler than out-of-band interface for it requires less hardware in its configuration. Since the 6Gb/s SATA RAID controller is already installed in the host system, no extra connection is necessary.

# HARDWARE INSTALLATION

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Just load the necessary in-band Areca SNMP extension agent for the controllers. Before launching the SNMP agent in the sever, you need first to enable the firmware-embedded SNMP community configuration and install Areca SNMP extension agent in your server system. If you need additional information about installation and start-up the function, see the SNMP Operation & Installation section in the Appendix C of the user manual.

## **Single Admin Portal (ArcSAP) Monitor**

This utility can scan for multiple RAID units in the local and remote systems and provide an effective mechanism to configure and monitor your RAID units. For additional information, see the utility manual (ArcSAP) in the packaged CD or download it from the web site **<http://www.areca.com.tw>**

# BIOS CONFIGURATION

## 3. McBIOS RAID Manager

The system mainboard BIOS automatically configures the following 6Gb/s SATA RAID controller parameters at power-up:

- I/O Port Address
- Interrupt Channel (IRQ)
- Controller ROM Base Address

Use McBIOS RAID manager to further configure the 6Gb/s SATA RAID controller to suit your server hardware and operating system.

### 3.1 Starting the McBIOS RAID Manager

The McBIOS RAID manager is designed to be user-friendly. It is a menu-driven program, residing in the firmware, which allows you to scroll through various menus and sub-menus and select among the predetermined configuration options. This section explains how to launch the McBIOS RAID setup utility to configure your RAID controllers that the installed motherboard 'BIOS Mode' is either **Legacy** or **UEFI**.

1. **M/B BIOS mode:** Legacy, or UEFI BIOS with the CSM (compatibility support module) option = enabled

When starting a system with a RAID controller installed, it will display the following message on the monitor during the start-up sequence (after the system BIOS startup screen but before the operating system boots):

```
ARC-1203-2I PCIe4/5.0G RAID Controller - DRAM: 256(MB) / #Channels: 2
BIOS: V1.23 / Date: 2015-12-10 - F/W: V1.52 / Date: 2015-11-10
```

```
▶ Bus/Dev/Fun= 8/0/0, I/O-Port=FBEA0000h, IRQ=10, BIOS=CA00 : 0h
▶▶▶ ID-LUN=00-0, Vol="Areca ARC-1203-VOL#000R001", Size=3.6 (TB)
▶▶▶ ID-LUN=00-1, Vol="Areca ARC-1203-VOL#001R001", Size=3.6 (TB)
▶▶▶ RAID controller BIOS not installed
▶▶▶ Press <Tab/F6> to enter SETUP menu. 9 second(s) left <ESC to Skip>..
```

# BIOS CONFIGURATION

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The McBIOS RAID manager message remains on your screen for about nine seconds, giving you time to start the configuration menu by pressing **Tab** or **F6**. If you do not wish to enter configuration menu, press **ESC** to skip configuration immediately. When activated, the McBIOS RAID manager window appears showing a selection dialog box listing the RAID controllers that are installed in the system. The legend at the bottom of the screen shows you what keys are enabled for the windows.

2. **M/B BIOS mode:** UEFI and CSM (compatibility support module) option = disabled

After firmware version 1.65 package, Areca RAID card ARC-1203FIRM.BIN code creates a virtual bootable disk (UEFI OS) for the ARC-1203UEFI.BIN code to launch the McBIOS setup utility. When user chooses to boot from the virtual disk in M/B setup, the McBIOS setup utility is launched through boot into UEFI OS during M/B boot. Follow below procedures to launch it.

- a). Add RAID controllers "UEFI OS(Areca A....)" in the M/B boot option: You must enter the setup of motherboard BIOS and add UEFI OS to the boot option if your motherboard BIOS does not automatically add it.
- b). Restart your motherboard to boot from UEFI OS. The motherboard vendors provide two methods for choosing a boot device: Enter boot menu by using hotkey or enter boot menu through BIOS configuration.

## **Note:**

UEFI OS is not loaded when setting the 'Secure Boot' option=enabled in M/B BIOS setup.

- c). When booted, the McBIOS RAID setup window appears showing the main menu of the RAID controllers that are installed in the system. If there have more than two RAID adapters installed in the system, it will show a selection for user to choose one to configure the RAID adapter.
- d). Follow the on-screen prompts to complete the configuration.

# BIOS CONFIGURATION

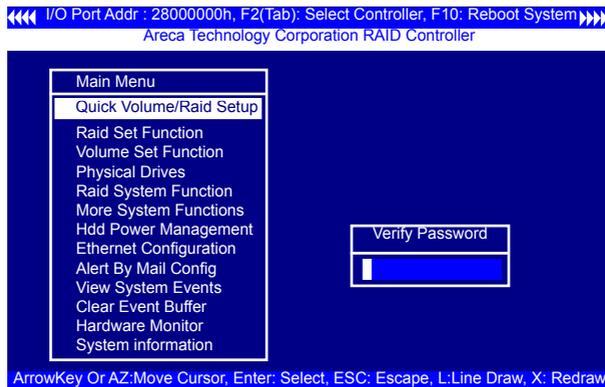
After using "F10" to exit, you can enter " shell>exit" or need to hard power cycle it.

- e). Enter the setup of motherboard BIOS to disable or adjust UEFI OS in the boot option priorities if it is the first priority of overall boot order. Otherwise the system will always boot into UEFI OS without using the hotkey.

McBIOS setup utility operates upon a single RAID controller at a time. A selection dialog box listing the RAID controllers that are installed in the system.



Use the **Up** and **Down** arrow keys to select the controller you want to configure. While the desired controller is highlighted, press the **Enter** key to enter the main menu of the McBIOS RAID manager.



## **Note:**

The manufacture default password is set to **0000**; this password can be modified by selecting **Change Password** in the **Raid System Function** section.

# BIOS CONFIGURATION

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## 3.2 McBIOS RAID manager

The McBIOS RAID manager is firmware-based and is used to configure RAID sets and volume sets. Because the utility resides in the 6Gb/s SATA RAID controller firmware, operation is independent of any operating systems on your computer. This utility can be used to:

- Create RAID sets,
- Expand RAID sets,
- Add physical drives,
- Define volume sets,
- Modify volume sets,
- Modify RAID level/stripe size,
- Define pass-through disk drives,
- Modify system functions and
- Designate drives as hot spares.

## 3.3 Configuring Raid Sets and Volume Sets

You can configure RAID sets and volume sets with McBIOS RAID manager automatically. Using “Quick Volume/Raid Setup” or manually using “Raid Set/Volume Set Function”. Each configuration method requires a different level of user input. The general flow of operations for RAID set and volume set configuration is:

| Step | Action   |
|------|--|
| 1    | Designate hot spares/pass-through drives (optional).                               |
| 2    | Choose a configuration method.   |
| 3    | Create RAID sets using the available physical drives.                              |
| 4    | Define volume sets using the space available in the RAID set.                      |
| 5    | Initialize the volume sets and use volume sets (as logical drives) in the host OS. |

# BIOS CONFIGURATION

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## 3.4 Designating Drives as Hot Spares

Any unused disk drive that is not part of a RAID set can be designated as a hot spare. The "Quick Volume/Raid Setup" configuration will add the spare disk drive and automatically display the appropriate RAID level from which the user can select. For the "Raid Set Function" configuration option, the user can use the "Create Hot Spare" option to define the hot spare disk drive.

When a hot spare disk drive is being created using the "Create Hot Spare" option (in the "Raid Set Function"), all unused physical devices connected to the current controller appear:

Choose the target disk by selecting the appropriate check box. Press **Enter** key to select a disk drive, and press **Yes** in the "Create Hot Spare" to designate it as a hot spare.

## 3.5 Using Quick Volume /Raid Setup Configuration

"Quick Volume / Raid Setup configuration" collects all available drives and includes them in a RAID set. The RAID set you created is associated with exactly one volume set. You will only be able to modify the default RAID level, stripe size and capacity of the new volume set. Designating drives as hot spares is also possible in the "Raid Level" selection option. The volume set default settings will be:

| Parameter                     | Setting         |
|-------------------------------|-----------------|
| Volume Name                   | ARC-1203-VOL#00 |
| SCSI Channel/SCSI ID/SCSI LUN | 0/0/0           |
| Cache Mode                    | Write-Back      |
| Tag Queuing                   | Yes             |

# BIOS CONFIGURATION

The default setting values can be changed after configuration is completed. Follow the steps below to create arrays using the "Raid Set / Volume Set" method:

| Step | Action   |
|------|--|
| 1    | Choose "Quick Volume /Raid Setup" from the main menu. The available RAID levels with hot spare for the current volume set drive are displayed.   |
| 2    | <p>It is recommended that you use drives of the same capacity in a specific array. If you use drives with different capacities in an array, all drives in the RAID set will be set to the capacity of the smallest drive in the RAID set.</p> <p>The numbers of physical drives in a specific array determines which RAID levels that can be implemented in the array.</p> <p>RAID 0 requires 1 or more physical drives.</p> <p>RAID 1 requires at least 2 physical drives.</p> <p>Highlight the desired RAID level for the volume set and press the <b>Enter</b> key to confirm.</p>  |
| 3    | <p>The capacity for the current volume set is entered after highlighting the desired RAID level and pressing the <b>Enter</b> key.</p> <p>The capacity for the current volume set is displayed. Use the <b>UP</b> and <b>DOWN</b> arrow keys to set the capacity of the volume set and press the <b>Enter</b> key to confirm. The available stripe sizes for the current volume set are then displayed.</p>  |
| 4    | <p>Use the <b>UP</b> and <b>DOWN</b> arrow keys to select the current volume set stripe size and press the <b>Enter</b> key to confirm. This parameter specifies the size of the stripes written to each disk in a RAID 0 or 1 volume set. You can set the stripe size to 4KB, 8KB, 16KB, 32KB, 64KB, 128KB, 256KB, 512KB, or 1024KB. A larger stripe size provides better read performance, especially when the computer performs mostly sequential reads. However, if the computer performs random read requests more often, choose a smaller stripe size.</p>   |
| 5    | <p>When you are finished defining the volume set, press the <b>Yes</b> key to confirm the "Quick Volume And Raid Set Setup" function.</p>  |
| 6    | <p>Foreground (Fast Completion) Press <b>Enter</b> key to define fast initialization or selected the Background (Instant Available) or No Init (To Rescue Volume). In the "Background Initialization", the initialization proceeds as a background task, the volume set is fully accessible for system reads and writes. The operating system can instantly access to the newly created arrays without requiring a reboot and waiting the initialization complete. In "Foreground Initialization", the initialization proceeds must be completed before the volume set ready for system accesses. In "No Init", there is no initialization on this volume.</p> |
| 7    | Initialize the volume set you have just configured   |
| 8    | If you need to add additional volume set, using main menu "Create Volume Set" function.  |

# BIOS CONFIGURATION

## 3.6 Using Raid Set/Volume Set Function Method

In "Raid Set Function", you can use the "Create Raid Set" function to generate a new RAID set. In "Volume Set Function", you can use the "Create Volume Set" function to generate an associated volume set and configuration parameters.

If the current controller has unused physical devices connected, you can choose the "Create Hot Spare" option in the "Raid Set Function" to define a global hot spare. Select this method to configure new RAID sets and volume sets. The "Raid Set/Volume Set Function" configuration option allows you to associate volume sets with partial and full RAID sets.

| Step | Action  |
|------|---|
| 1    | To setup the hot spare (option), choose "Raid Set Function" from the main menu. Select the "Create Hot Spare" and press the <b>Enter</b> key to define the hot spare.   |
| 2    | Choose "Raid Set Function" from the main menu. Select "Create Raid Set" and press the <b>Enter</b> key.   |
| 3    | The "Select a Drive For Raid Set" window is displayed showing the SATA drives connected to the 6Gb/s SATA RAID controller.  |
| 4    | Press the <b>UP</b> and <b>DOWN</b> arrow keys to select specific physical drives. Press the <b>Enter</b> key to associate the selected physical drive with the current RAID set.<br>It is recommended that you use drives of the same capacity in a specific array. If you use drives with different capacities in an array, all drives in the RAID set will be set to the capacity of the smallest drive in the RAID set.<br>The numbers of physical drives in a specific array determines which RAID levels that can be implemented in the array.<br>RAID 0 requires 1 or more physical drives.<br>RAID 1 requires at least 2 physical drives. |
| 5    | After adding the desired physical drives to the current RAID set, press the <b>Enter</b> to confirm the "Create Raid Set" function.   |
| 6    | An "Edit The Raid Set Name" dialog box appears. Enter 1 to 15 alphanumeric characters to define a unique identifier for this new RAID set. The default RAID set name will always appear as Raid Set. #. Press <b>Enter key</b> to finish the name editing.  |
| 7    | Press the <b>Enter</b> key when you are finished creating the current RAID set. To continue defining another RAID set, repeat step 3. To begin volume set configuration, go to step 8.  |

# BIOS CONFIGURATION

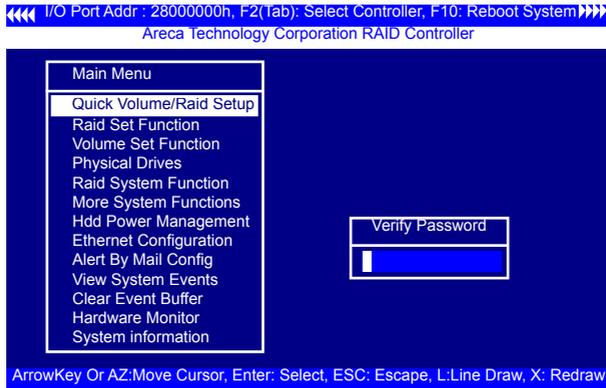
---

|    |  |
|----|--|
| 8  | Choose the "Volume Set Function" from the main menu. Select "Create Volume Set" and press the <b>Enter</b> key.  |
| 9  | Choose a RAID set from the "Create Volume From Raid Set" window. Press the <b>Yes</b> key to confirm the selection.  |
| 10 | Choosing Foreground (Fast Completion) Press <b>Enter</b> key to define fast initialization or selected the Background (Instant Available) or No Init (To Rescue Volume). In the "Background Initialization", the initialization proceeds as a background task, the volume set is fully accessible for system reads and writes. The operating system can instantly access to the newly created arrays without requiring a reboot and waiting the initialization complete. In "Foreground Initialization", the initialization proceeds must be completed before the volume set ready for system accesses. In "No Init", there is no initialization on this volume. |
| 11 | If space remains in the RAID set, the next volume set can be configured. Repeat steps 8 to 10 to configure another volume set.   |

# BIOS CONFIGURATION

## 3.7 Main Menu

The main menu shows all functions that are available for executing actions, which is accomplished by clicking on the appropriate link.



### Note:

The manufacture default password is set to **0000**; this password can be modified by selecting "Change Password" in the "Raid System Function" section.

| Option                  | Description   |
|-------------------------|---|
| Quick Volume/Raid Setup | Create a default configuration based on the number of physical disk installed |
| Raid Set Function       | Create a customized RAID set  |
| Volume Set Function     | Create a customized volume set  |
| Physical Drives         | View individual disk information  |
| Raid System Function    | Setup the RAID system configuration   |
| Hdd Power Management    | Manage HDD power based on usage patterns                                      |
| View System Events      | Record all system events in the buffer  |
| Clear Event Buffer      | Clear all information in the event buffer                                     |
| Hardware Monitor        | Show the hardware system environment status                                   |
| System Information      | View the controller system information  |

# BIOS CONFIGURATION

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This password option allows user to set or clear the RAID controller's password protection feature. Once the password has been set, the user can only monitor and configure the RAID controller by providing the correct password. The password is used to protect the RAID controller from unauthorized entry. The controller will prompt for the password only when entering the main menu from the initial screen. The RAID controller will automatically return to the initial screen when it does not receive any command in five minutes.

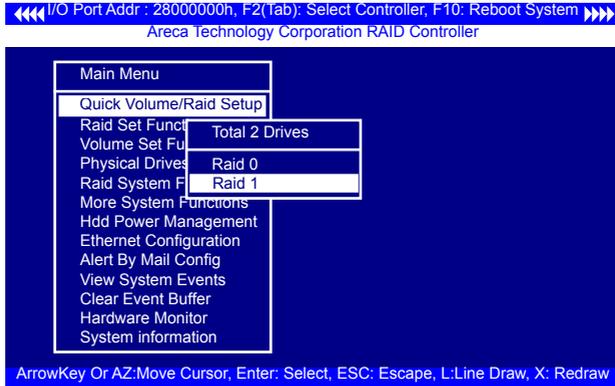
## 3.7.1 Quick Volume/Raid Setup

"Quick Volume/Raid Setup" is the fastest way to prepare a RAID set and volume set. It requires only a few keystrokes to complete. Although disk drives of different capacity may be used in the RAID set, it will use the capacity of the smallest disk drive as the capacity of all disk drives in the RAID set. The "Quick Volume/Raid Setup" option creates a RAID set with the following properties:

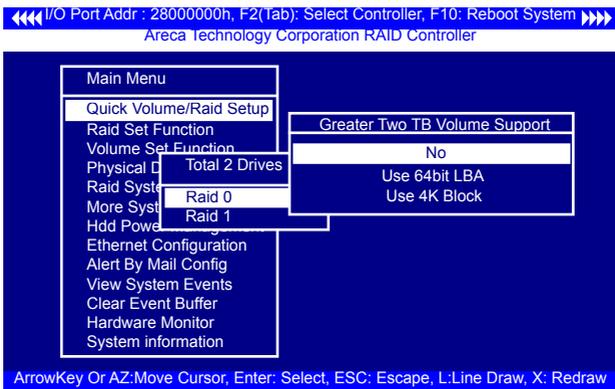
1. All of the physical drives are contained in one RAID set.
2. The RAID level, hot spare, capacity, and stripe size options are selected during the configuration process.
3. When a single volume set is created, it can consume all or a portion of the available disk capacity in this RAID set.
4. If you need to add an additional volume set, use the main menu "Create Volume Set" function.

The total number of physical drives in a specific RAID set determine the RAID levels that can be implemented within the RAID set. Select "Quick Volume/Raid Setup" from the main menu; all possible RAID level will be displayed on the screen.

# BIOS CONFIGURATION



If volume capacity will exceed 2TB, controller will show the "Greater Two TB Volume Support" sub-menu.



- **No**

It keeps the volume size with max. 2TB limitation.

- **Use 64bit LBA**

This option use 16 bytes CDB instead of 10 bytes. The maximum volume capacity up to 512TB. For any hard disk drives working in the 4K native mode in the Raid set, the volume set directly sets and exposes 4KB sector size to the operating system. This option works on different OS which supports 16 bytes CDB. Such as:

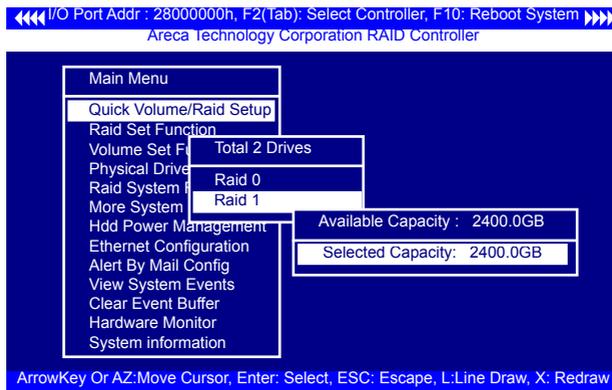
Windows 2003 with SP1 or later  
Linux kernel 2.6.x or later

# BIOS CONFIGURATION

- **Use 4K Block**

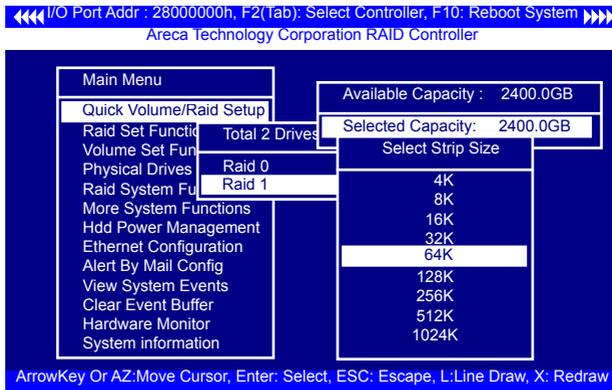
This option uses 16 bytes CDB and changes the sector size from default 512 bytes to 4k bytes. Windows XP only supports maximum volume capacity is up to 16TB.

A single volume set is created and consumes all or a portion of the disk capacity available in this RAID set. Define the capacity of volume set in the "Available Capacity" popup. The default value for the volume set, which is 100% of the available capacity, is displayed in the selected capacity. Use the **UP** and **DOWN** arrow key to set capacity of the volume set and press **Enter** key to accept this value. If the volume set uses only part of the RAID set capacity, you can use the "Create Volume Set" option in the main menu to define additional volume sets.

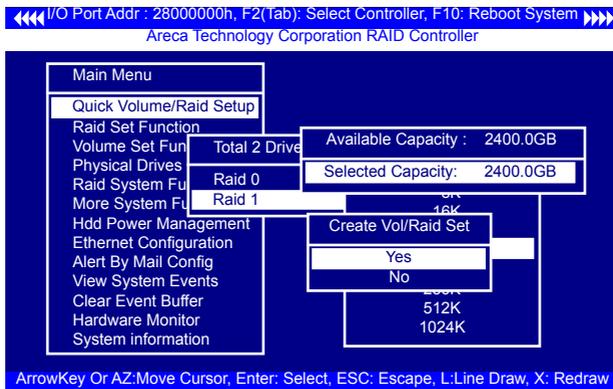


**Stripe Size** This parameter sets the size of the stripe written to each disk in a RAID 0 or 1 logical drive. You can set the stripe size to 4KB, 8KB, 16KB, 32KB, 64KB, 128KB, 256KB, 512KB, or 1024KB.

# BIOS CONFIGURATION



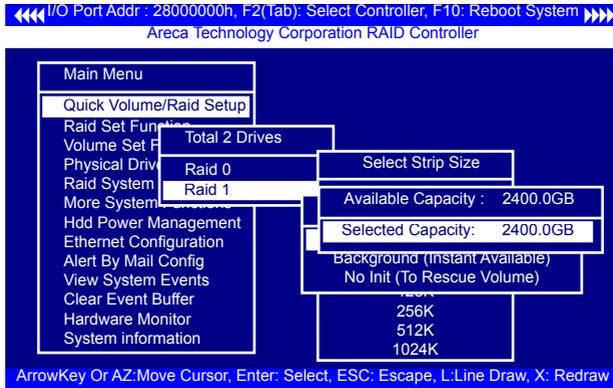
A larger stripe size produces better-read performance, especially if your computer does mostly sequential reads. However, if you are sure that your computer performs random reads more often, select a smaller stripe size.



Press **Yes** key in the "Create Vol/Raid Set" dialog box, the RAID set and volume set will start to initialize it.

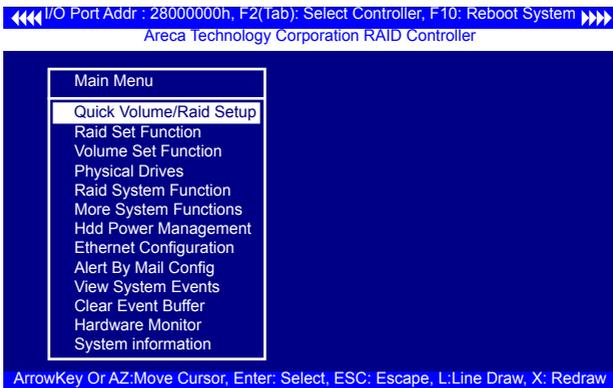
Select "Foreground (Faster Completion)" or "Background (Instant Available)" for initialization and "No Init (To Rescue Volume)" for recovering the missing RAID set configuration.

# BIOS CONFIGURATION



## 3.7.2 Raid Set Function

Manual configuration gives complete control of the RAID set setting, but it will take longer to configure than "Quick Volume/Raid Setup" configuration. Select "Raid Set Function" to manually configure the RAID set for the first time or delete existing RAID sets and reconfigure the RAID set.



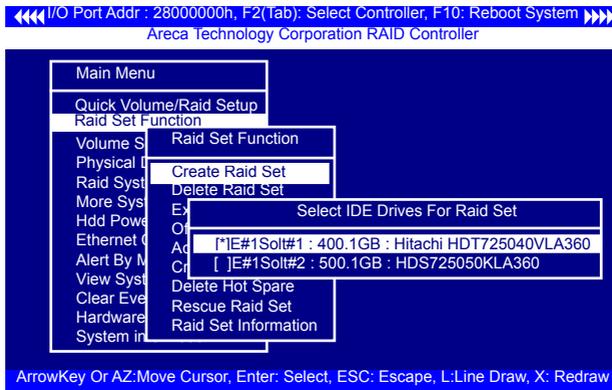
# BIOS CONFIGURATION

## 3.7.2.1 Create Raid Set

The following summaries are the RAID set features for the 6Gb/s SATA RAID controller. Up to 2 disk drives can be included in a single RAID set.

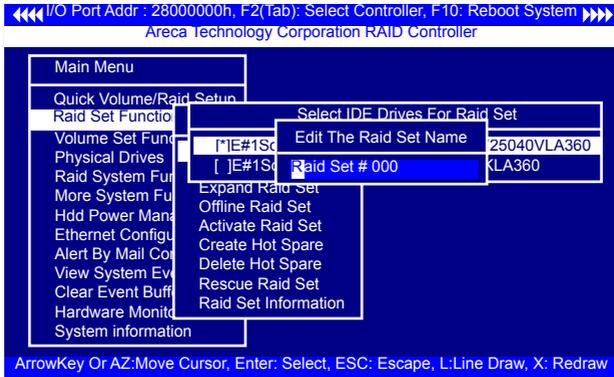
To define a RAID set, follow the procedures below:

- (1). Select "Raid Set Function" from the main menu.
- (2). Select "Create Raid Set" from the "Raid Set Function" dialog box.
- (3). A "Select IDE Drive For Raid Set" window is displayed showing the SATA drives connected to the current controller. Press the **UP** and **DOWN** arrow keys to select specific physical drives. Press the **Enter** key to associate the selected physical drive with the current RAID set. Repeat this step; the user can add as many disk drives as are available to a single RAID set. When finished selecting SATA drives for RAID set, press **Esc** key. A "Create Raid Set Confirmation" screen will appear, select the **Yes** option to confirm it.



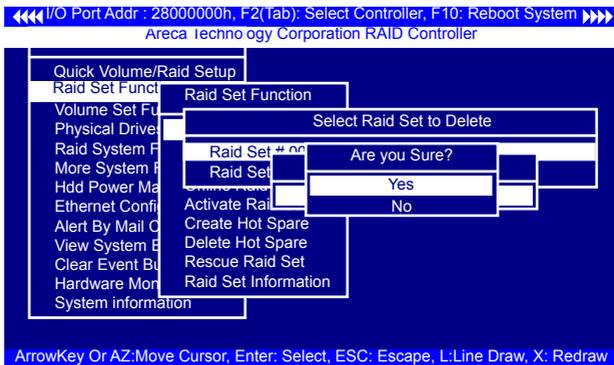
- (4). An "Edit The Raid Set Name" dialog box appears. Enter 1 to 15 alphanumeric characters to define a unique identifier for the RAID set. The default RAID set name will always appear as Raid Set #.
- (5). Repeat steps (3) to define another RAID sets.

# BIOS CONFIGURATION



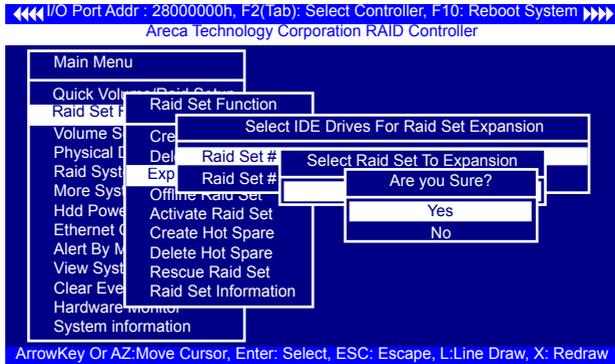
## 3.7.2.2 Delete Raid Set

To completely erase and reconfigure a RAID set, you must first delete it and re-create the RAID set. To delete a RAID set, select the RAID set number that you want to delete in the "Select Raid Set To Delete" screen. Then "Delete Raid Set" dialog box will appear, press the **Yes** to delete it. Warning, data on RAID set will be lost if this option is used.



# BIOS CONFIGURATION

## 3.7.2.3 Expand Raid Set



Instead of deleting a RAID set and recreating it with additional disk drives, the "Expand RAID Set" function allows the users to add disk drives to the RAID sets that have already been created.

To expand a RAID set:

1. Select the "Expand RAID Set" option. If there is an available disk, then the "Select SATA Drives For Raid Set Expansion" screen appears.
2. Select the target RAID set by clicking on the appropriate radio button. Select the target disk by clicking on the appropriate check box.
3. Press the **Yes** key to start the expansion on the RAID set.

The new additional capacity can be utilized by one or more volume sets. The volume sets associated with this RAID set appear for you to have chance to modify RAID level or stripe size. Follow the instruction presented in the "Modify Volume Set" to modify the volume sets; operation system specific utilities may be required to expand operating system partitions.

### **Caution:**

RAID set expansion is a quite critical process, we strongly recommend customer backup data before expand. Unexpected accident may cause serious data corruption.

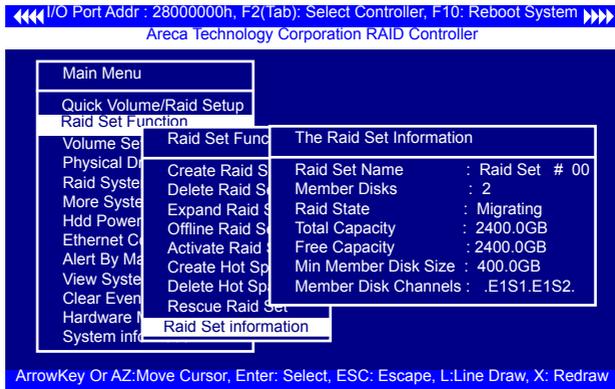
# BIOS CONFIGURATION

## Note:

Once the "Expand Raid Set" process has started, user can not stop it. The process must be completed.

### • Migrating

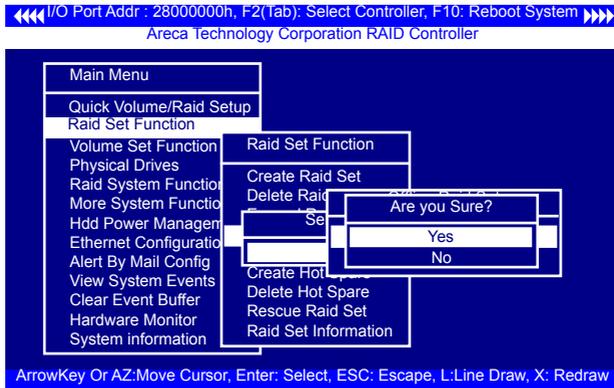
Migration occurs when a disk is added to a RAID set. Migrating state is displayed in the RAID state area of "The Raid Set Information" screen when a disk is being added to a RAID set. Migrating state is also displayed in the associated volume state area of the "Volume Set Information" which belongs this RAID set.



### 3.7.2.4 Offline Raid Set

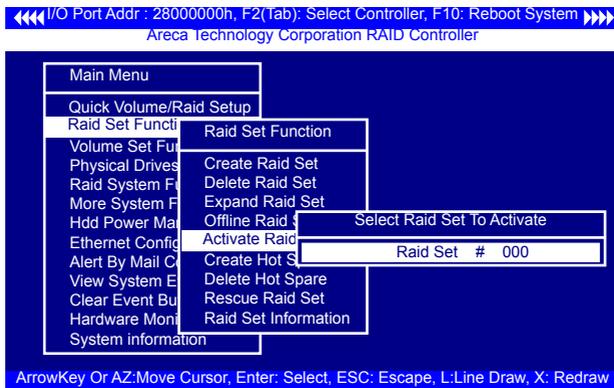
This function is for customer being able to unmount and re-mount a multi-disk volume. All Hdds of the selected RAID set will be put into offline state and spun down and fault LED will be in fast blinking mode.

# BIOS CONFIGURATION



## 3.7.2.5 Activate Incomplete Raid Set

The following screen is used to activate the RAID set after one of its disk drive was removed in the power off state. When one of the disk drives is removed in power off state, the RAID set state will change to "Incomplete State". If user wants to continue to work while the 6Gb/s SATA RAID controller is powered on, the user can use the "Activate Incomplete Raid Set" option, the RAID state will change to "Degraded Mode" and start to work.



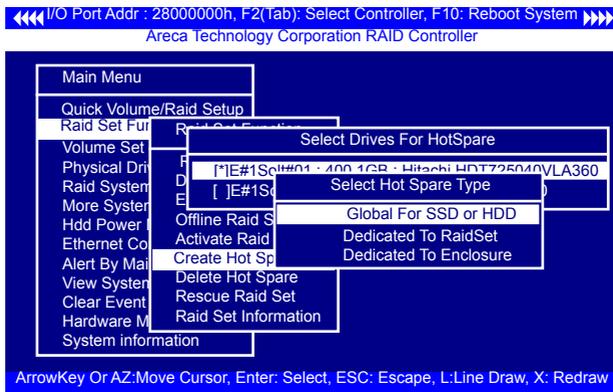
# BIOS CONFIGURATION

## 3.7.2.6 Create Hot Spare

When you choose the “Create Hot Spare” option in the “Raid Set Function”, all unused physical devices connected to the current controller will result in the screen.

Select the target disk by clicking on the appropriate check box. Press the **Enter** key to select a disk drive and press **Yes** in the “Create Hot Spare” to designate it as a hot spare.

The “Create Hot Spare” gives you the ability to define a global or dedicated hot spare. Unlike “Global Hot Spare” which can be used with any RAID sets, “Dedicated Hot Spare” can only be used with a specific RAID set or Enclosure. Under “Global For SSD or HDD” option, SSD hot spare is used to rebuild failed SSD and HDD hot spare for rebuild failed HDD. When a disk drive fails in the RAID set or enclosure with a dedicated hot spare is pre-set, data on the disk drive is rebuild automatically on the dedicated hot spare disk.

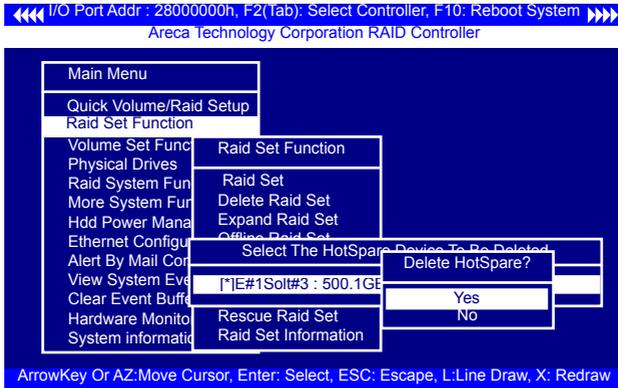


## 3.7.2.7 Delete Hot Spare

Select the target hot spare disk to delete by clicking on the appropriate check box.

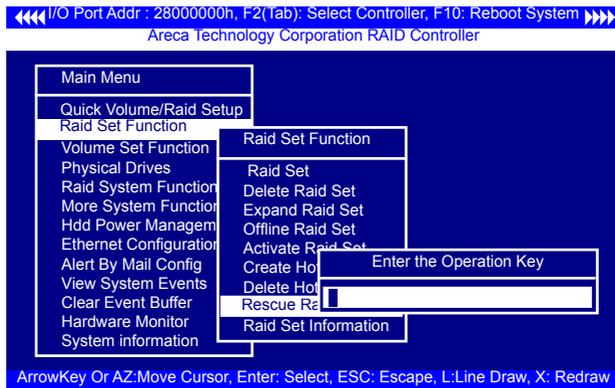
Press the **Enter** key to select a hot spare disk drive, and press **Yes** in the “Delete Hot Spare” screen to delete the hot spare.

# BIOS CONFIGURATION



## 3.7.2.8 Rescue Raid Set

When the system is powered off in the RAID set update/creation period, it possibly could disappear due to this abnormal condition. The "RESCUE" function can recover the missing RAID set information. The RAID controller uses the time as the RAID set signature. The RAID set may have different time after the RAID set is recovered. The "SIGANT" function can regenerate the signature for the RAID set.



### **Caution:**

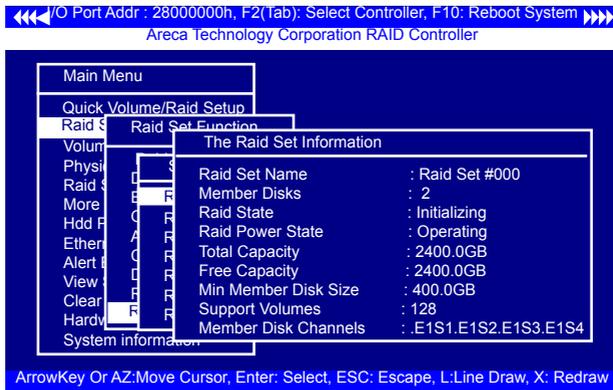
Please contact us to make sure if you need to use rescue function. Improperly usage may cause configuration corruption.

# BIOS CONFIGURATION

Once can manually fail a drive, which is useful in kill-off slow speed disk. There is nothing physically wrong with the disk. A manually failed the drive can be rebuilt by the hot spare and brought back on-line.

## 3.7.2.9 Raid Set Information

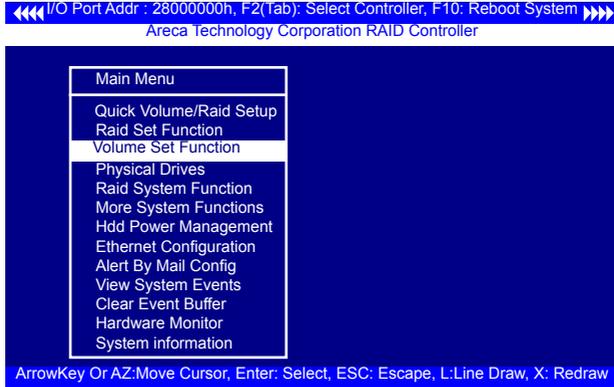
To display RAID set information, move the cursor bar to the desired RAID set number, then press the **Enter** key. The "Raid Set Information" will appear. You can only view information for the RAID set in this screen.



## 3.7.3 Volume Set Function

A volume set is seen by the host system as a single logical device; it is organized in a RAID level within the controller utilizing one or more physical disks. RAID level refers to the level of data performance and protection of a volume set. A volume set can consume all of the capacity or a portion of the available disk capacity of a RAID set. Multiple volume sets can exist on a RAID set. If multiple volume sets reside on a specified RAID set, all volume sets will reside on all physical disks in the RAID set. Thus each volume set on the RAID set will have its data spread evenly across all the disks in the RAID set rather than one volume set using some of the available disks and another volume set using other disks.

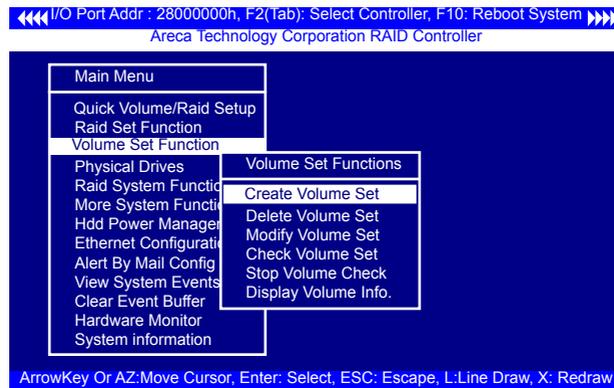
# BIOS CONFIGURATION



The following summaries are the volume set features for the 6Gb/s SATA RAID controller.

1. Volume sets of different RAID levels may coexist on the same RAID set and up to 128 volume sets per controller.
2. Up to 128 volume sets can be created in a RAID set.
3. The maximum addressable size of a single volume set is not limited to 2TB, because the controller is capable of 64-bit LBA mode. However the operating system itself may not be capable of addressing more than 2TB.

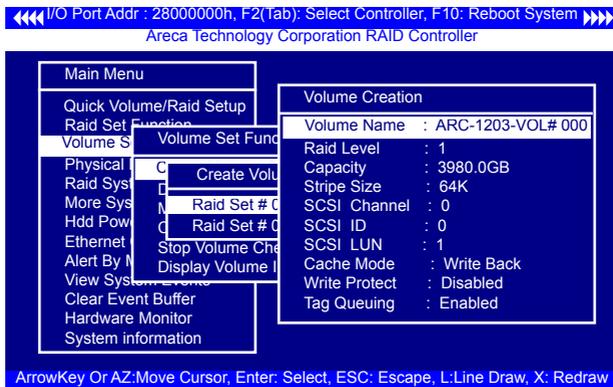
## 3.7.3.1 Create Volume Set (0/1)



# BIOS CONFIGURATION

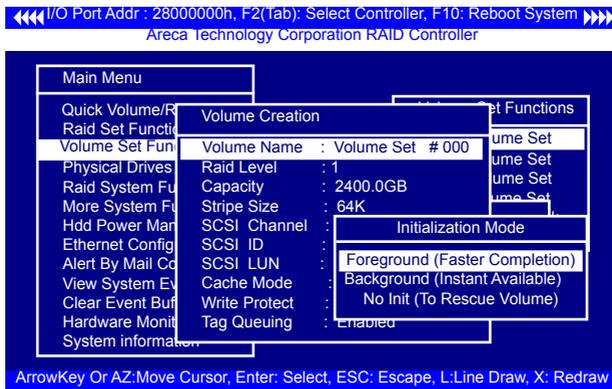
To create a volume set, following the steps:

1. Select the "Volume Set Function" from the main menu.
2. Choose the "Create Volume Set" from "Volume Set Functions" dialog box screen.
3. The "Create Volume From Raid Set" appears. This screen displays the existing arranged RAID sets. Select the RAID set number and press the **Enter** key. The "Volume Creation" dialog is displayed in the screen.
4. The new create volume set attribute allows user to select the Volume Name, Raid level, Capacity, Strip Size, SCSI Channel/ SCSI ID/SCSI Lun, Cache Mode, and Tagged Command Queuing.



5. After completed the modification of the volume set, press the **Esc** key to confirm it. An "Initialization Mode" screen appears.
  - Select "Foreground (Faster Completion)" for faster initialization of the selected volume set.
  - Select "Background (Instant Available)" for normal initialization of the selected volume set.
  - Select "No Init (To Rescue Volume)" for no initialization of the selected volume.

# BIOS CONFIGURATION



- Repeat steps 3 to 5 to create additional volume sets.
- The initialization percentage of volume set will be displayed at the bottom line.

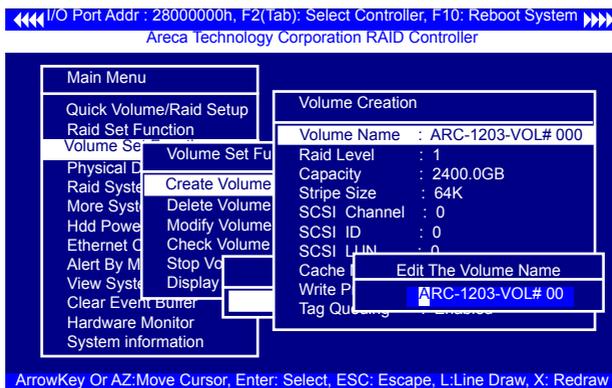
## Note:

Controller starts to initialize the volume in two conditions

- Stay in controller bios manager or
- Boot into OS and the controller driver loaded.

## • Volume Name

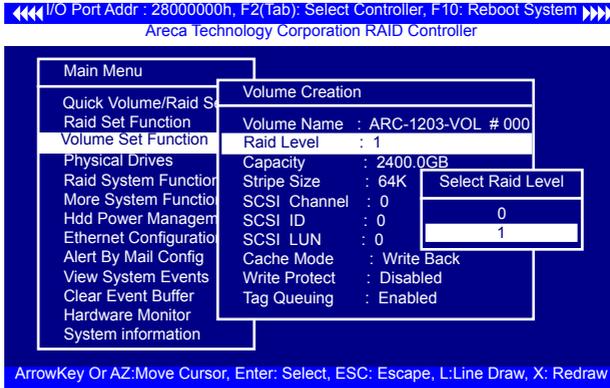
The default volume name will always appear as ARC-1203-VOL #. You can rename the volume set providing it does not exceed the 15 characters limit.



# BIOS CONFIGURATION

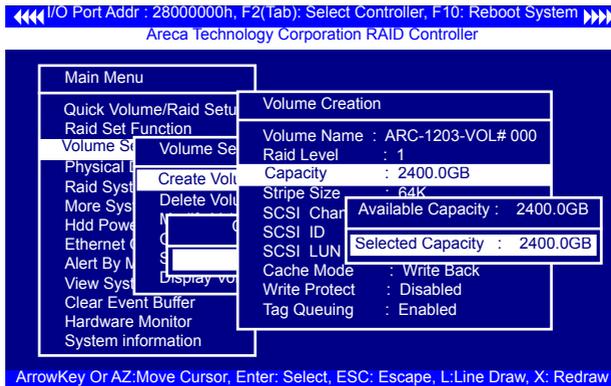
## ● Raid Level

Set the "Raid Level" for the volume set. Highlight "Raid Level" and press the **Enter** key. The available RAID levels for the current volume set are displayed. Select a RAID level and press the **Enter** key to confirm.



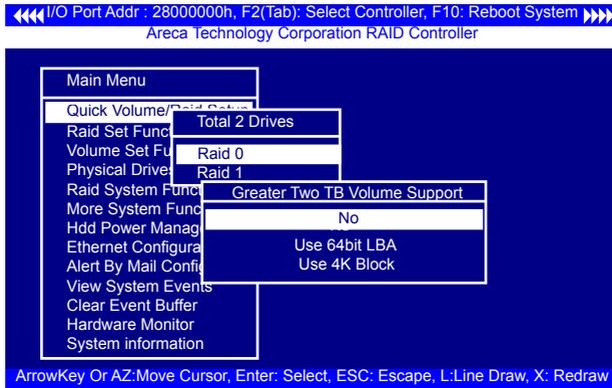
## ● Capacity

The maximum available volume size is the default value for the first setting. Enter the appropriate volume size to fit your application. The capacity value can be increased or decreased by the **UP** and **DOWN** arrow keys. The capacity of each volume set must be less than or equal to the total capacity of the RAID set on which it resides.



# BIOS CONFIGURATION

If volume capacity will exceed 2TB, controller will show the "Greater Two TB Volume Support" sub-menu.



## - No

When this option is enabled, it keeps the volume size with max. 2TB limitation. For any hard disk drives working in the 4K native mode in the Raid set, the volume set directly sets and exposes 4KB sector size to the operating system.

## - Use 64bit LBA

This option use 16 bytes CDB instead of 10 bytes. The maximum volume capacity up to 512TB. For any hard disk drives working in the 4K native mode in the Raid set, the volume set directly sets and exposes 4KB sector size to the operating system. This option works on different OS which supports 16 bytes CDB. Such as:

Windows 2003 with SP1 or later

Linux kernel 2.6.x or later

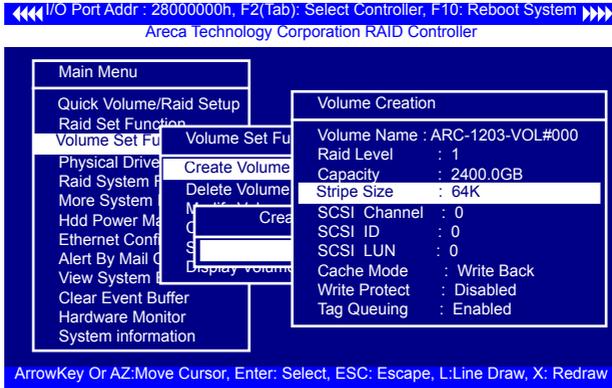
## - Use 4K Block

This option uses 16 bytes CDB and changes the sector size from default 512 bytes to 4k bytes. Windows XP only supports maximum volume capacity is up to 16TB.

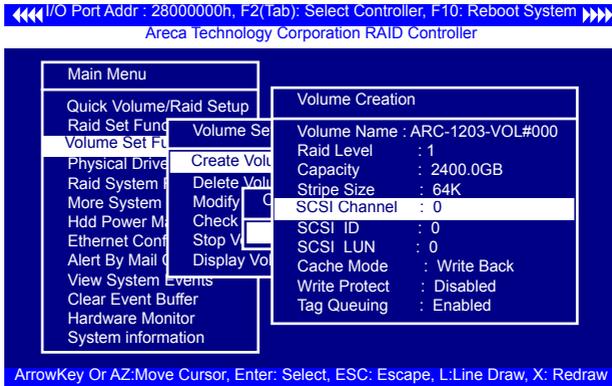
# BIOS CONFIGURATION

## • Stripe Size

This parameter sets the size of segment written to each disk in a RAID 0 or 1 logical drive. You can set the stripe size to 4KB, 8KB, 16KB, 32KB, 64KB, 128KB, 256KB, 512KB, or 1024KB.



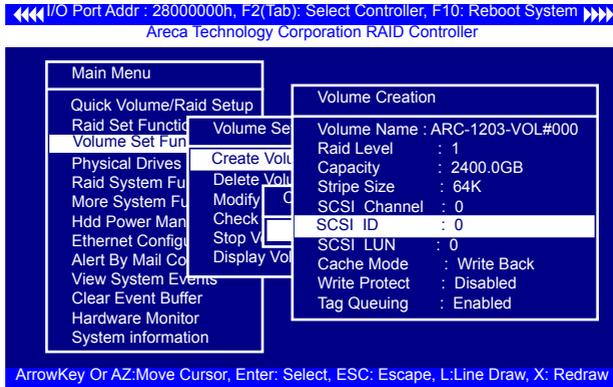
The 6Gb/s SATA RAID controller function simulates an external SCSI RAID controller. The host bus represents the SCSI channel. Choose the "SCSI Channel". A "Select SCSI Channel" dialog box appears; select the channel number and press the **Enter** key to confirm it.



# BIOS CONFIGURATION

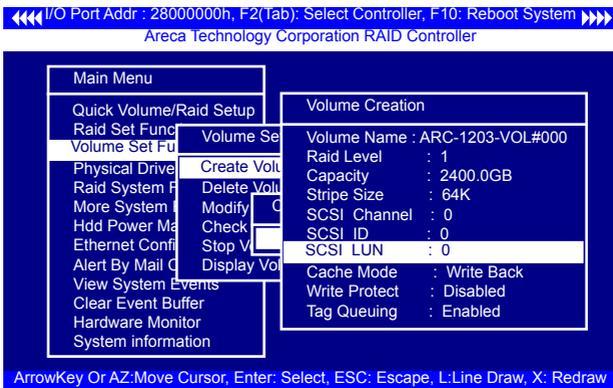
## ● SCSI ID

Each device attached to the 6Gb/s SATA RAID controller, as well as the 6Gb/s SATA RAID controller itself, must be assigned a unique SCSI ID number. A SCSI channel can connect up to 15 devices. It is necessary to assign a SCSI ID to each device from a list of available SCSI IDs.



## ● SCSI LUN

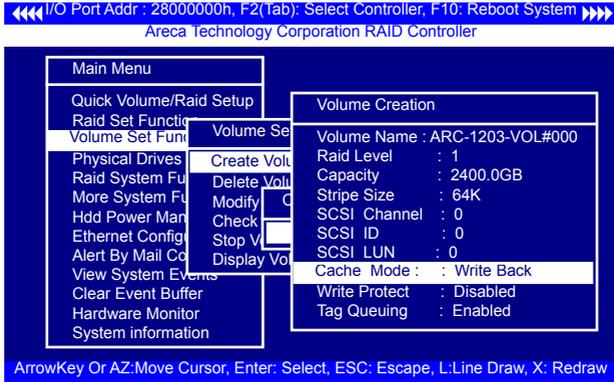
Each SCSI ID can support up to 8 LUNs. Most 6Gb/s SATA controllers treat each LUN as if it were a SATA disk.



# BIOS CONFIGURATION

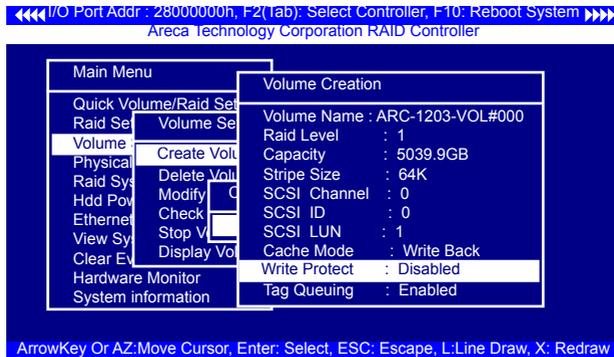
- **Cache Mode**

User can set the cache mode to either “Write Through” or “Write Back”.



- **Write Protect**

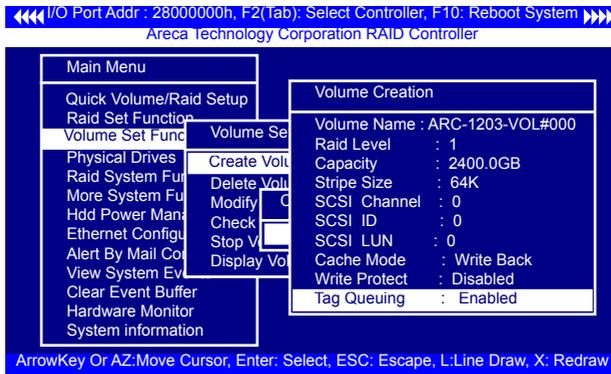
When “Write Protect” is enabled on the “Create Volume Set”, host commands fail if they are issued to a volume in that RAID controller and attempt to modify a volume’s data or attributes. “Write Protection” is used primarily for customer-initiated disaster recovery testing.



# BIOS CONFIGURATION

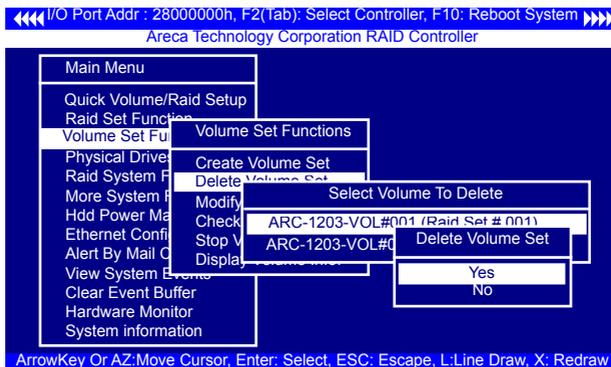
## ● Tag Queuing

This option, when enabled, can enhance overall system performance under multi-tasking operating systems. The Command Tag (Drive Channel) function controls the SATA command tag queuing support for each drive channel. This function should normally remain be enabled. Disabled this function only when using older drives that do not support command tag queuing.



## 3.7.3.2 Delete Volume Set

To delete volume set from a RAID set, move the cursor bar to the "Volume Set Functions" menu and select the "Delete Volume Set" item, then press the **Enter** key. The "Volume Set Functions" menu will show all Raid Set # items. Move the cursor bar to a RAID set number, then press the **Enter** key to show all volume sets within that RAID set. Move the cursor to the volume set number that is to be deleted and press the **Enter** key to delete it.

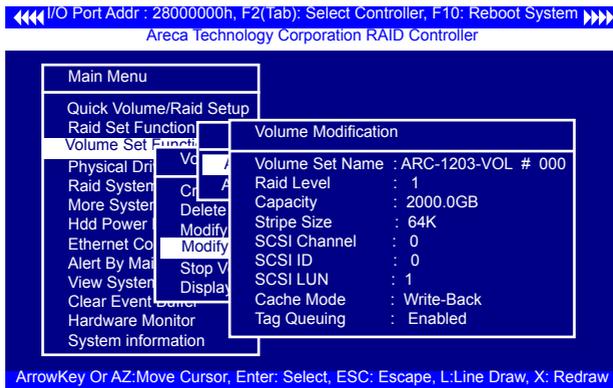


# BIOS CONFIGURATION

## 3.7.3.3 Modify Volume Set

Use this option to modify volume set configuration. To modify volume set values from RAID set system function, move the cursor bar to the "Modify Volume Set" item, then press the **Enter** key. The "Volume Set Functions" menu will show all RAID set items. Move the cursor bar to a RAID set number item, then press the **Enter** key to show all volume set items. Select the volume set from the list to be changed, press the **Enter** key to modify it.

As shown, volume information can be modified at this screen. Choose this option to display the properties of the selected volume set. But user can only modify the last volume set capacity.



### 3.7.3.3.1 Volume Growth

Use "Expand Raid Set" function to add disk to a RAID set. The additional capacity can be used to enlarge the last volume set size or to create another volume set. The "Modify Volume Set" function can support the "Volume Modification" function. To expand the last volume set capacity, move the cursor bar to the "Capacity" item and entry the capacity size. When finished the above action, press the **ESC** key and select the **Yes** option to complete the action. The last volume set starts to expand its capacity.

# BIOS CONFIGURATION

## To expand an existing volume noticed:

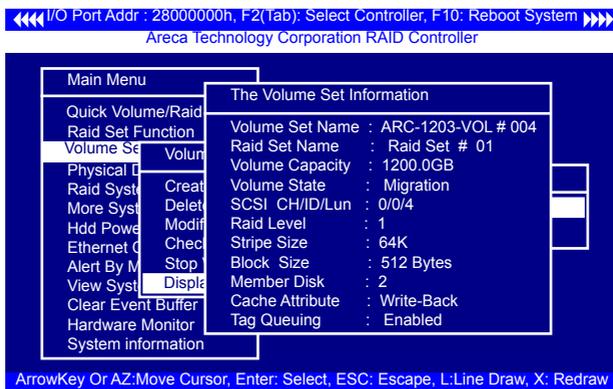
- Only the last volume can expand capacity.
- When expand volume capacity, you can't modify stripe size or modify RAID level simultaneously.
- You can expand volume capacity, but can't reduce volume capacity size.
- After volume expansion, the volume capacity can not be decreased.

## For greater 2TB expansion:

- If your system installed in the volume, don't expand the volume capacity greater 2TB; except your OS and RAID controller can support boot up from a greater 2TB capacity device.
- Expand over 2TB used 64bit LBA mode. Please make sure your OS supports 64bit LBA before expand it.

### 3.7.3.3.2 Volume Set Migration

Migrating occurs when a volume set is migrating from one RAID level to another, when a volume set strip size changes, or when a disk is added to a RAID set. Migration state is displayed in the volume state area of the "Volume Set Information" screen.



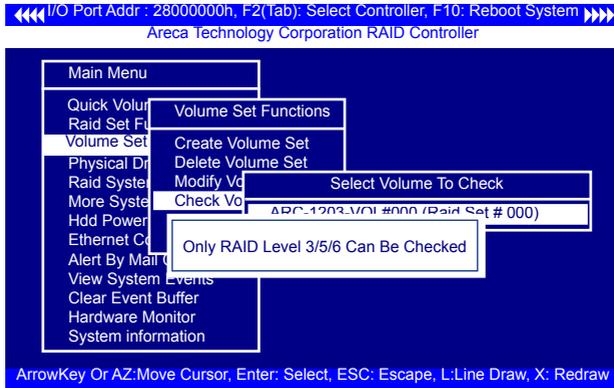
## Note:

Power failure may damage the migration data. Please back-up the RAID data before you start the migration function.

# BIOS CONFIGURATION

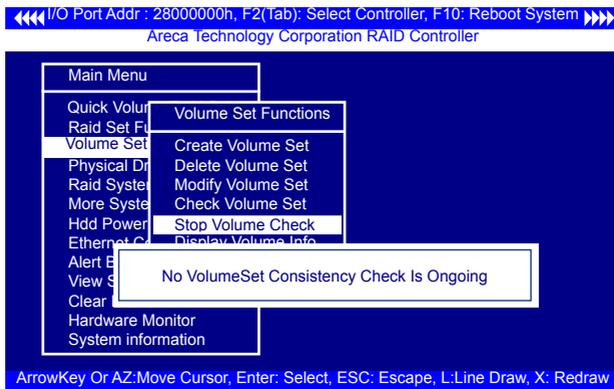
## 3.7.3.4 Check Volume Set

When You press **Enter** Key, the screen will show you a message: "Only RAID Level 3/5/6 Can Be Checked". ARC-1203-2I can only create RAID 0 and RAID 1, so this option has no function in ARC-1203-2I.



## 3.7.3.5 Stop Volume Set Check

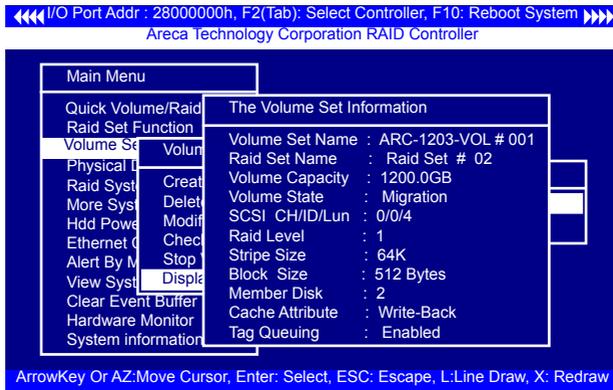
Use this option to stop all of the "Check Volume Set" operations. Due to "Check Volume Set" has no function, this option is not workable either.



# BIOS CONFIGURATION

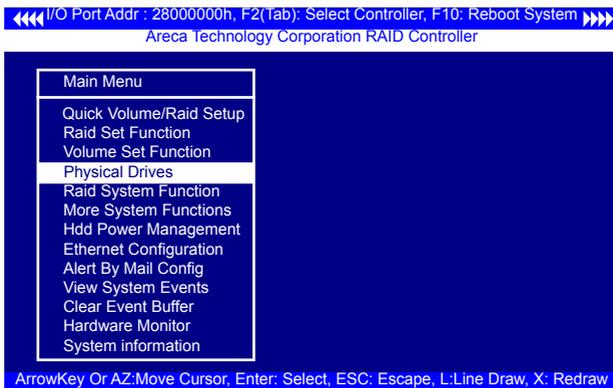
## 3.7.3.6 Display Volume Set Info.

To display volume set information, move the cursor bar to the desired volume set number and then press the **Enter** key. The "Volume Set Information" screen will be shown. You can only view the information of this volume set in this screen, but can not modify it.



## 3.7.4 Physical Drives

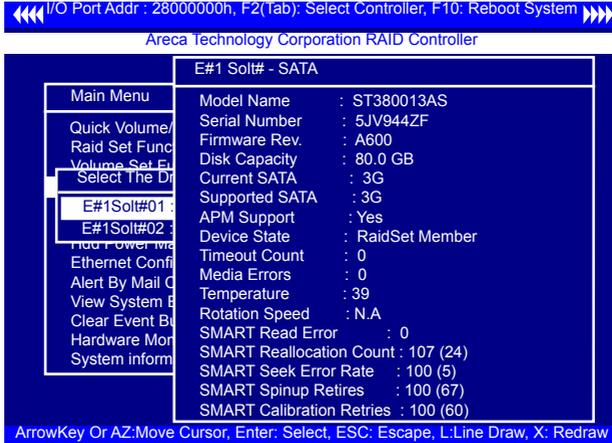
Choose this option from the main menu to select a physical disk and perform the operations listed above. Move the cursor bar to an item, then press **Enter** key to select the desired function.



# BIOS CONFIGURATION

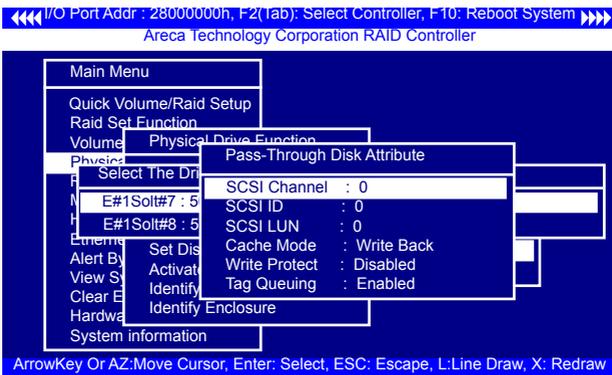
## 3.7.4.1 View Drive Information

When you choose this option, the physical disks connected to the 6Gb/s SATA RAID controller are listed. Move the cursor to the desired drive and press **Enter** key to view drive information.



## 3.7.4.2 Create Pass-Through Disk

A pass-through disk is not controlled by the 6Gb/s SATA RAID controller firmware and thus cannot be a part of a volume set. The disk is available directly to the operating system as an individual disk. It is typically used on a system where the operating system is on a disk not controlled by the 6Gb/s SATA RAID controller firmware. The SCSI Channel/SCSI ID/SCSI LUN, Cache Mode, Write Protect and Tag Queuing must be specified to create a pass-through disk.



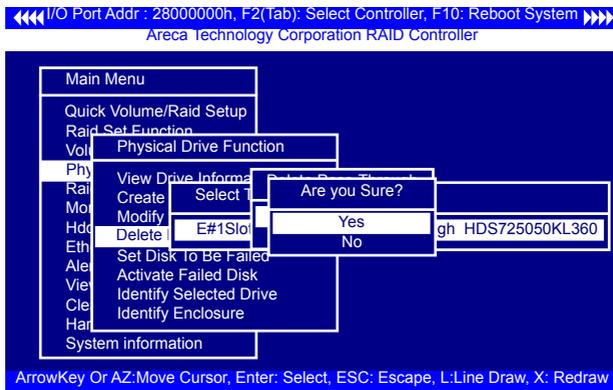
# BIOS CONFIGURATION

## 3.7.4.3 Modify Pass-Through Disk

Use this option to modify "Pass-Through Disk Attributes". To select and modify a pass-through disk from the pool of pass-through disks, move the "Modify Pass-Through Drive" option and then press the **Enter** key. The "Physical Drive Function" menu will show all pass-through drive number options. Move the cursor bar to the desired number and then press the **Enter** key to show all pass-through disk attributes. Select the parameter from the list to be changed and then press the **Enter** key to modify it.

## 3.7.4.4 Delete Pass-Through Disk

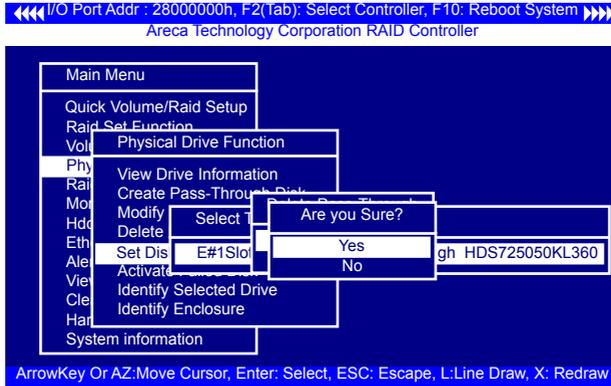
To delete a pass-through drive from the pass-through drive pool, move the cursor bar to the "Delete Pass-Through Drive" item, then press the **Enter** key. The "Delete Pass-Through confirmation" screen will appear; select **Yes** to delete it.



# BIOS CONFIGURATION

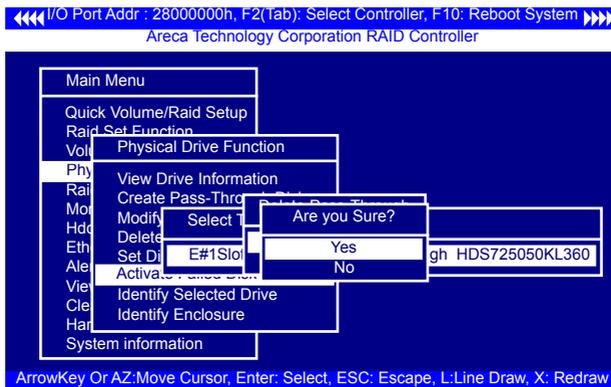
## 3.7.4.5 Set Disk To Be Failed

It sets a normal working disk as “failed” so that users can test some of the features and functions.



## 3.7.4.6 Activate Failed Disk

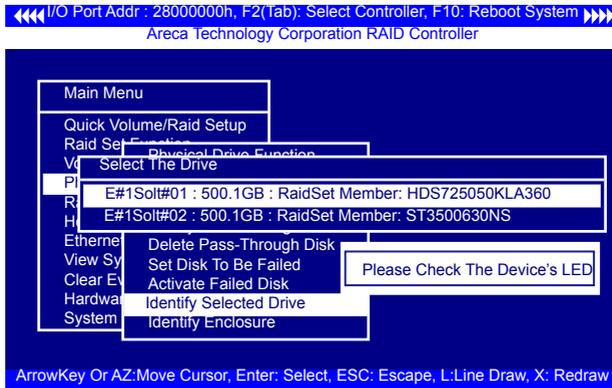
It forces the current “failed” disk in the system to be back on-line. “Activate Failed Disk” function has no effect on the removed disks, because a “removed” disk does not give the controller a chance to mark it as “failure”.



# BIOS CONFIGURATION

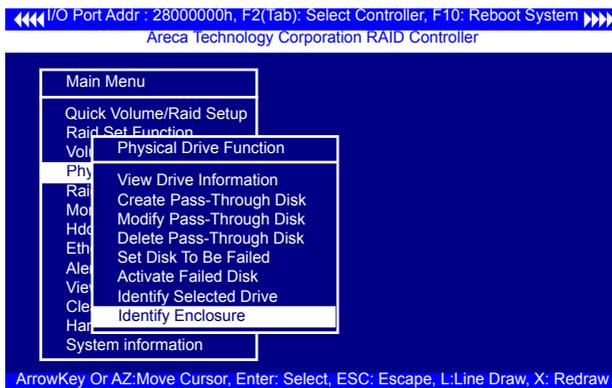
## 3.7.4.7 Identify Selected Drive

To prevent removing the wrong drive, the selected disk fault LED indicator will light for physically locating the selected disk when the "Identify Selected Device" is selected.



## 3.7.4.8 Identify Enclosure

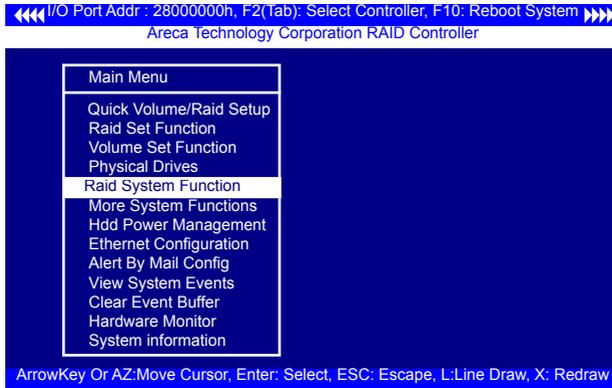
To prevent removing the wrong enclosure, the selected enclosure all disks fault LED indicator will light for physically locating the selected enclosure when the "Identify Enclosure" is selected. This function will also light the enclosure LED indicator, if it is existed.



# BIOS CONFIGURATION

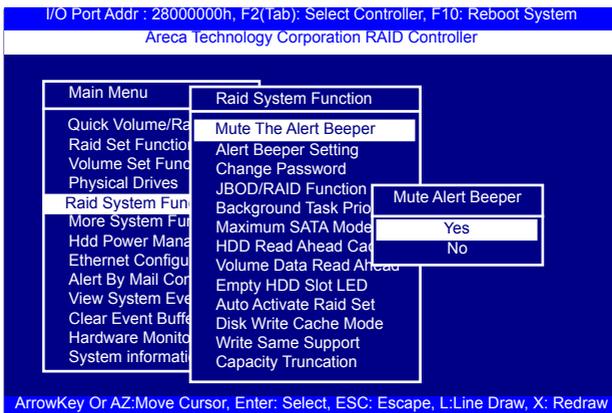
## 3.7.5 Raid System Function

To set the "Raid System Function", move the cursor bar to the main menu and select the "Raid System Function" item and then press **Enter** key. The "Raid System Function" menu will show multiple items. Move the cursor bar to an item, then press **Enter** key to select the desired function.



### 3.7.5.1 Mute The Alert Beeper

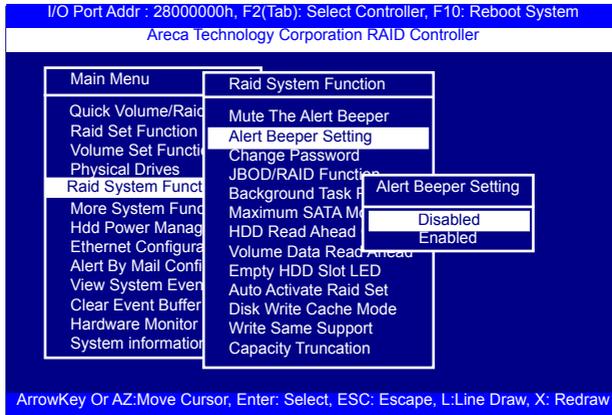
The "Mute The Alert Beeper" function item is used to control the SATA RAID controller beeper. Select **Yes** and press the **Enter** key in the dialog box to turn the beeper off temporarily. The beeper will still activate on the next event.



# BIOS CONFIGURATION

## 3.7.5.2 Alert Beeper Setting

The "Alert Beeper Setting" function item is used to "Disabled" or "Enabled" the SATA RAID controller alarm tone generator. Select "Disabled" and press the **Enter** key in the dialog box to turn the beeper off.



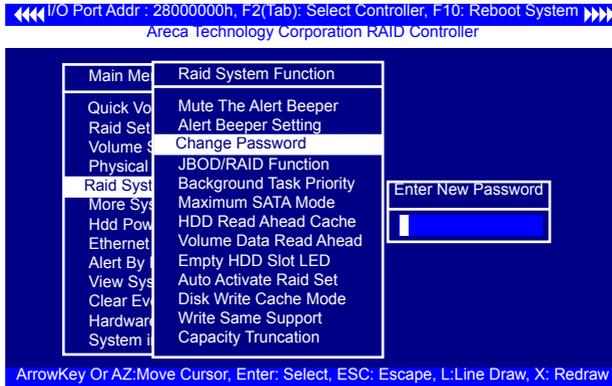
## 3.7.5.3 Change Password

**The manufacture default password is set to 0000.**

The password option allows user to set or clear the password protection feature. Once the password has been set, the user can monitor and configure the controller only by providing the correct password. This feature is used to protect the internal RAID system from unauthorized access. The controller will check the password only when entering the main menu from the initial screen. The system will automatically go back to the initial screen if it does not receive any command in 5 minutes.

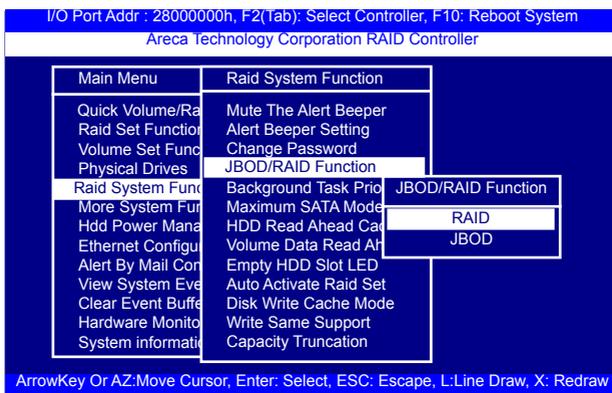
To set or change the password, move the cursor to "Raid System Function" screen, press the "Change Password" item. The "Enter New Password" screen will appear. Do not use spaces when you enter the password. If spaces are used, it will lock out the user. To disable the password, only press **Enter** key in both the "Enter New Password" and "Re-Enter New Password" column. The existing password will be cleared. No password checking will occur when entering the main menu.

# BIOS CONFIGURATION



## 3.7.5.4 JBOD/RAID Function

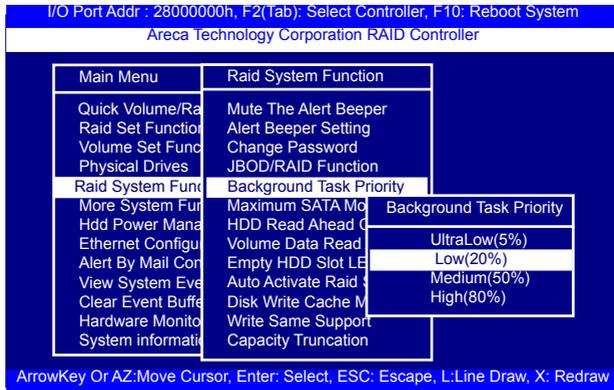
JBOD is an acronym for “Just a Bunch Of Disk”. A group of hard disks in a RAID box are not set up as any type of RAID configuration. All drives are available to the operating system as an individual disk. JBOD does not provide data redundancy. User needs to delete the RAID set, when you want to change the option from the RAID to the JBOD function.



## 3.7.5.5 Background Task Priority

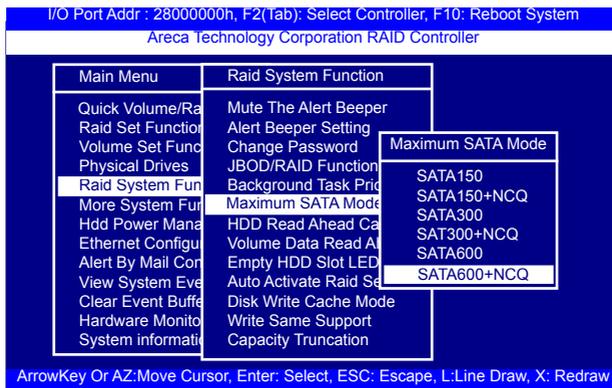
The “Background Task Priority” is a relative indication of how much time the controller devotes to a rebuild operation. The 6Gb/s SATA RAID controller allows the user to choose the rebuild priority (UltraLow, Low, Normal, High) to balance volume set access and rebuild tasks appropriately.

# BIOS CONFIGURATION



## 3.7.5.6 Maximum SATA Mode

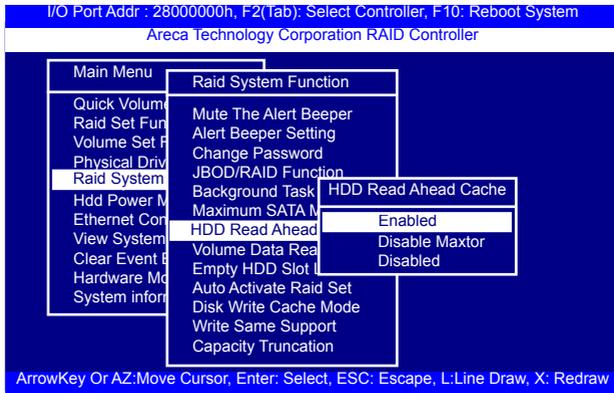
The controller drive channel can support up to SATA III, which runs up to 600MB/s. NCQ is a command protocol in Serial ATA that can only be implemented on native Serial ATA hard drives. It allows multiple commands to be outstanding within a drive at the same time. Drives that support NCQ have an internal queue where outstanding commands can be dynamically rescheduled or re-ordered, along with the necessary tracking mechanisms for outstanding and completed portions of the workload. The RAID subsystem allows user to choose the SATA Mode: SATA150, SATA150+NCQ, SATA300, SAT300+NCQ, SATA600, SATA600+NCQ.



# BIOS CONFIGURATION

## 3.7.5.7 HDD Read Ahead Cache

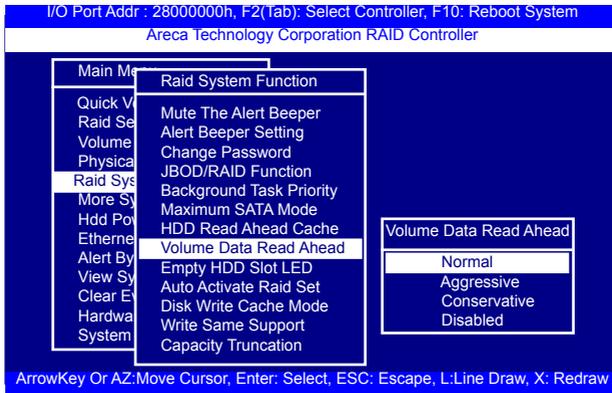
Allow Read Ahead (Default: Enabled)—When "Enabled", the drive's read ahead cache algorithm is used, providing maximum performance under most circumstances.



## 3.7.5.8 Volume Data Read Ahead

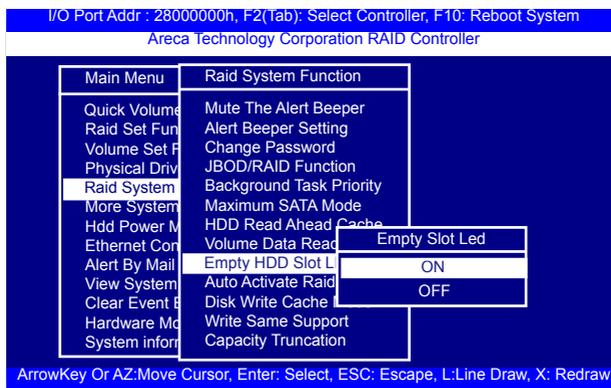
The volume read data ahead parameter specifies the controller firmware algorithms which process the read ahead data blocks from the disk. The "Volume Data Read Ahead" parameter is normal by default. To modify the value, you must set it from the "Raid System Function" using the "Volume Data Read Ahead" option. The default "Normal" option satisfies the performance requirements for a typical volume. The "Disabled" value implies no read ahead. The most efficient value for the controllers depends on your application. The "Aggressive" value is optimal for sequential access but it degrades random access.

# BIOS CONFIGURATION



## 3.7.5.9 Empty HDD Slot LED

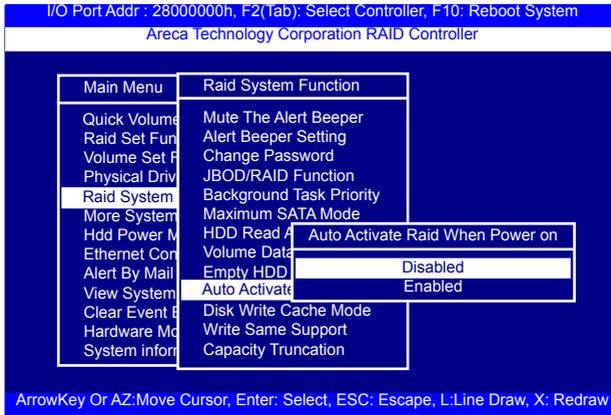
The firmware has added the "Empty HDD Slot LED" option to setup the fault LED light "ON" or "OFF" when there is no HDD installed. When each slot has a power LED for the HDD installed identify, user can set this option to "OFF". Choose option "ON", the 6Gb/s SATA RAID controller will light the fault LED; if no HDD installed.



# BIOS CONFIGURATION

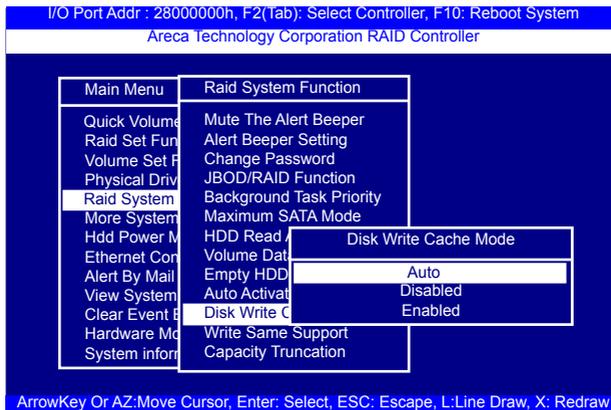
## 3.7.5.10 Auto Activate Raid Set

When some of the disk drives are removed in power off state or boot up stage, the RAID set state will change to "Incomplete State". But if a user wants to automatically continue to work while the 6Gb/s SATA RAID controller is powered on, then user can set the "Auto Activate Raid Set" option to "Enabled". The RAID state will change to "Degraded Mode" while it powers on.



## 3.7.5.11 Disk Write Cache Mode

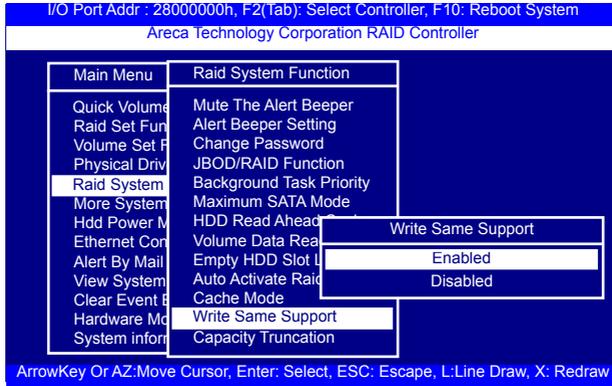
User can set the "Disk Write Cache Mode" to Auto, Enabled, or Disabled. "Enabled" increases speed, "Disabled" increases reliability.



# BIOS CONFIGURATION

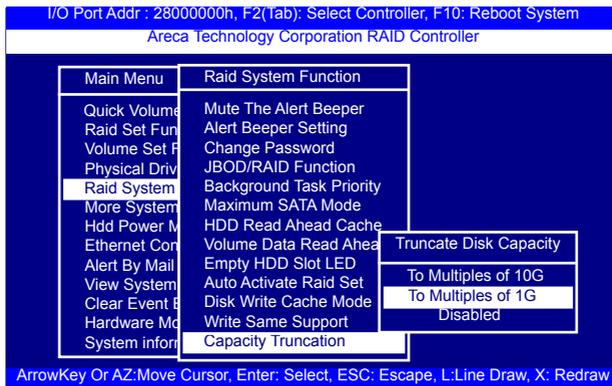
## 3.7.5.12 Write Same Support

Drives that support the Write Same feature (SCT) can write to multiple drive sectors at once, improving initialization time. To take advantage of this feature, all the drives in the unit must support Write Same. User can set the "Enabled" or "Disabled" for the controller initialization.



## 3.7.5.13 Capacity Truncation

The 6Gb/s SATA RAID controller uses drive truncation so that drives from different vendors are more likely to be usable as spares for one another. Drive truncation slightly decreases the usable capacity of a drive that is used in redundant units. The controller provides three truncation modes in the system configuration: Multiples Of 10G, Multiples Of 1G and Disabled.



# BIOS CONFIGURATION

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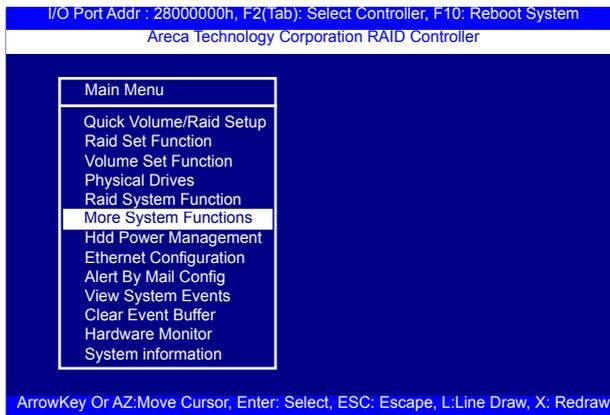
**Multiples Of 10G:** If you have 120 GB drives from different vendors; chances are that the capacity varies slightly. For example, one drive might be 123.5 GB, and the other 120 GB. "Multiples Of 10G" truncates the number under tens. This makes the same capacity for both of these drives so that one could replace the other.

**Multiples Of 1G:** If you have 123 GB drives from different vendors; chances are that the capacity varies slightly. For example, one drive might be 123.5 GB, and the other 123.4 GB. "Multiples Of 1G" truncates the fractional part. This makes the same capacity for both of these drives so that one could replace the other.

**Disabled:** It does not truncate the capacity.

## 3.7.6 More System Functions

To set the "More System Functions", move the cursor bar to the main menu and select the "More System Functions" item and then press Enter key. The "More System Functions" menu will show multiple items. Move the cursor bar to an item, then press **Enter** key to select the desired function.



# BIOS CONFIGURATION

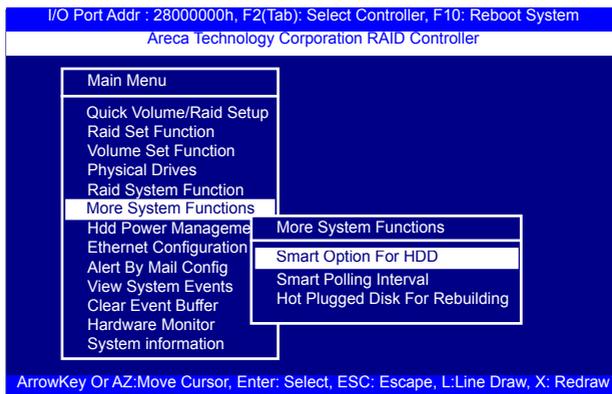
## 3.7.6.1 Smart Option For HDD

This option is used to increase the reliability of SSDs/HDDs by automatically copying data from a drive with potential to fail to a designated hot spare or newly inserted drive. The options are: "Failed The Drive", "Failed The Drive If Hot Spare Exist", and "Alert Only". The default is "Alert Only".

"Failed The Drive"- controllers kill off the SMART fail drive immediately.

"Failed The Drive If Hot Spare Exist" – controllers kill off the SMART fail disk if hot spare drive is existed.

"Alert Only" – it will trigger alert when there happens a SMART fail drive.

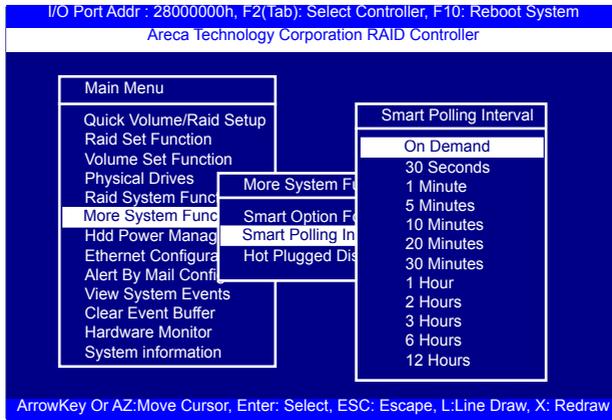


## 3.7.6.2 Smart Polling Interval

Besides the scheduled volume check, user can define the Smart Pulling Interval to pull the SMART status of each disk. The default is "on demand".

User can schedule every certain period of time interval to pull the SMART status of each disk. When SMART pulling is executed, disk activity will be temporarily halted until the SMART parameter reading is finished. That is why you don't want to set the Interval too frequent. What to use is up to the users to decide based on their applications and experiment results.

# BIOS CONFIGURATION



### 3.7.6.3 Hot Plugged Disk For Rebuilding

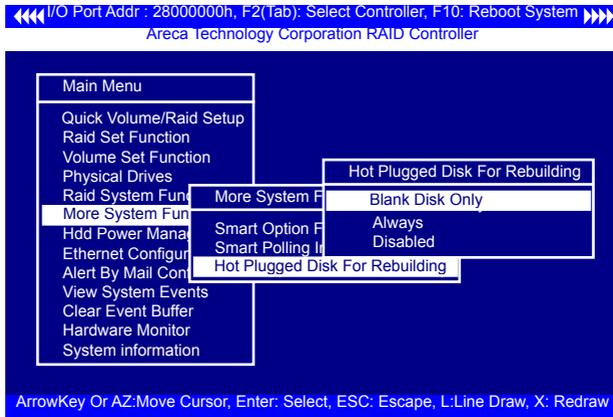
It defines if the RAID array volume should start rebuilding or not when detects a disk is inserted/re-inserted during online. The options are: "Blank Disk Only", "Always", and "Disable". The default is "Blank Disk Only".

"Blank Disk Only"-it will trigger the rebuilding if and only if the inserted disk has not been in the RAID array before, which has no RAID signature on it. So when a previously removed disk is self re-inserted, it won't trigger the degraded RAID array to rebuild, and so that the administrator has a chance to identify this mis-behaving disk and replaces it.

"Always" – it is what it was before. Whenever a disk is inserted/re-inserted whether new or previously existed, it always trigger a rebuilding for the Degraded RAID set/Volume.

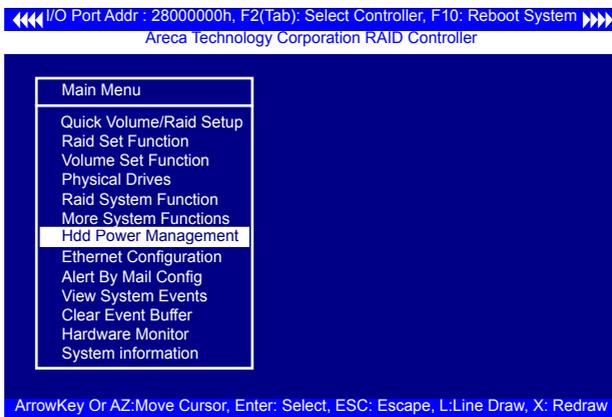
"Disable" – it will not trigger rebuilding regardless what sort of disk plugging in. When "Disable" and/or "Blank Disk Only" is selected, the re-inserted/previously removed disk will be identified as a disk in a separate RAID set with duplicated RAIDset# and with all the rest of RAID members missing.

# BIOS CONFIGURATION



## 3.7.7 HDD Power Management

The 6Gb/s SATA RAID controller has automated the ability to manage HDD power based on usage patterns. The "HDD Power Management" allows you to choose a "Stagger Power On", "Low Power Idle", "Low RPM" and completely "Spins Down HDD". It is designed to reduce power consumption and heat generation on idle drives.

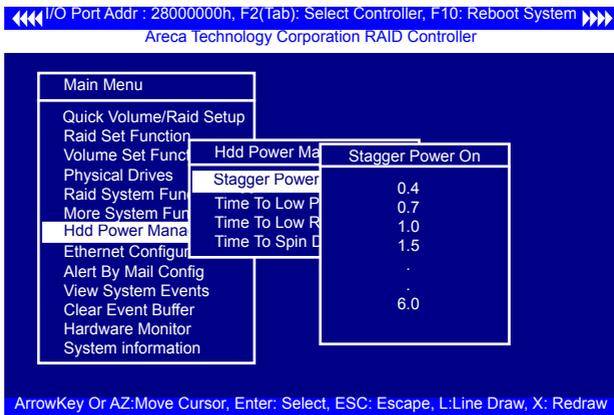


# BIOS CONFIGURATION

## 3.7.7.1 Stagger Power On

In a PC system with only one or two drives, the power can supply enough power to spin up both drives simultaneously. But in systems with more than two drives, the startup current from spinning up the drives all at once can overload the power supply, causing damage to the power supply, disk drives and other system components. This damage can be avoided by allowing the host to stagger spin-up of the drives. The SATA drives have supported the staggered spin-up capabilities to boost reliability. The staggered drive spin-up is a very useful feature for managing multiple disk drives in a storage subsystem. It gives the host the ability to spin up the disk drives sequentially or in groups, allowing the drives to come ready at the optimum time without straining the system power supply. The staggered drive spin-up in a multiple drive environment also avoids the extra cost of a power supply designed to meet short-term startup power demand as well as steady state conditions.

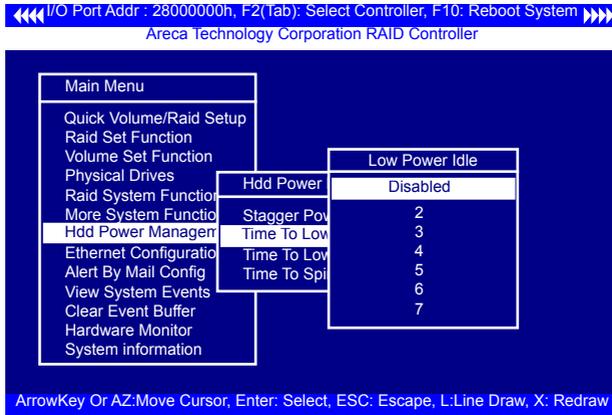
The 6Gb/s SATA RAID controller has included the option for customer to select the disk drives sequentially staggered power up value. The values can be selected from 0.4s to 6s per step which powers up one group of drives.



# BIOS CONFIGURATION

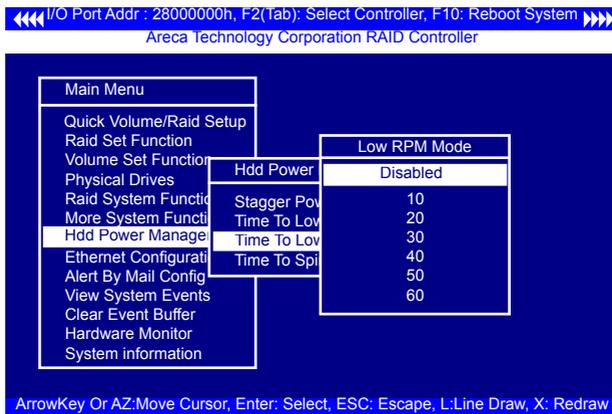
## 3.7.7.2 Time To Hdd Low Power Idle

This option delivers lower power consumption by automatically unloading recording heads during the setting idle time. The values can be selected "Disabled" or within the range 2 to 7 minutes.



## 3.7.7.3 Time To Low RPM Mode

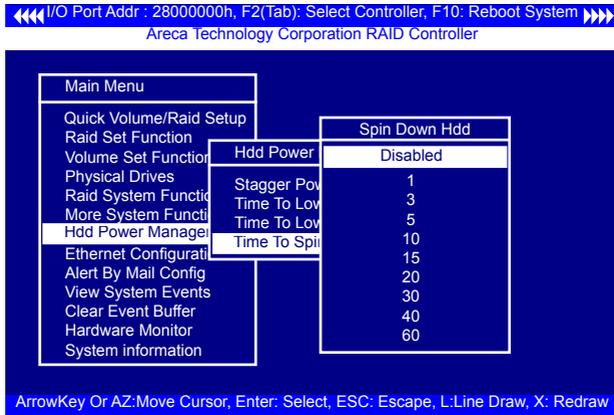
This function can automatically spin disks at lower RPM if there have not been used during the setting idle time. The values can be selected "Disabled" or within the range 10 to 60 minutes.



# BIOS CONFIGURATION

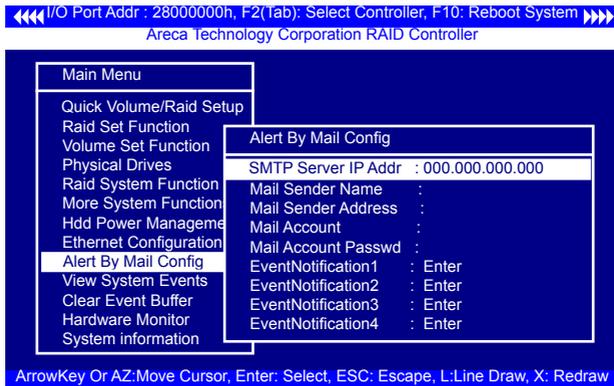
## 3.7.7.4 Time To Spin Down Idle Hdd

This function can automatically spin down the drive if it hasn't been accessed for a certain amount of time. This value is used by the drive to determine how long to wait (with no disk activity, before turning off the spindle motor to save power). The values can be selected "Disabled" or within the range 1 to 60 minutes.



## 3.7.8 Alert By Mail Config

To configure the 6Gb/s SATA RAID controller e-mail function, move the cursor bar to the main menu and click on the "Alert By Mail Config" link. The "Alert By Mail Config" menu will show all items. Move the cursor bar to the "Alert By Mail Config" item, then select the desired function.

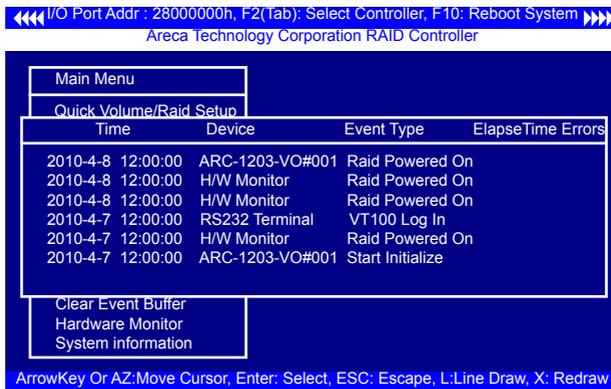


# BIOS CONFIGURATION

## 3.7.9 View System Events

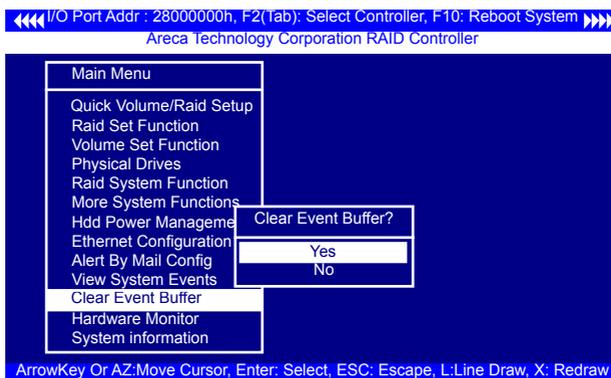
To view the 6Gb/s SATA RAID controller's system events information, move the cursor bar to the main menu and select the "View System Events" link, then press the **Enter** key. The 6Gb/s SATA RAID controller's events screen appear.

Choose this option to view the system events information: Timer, Device, Event type, Elapsed Time, and Errors. The SATA RAID controller does not have a build-in real time clock. The time information is the relative time from the 6Gb/s SATA RAID controller powered on.



## 3.7.10 Clear Events Buffer

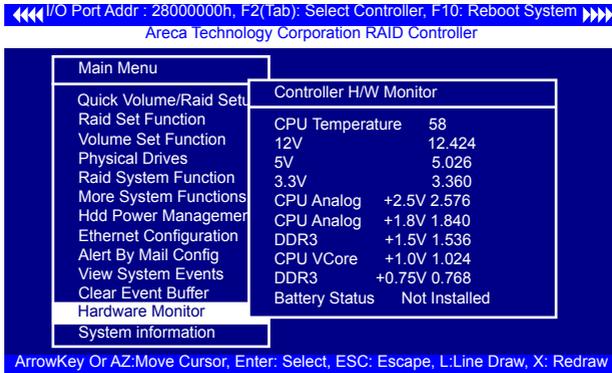
Use this feature to clear the entire events buffer.



# BIOS CONFIGURATION

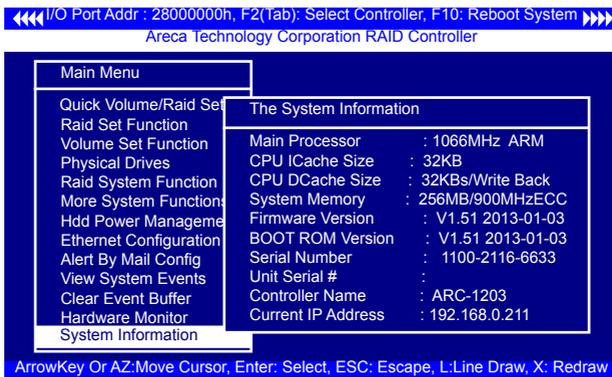
## 3.7.11 Hardware Monitor

To view the RAID controller's hardware monitor information, move the cursor bar to the main menu and click the "Hardware Monitor" link. The "Controller H/W Monitor" screen appears. The "Controller H/W Monitor" provides the CPU temperature, controller temperature and voltage of the 6Gb/s SATA RAID controller.



## 3.7.12 System Information

Choose this option to display controller name, firmware version, BOOT ROM version, SATA firmware version, serial number, main processor, CPU instruction cache and data cache size, system memory, and current IP address. To check the system information, move the cursor bar to "System Information" item, then press **Enter** key. All relevant controller information will be displayed.



## 4. Driver Installation

This chapter describes how to install the SATA RAID controller driver to your operating system. The installation procedures use the following terminology:

### **Installing operating system on SATA controller's volume**

If you have a new drive configuration without an operating system and want to install operating system on a disk drive managed by the SATA RAID controller. The driver installation is a part of the operating system installation.

### **Installing SATA RAID controller into an existing operating system**

The computer has an existing operating system installed and the SATA RAID controller is being installed as a secondary controller.

Have all required system hardware and software components on hand before proceeding with the setup and installation.

Materials required:

- Microsoft Windows, Linux, FreeBSD, Solaris and Mac OS X/macOS installation CD
- SATA RAID controller software CD
- SATA RAID controller

### **4.1 Creating the Driver Disk**

The software CD disc shipped with the 6Gb/s RAID controller is included driver files for Windows, Linux, FreeBSD, Solaris and Mac OS X/macOS.

If you do not have the software CD disc with the package, contact your local dealers or you can also download the latest version drivers from Areca web site at <http://www.areca.com.tw>

These driver files are intended for use with new operating system installations. You can copy the driver file to USB device and installed from it. Determine the correct kernel version and identify

# DRIVER INSTALLATION

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which files contain drivers for that kernel, and a screen with several choices will be displayed.

The driver disk is ready now. Proceed the following installation with the instructions for your operating system.

## 4.2 Driver Installation for Windows

The SATA RAID controller can be used with Microsoft Windows 10/8/Server 2012/7/2008/Vista/XP(64-bit)/2003 with StorPort Drivers.

### 4.2.1 Installing Windows on a RAID Volume

For completed details on installing Windows, see the Windows User's Manual. The following procedures detail installing the SATA RAID controller driver while installing Windows 10/8/Server 2012/7/2008/Vista/XP(64-bit)/2003. Have your bootable Microsoft Windows CD and follow the required procedure below to install SATA RAID controller:

1. Make sure you follow the instructions in Chapter 2 "Hardware Installation" to install the controller and connect the disk drives or enclosure.
2. Start the system and then press **Tab** or **F6** to access the Mc BIOS RAID manager. Use the McBIOS RAID manager to create the RAID set and volume set to which you will install Windows. For details, see Chapter 3 "McBIOS RAID manager". Once a volume set is created and configured, continue with next step to install the operating system.
3. Insert the Windows setup CD and reboot the system to begin the Windows installation.
4. Follow the on-screen instructions to begin the Windows installation.
5. When prompted to specify a location for Windows, select "**Load Driver**".

# DRIVER INSTALLATION

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6. Insert the USB driver disk or floppy drive, browse to the driver location, then click "**OK**".
7. Window will check the floppy; select the correct card and CPU type for your hardware from the listing and press "**Next**" to install it.
8. Click on "**Next**" again to accept the default partition configuration, or refer to your Windows documentation to configure partitions manually.
9. From this point on, simply follow the Microsoft Windows installation procedure. Follow the on-screen instructions, responding as needed, to complete the installation.
10. After the installation is completed, reboot the system to load the new driver/operating system.
11. See Chapter 5 in this manual to customize your RAID volume sets using McRAID storage manager.

After you finish creating additional volume, the following steps show how to make any new volumes or independent disks accessible to Windows.

- (a). Click "**Start**" ==> right-click "**Computer**" and select "**Manage**".
- (b). Click "**Disk Management**" in the left pane.
- (c). Scroll down to the bottom of the middle pane.  
Windows will display a list of new drives attached to your system with a label such as "Disk 1" or "Disk 2", etc.
- (d). Right-click on the drive you want to partition and then again to format it
- (e). Once it's formatted, Windows automatically assigns the next available drive letter to it and then it will appear in Windows Explorer.

# DRIVER INSTALLATION

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## 4.2.2 Installing Controller on an Existing Windows

In this scenario, you are installing the controller in an existing Windows system. To install the driver:

1. Follow the instructions in Chapter 2, the Hardware Installation Chapter, to install the controller and connect the disk drives or enclosure.
2. Start the system and then press **Tab** or **F6** to enter the controller McBIOS RAID manager. Use the configuration utility to create the RAID set and volume set. For details, see Chapter 3, McBIOS RAID Manager. Once a volume set is created and configured, continue with installation of the driver.
3. Re-Boot Windows and the OS will recognize the SATA RAID controller and launch the "Found New Hardware Wizard", this guides you in installing the SATA RAID driver.
4. The Windows will pop-up and provide a choice of how to proceed. so that you can choose a specific driver.
5. When the next screen queries the user about utilizing the currently installed driver, click on the "**Have Disk**" button.
6. Insert the SATA RAID controller driver media to locate the correct path. Click on the "**Next**" button.
7. Windows automatically copies the appropriate driver files and rebuilds its driver database.
8. The summary screen appears; click on the "**close**" button.
9. Restart the computer to load the new drivers.
10. See Chapter 5 in this manual for information on customizing your RAID volumes using McRAID storage manager.

After you finish creating additional volume, the following steps show how to make any new volumes or independent disks acces-

# DRIVER INSTALLATION

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sible to Windows.

- (a). Click "**Start**" = => right-click "**Computer**" and select "**Manage**".
- (b). Click "**Disk Management**" in the left pane.
- (c). Scroll down to the bottom of the middle pane.  
Windows will display a list of new drives attached to your system with a label such as "Disk 1" or "Disk 2", etc.
- (d). Right-click on the drive you want to partition and then again to format it
- (e). Once it's formatted, Windows automatically assigns the next available drive letter to it and then it will appear in Windows Explorer.

## 4.2.3 Uninstall controller from Windows

To remove the SATA RAID controller driver from the Windows system, follow the instructions below.

1. Ensure that you have closed all applications and are logged in with administrative rights.
2. Open "Control Panel" and start the "Add/Remove Program" icon and uninstall and software for the SATA RAID controller.
3. Go to "Control Panel" and select "System". Select the "Hardware" tab and then click the "Device Manager" button. In device manager, expand the "SCSI and RAID Controllers" section. Right click on the SATA RAID controller and select "Uninstall".
4. Click **Yes** to confirm removing the SATA RAID driver. The prompt to restart the system will then be displayed.

# DRIVER INSTALLATION

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## 4.3 Driver Installation for Linux

This chapter describes how to install the SATA RAID controller driver to Red Hat Linux, SuSE and other versions of Linux. Before installing the SATA RAID driver to the Linux, complete the following actions:

1. Install and configure the controller and hard disk drives according to the instructions in Chapter 2 Hardware Installation.
2. Start the system and then press **Tab** or **F6** to enter the McBIOS RAID manager configuration utility. Using the McBIOS RAID manager to create the RAID set and volume set. For details, see Chapter 3, McBIOS RAID Manager.

If you are using a Linux distribution for which there is not a compiled driver available from Areca, you can copy the source from the SAS software CD or download the source from the Areca website and compile a new driver.

Compiled and tested drivers for Red Hat and SuSE Linux are included on the shipped CD. You can download updated versions of compiled and tested drivers for RedHat or SuSE Linux from the Areca web site at <http://www.areca.com.tw>. Included in these downloads is the Linux driver source, which can be used to compile the updated version driver for RedHat, SuSE and other versions of Linux. Please refer to the "readme.txt" file on the included SATA RAID controller CD or website to make driver diskette and install driver to the system.

## 4.4 Driver Installation for FreeBSD

This chapter describes how to install the SATA RAID controller driver to FreeBSD. Before installing the SATA RAID driver to FreeBSD, complete following actions:

1. Install and configure the controller and hard disk drives according to the instructions in Chapter 2, Hardware Installation.
2. Start the system and then press **Tab** or **F6** to enter the McBIOS RAID Manager configuration utility. Use the McBIOS RAID man-

# DRIVER INSTALLATION

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ager to create the RAID set and volume set. For details, see Chapter 3, McBIOS RAID Manager.

The supplied software CD that came with the SATA RAID controller includes compiled and tested drivers for FreeBSD 7.x (7.2 and onwards), 8.x (8.0 and onwards) and 9.x (9.0 and onwards). To check if a more current version driver is available, please see the Areca web site at <http://www.areca.com.tw>.

Please refer to the "readme.txt" file on the SATA RAID controller software CD or website to make driver diskette and install driver to the system.

## 4.5 Driver Installation for Solaris

This chapter describes how to install the SATA RAID controller driver to Solaris. Before installing the SATA RAID driver to Solaris, complete following actions:

1. Install and configure the controller and hard disk drives according to the instructions in Chapter 2, Hardware Installation.
2. Start the system and then press **Tab** or **F6** to enter the McBIOS RAID Manager configuration utility. Use the McBIOS RAID manager to create the RAID set and volume set. For details, see Chapter 3, McBIOS RAID Manager.

The supplied software CD that came with the SATA RAID controller includes compiled and tested drivers for Solaris 10/11 x86/x86\_64. Please refer to the "readme.txt" file on the software CD or website: <http://www.areca.com.tw> to make driver diskette and install driver to the system.

# DRIVER INSTALLATION

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## 4.6 Driver Installation for macOS

After hardware installation, the SAS/SATA disk drives connected to the tri-mode RAID adapter must be configured and the volume set units initialized by the adapter before they are ready to use by the system.

### 4.6.1 Installation Procedures

This section describes detailed instructions for installing the Areca Mac driver & utility for the ARC-1203 series on your Intel\_based Mac Pro. You must have administrative level permissions to install Mac driver & utility.

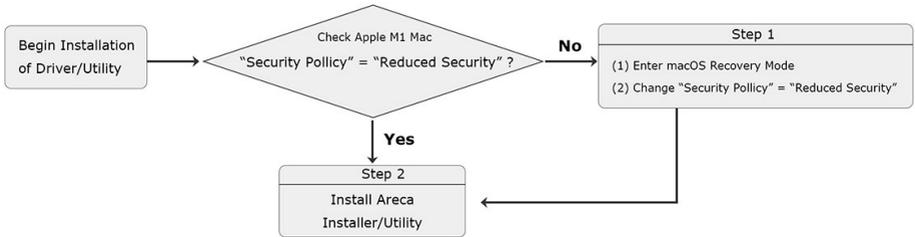
#### 4.6.1.1 Install Areca driver for Mac

On November 10, 2020, Apple revealed new Mac hardware with the revolutionary Apple Silicon M1 processors. Since external boot via 3rd party drivers is not allowed on Apple Silicon based Macs, the default Areca driver doesn't work on new M1 Mac, only for Intel-based Macs.

The macOS 11 had not been integrated any universal KEXTs into macOS, which means that users need to install universal KEXT to support Areca Thunderbolt devices on Apple Silicon. Areca universal KEXT's on Apple Silicon can be installed in /Library/Extensions/, even if Areca RAID storage x86-only versions persists on the system in /System/Library/Extensions/. In order to use 3rd party kernel extensions on Apple Silicon Macs, users must enable system extensions by changing their Mac's Security Policy to Reduced Security and allow user management of kernel extensions from identified developers.

# DRIVER INSTALLATION

## Installing Areca Driver for Apple M1 Mac in macOS 11.0 or higher Flow Chart



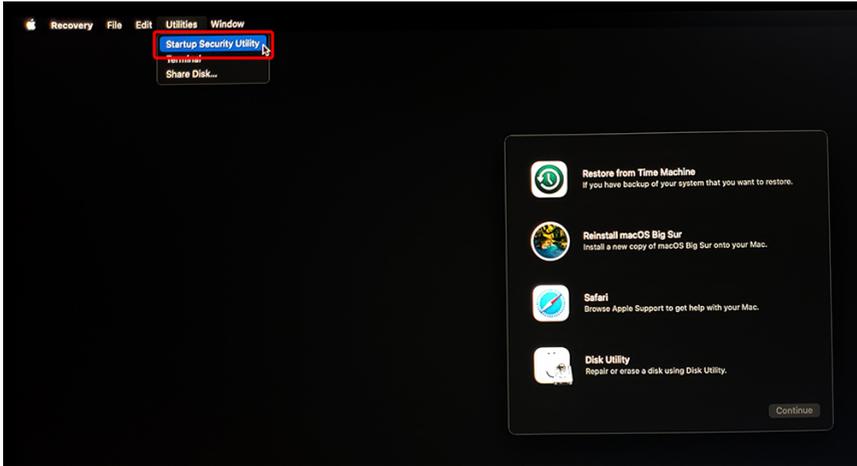
\* If your mac version is below 11.0, you can skip this step  
**Step 1. Start up your computer in macOS Recovery**

- (1-1). Choose **"Shut Down"**.
- (1-2). Press and hold the power button on your Mac until you see **"Loading startup options"**.
- (1-3). Click **"Options"**, then click **"Continue"**. If requested, enter the password for an administrator account.

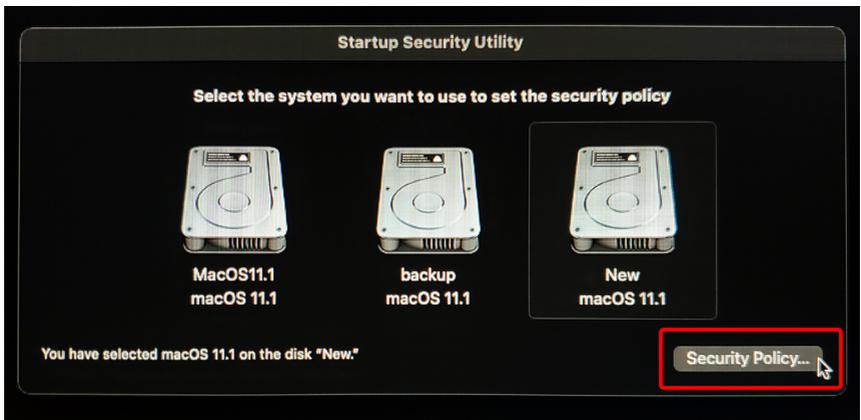


# DRIVER INSTALLATION

(1-4). In the Recovery app, choose **Utilities** > **Startup Security Utility**.



(1-5). Select the system you want to use to set the security policy and click "**Security Policy**". If the disk is encrypted with FileVault, click Unlock, enter the password and then click Unlock.



# DRIVER INSTALLATION

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- (1-6). Choose "**Reduced Security**" and enable "Allow user management of kernel extensions from identified developers".



- (1-7). Click "**OK**" and confirm the action by entering your administrator credentials.

- (1-8). Restart your Mac for the changes to take effect.

# DRIVER INSTALLATION

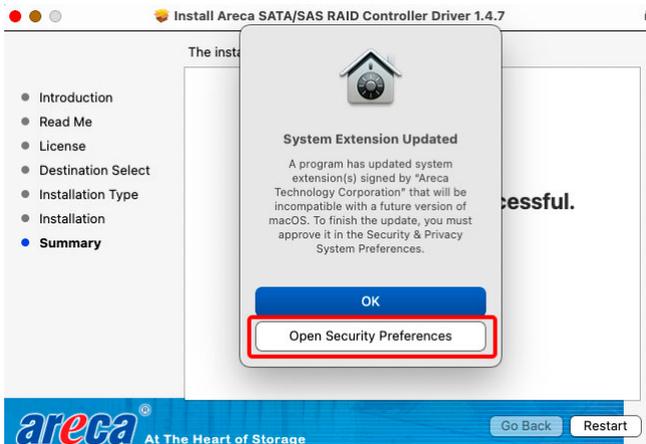
## Step 2. Installing Areca driver

- (2-1). Download the driver from Areca website: <https://www.areca.com.tw/support/downloads.html>
- (2-2). Double-click [ArcMSRu.pkg] in the mounted disk image to start.



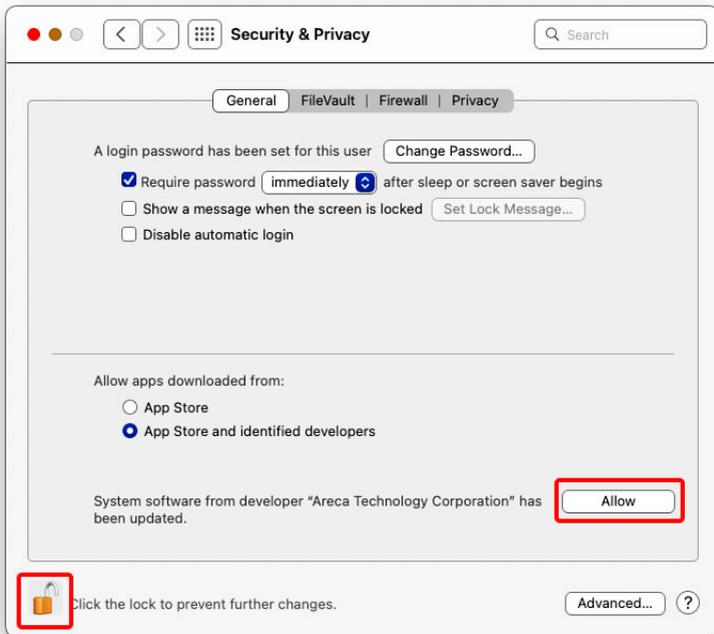
Follow the installer on-screen steps to complete the installation.

- (2-3). When Areca installation shows successful, system will pop the following "System Extension Updated" warning message: A program tried to load new system extension(s) signed by "Areca Technology corporation" but your security setting do not allow system extensions. To enable them, choose the **"Open Security Preferences"** to allow system extension.



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- (2-5). On Security & Privacy's General page
- Make sure the message "System software from developer "Areca Technology Corporation" was blocked from loading."
  - Make the setting to allow loading the driver. To unlock a preference pane, click the key icon at the lower left of the "Security & Privacy" screen. You are prompted to enter the password for the administrator account. Enter the information for "**User Name**" and "**Password**," then click "**OK**".
- (2-6). Make sure "Areca Technology Corporation" is displayed as the developer and click "**Allow**".

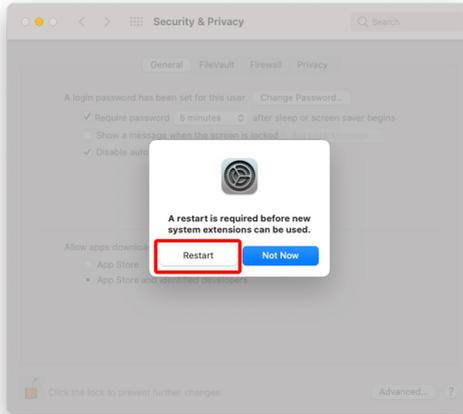


- \* This message about being blocked is only displayed for only 30 minutes after installing the driver. When 30 minutes have passed after installing, the message is no longer displayed.
- \* In the following condition, no message is displayed. Loading of the driver is permitted.

# DRIVER INSTALLATION

- When a driver that has previously been allowed is reinstalled again.
- When you're using a Mac on which the driver was installed before now updating to macOS 11

A message prompting you to restart appears. Click "**Restart**".



This completes installation of the driver.

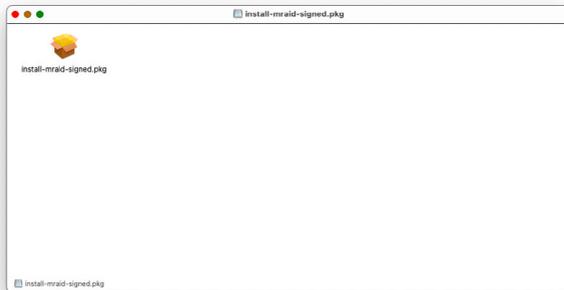


# DRIVER INSTALLATION

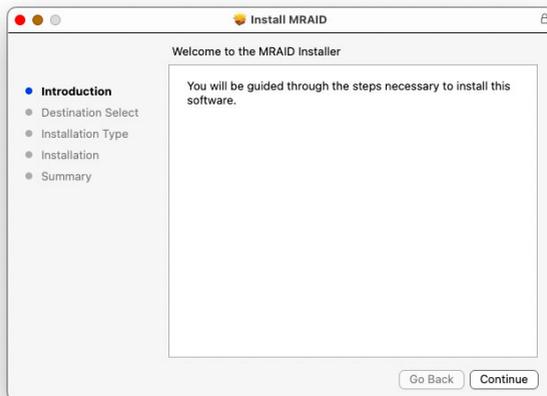
## 4.6.1.2 Install the MRAID Utility

This section describes detailed instructions for installing the Areca Mac utility on your Apple Thunderbolt capable machine. You must have administrative level permissions to install macOS utility. This can be done in just a few steps!

1. Download the install-mraid installer from the website at "<https://www.areca.com.tw/support/downloads.html>", the file name begins with "install-mraid" followed by the version control.
2. Navigate to your Downloads folder and double-click the install-mraid software. The Installer will open.

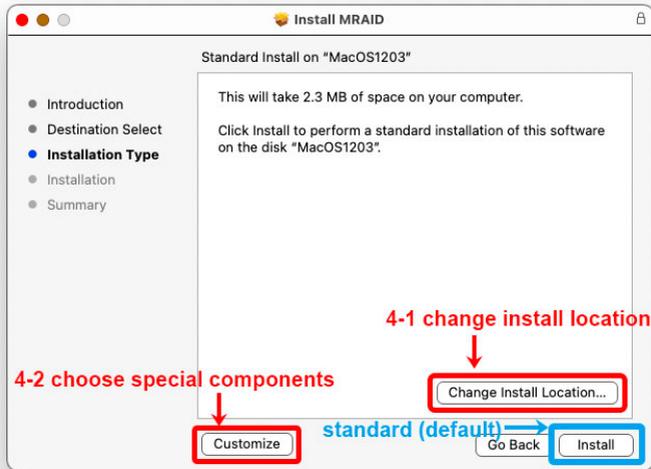


3. Click on the "**Continue**" button to begin the installation.

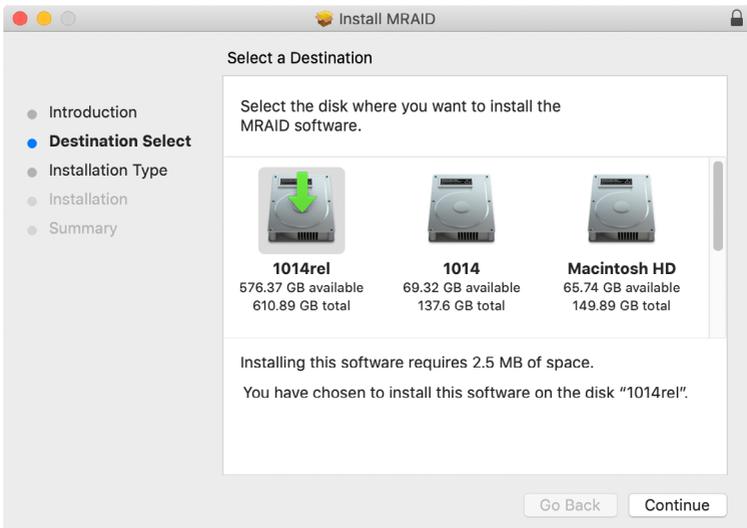


# DRIVER INSTALLATION

4. If you have no need to change the install location or select to install special components, you can skip the step 4-1 and step 4-2, just click on the **"Install"** button to continue the standard (default) installation procedure.

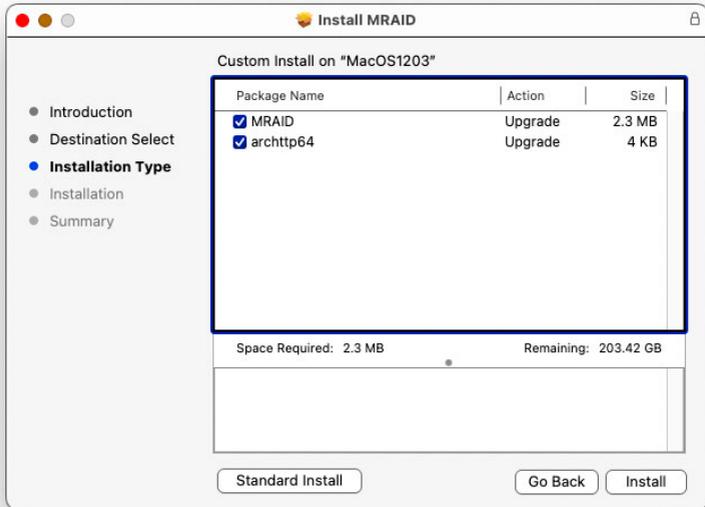


- 4-1. Click on the **"Change Install Location"** button to select the disk where you want to install the MRAID software.



# DRIVER INSTALLATION

4-2, Click on the "**Customize**" button to choose special components. Click on an icon to install special components and click the "Install" button to continue.

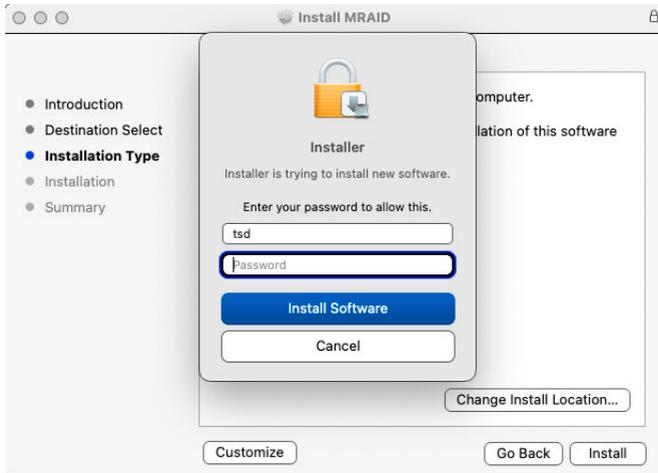


- **MRAID** is included below two applications.
  - *ArcHTTP* has to be installed for GUI RAID console (McRAID storage manager) to run. It also runs as a service or daemon in the background that allows capturing of events for mail and SNMP traps notification. Refer to the chapter 5 ArcHTTP Configuration on ARC-1203 series user manual, for details about the mail and SNMP traps configuration.
  - *CLI (Command Line Interface)* provides the functionality available in MRAID storage manager through a Command Line Interface. You can set up and manage RAID storage inline. CLI performs many tasks at the command line. You can download CLI manual from Areca website.

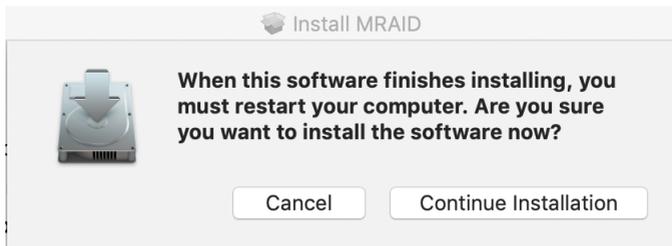
# DRIVER INSTALLATION

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- **ArchHTTP64** is required for ArchHTTP runing as a service or daemon, and have it automatically start the proxy for all controllers found.
5. Enter your system password and click the “**Install Software**” button.

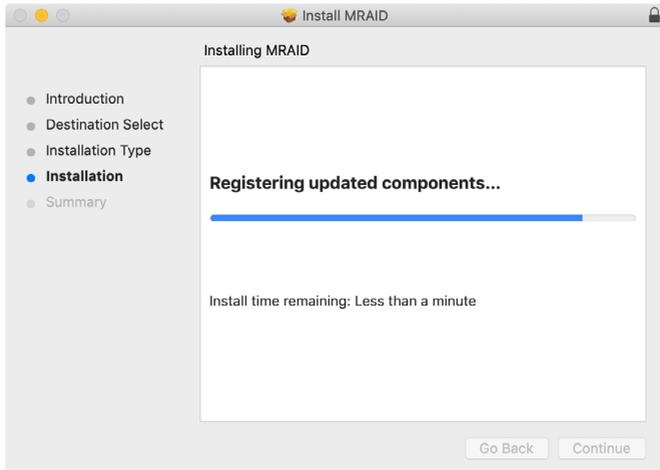


6. The system will need to be restarted when the installation is complete. Click “**Continue Installation**” button.

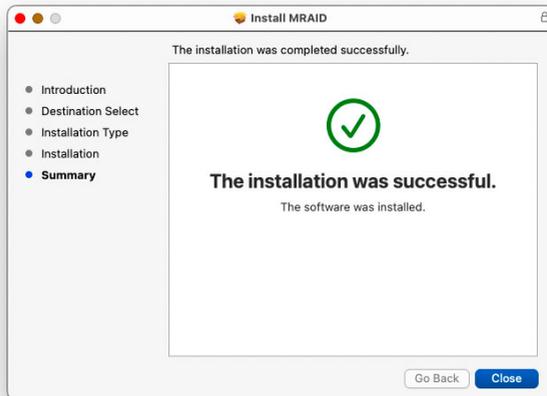


# DRIVER INSTALLATION

7. A program bar appears that measures the progress of the driver installation.



8. When this screen shows, you have completed the installation and click on the "**Restart**" button to reboot your computer in order to complete installation.



9. There is a MRAID folder icon showing on your desktop. The folder contains two items (ArcCLI64 and ArcHTTP64) that are for you to launch the MRAID storage manager.

# DRIVER INSTALLATION

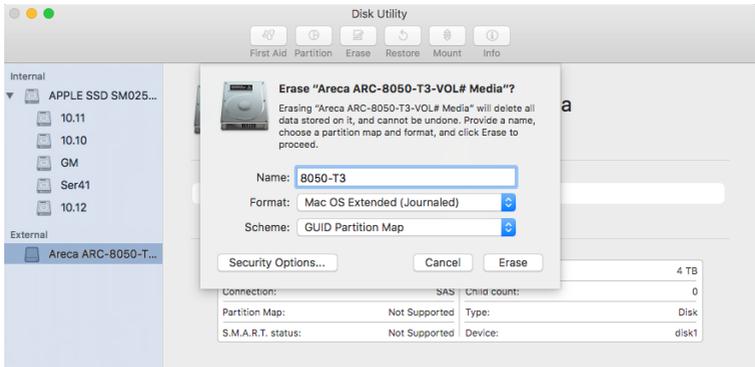
## 4.6.2 Making Volume Sets Available to macOS

After the volume set is ready for system accesses, it needs to be partitioned, formatted, and mounted by the operating system.

When you create a volume through McRAID storage manager, the macOS recognizes that a new disk is avail, and displays a message asking what you next want to do. If the message does not show up, start the "Disk Utility" manually from the "Finder", use the "Go" menu and open the "Utilities" folder. Double-click on the "Disk Utility" program.

### To format and partition your unit

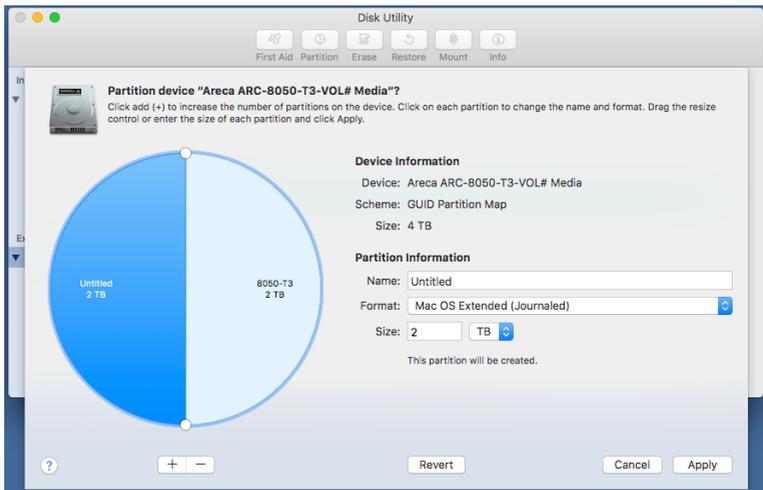
1. Formatting a drive in Disk Utility is easy, though Disk Utility uses a different term: Erase. When the Disk Utility window opens, find and select the desired drive in the sidebar that represents your RAID storage. This is how you prepare to erase and format the RAID storage.



Choose OS X Extended (Journaled) for the Format, and, for the Scheme, choose GUID Partition Map. You could also choose MS-DOS as the format, if you want to be able to use the drive on both a Mac and a PC. In that case, choose Master Boot Record for the Scheme. Click "**Erase**" button in the toolbar, and Disk Utility will erase and format the RAID storage. When it is complete, icons for this partition shows up on your desktop. It is now ready to use.

# DRIVER INSTALLATION

2. You may want to divide a drive into more than one partition. When you do this, each partition is a volume, and each volume shows up as a separate drive on your Desktop. To partition a drive, select it in Disk Utility, and then click "**Partition**" in the toolbar. Disk Utility shows the RAID storage's space as a pie chart. By default, RAID storage only contain a single partition, but to add one, click the + icon; you'll see two partitions.



If you want to adjust their sizes, you can do so by dragging the circles dividing the partitions, or by typing a size into the Size field. When you click "**Apply**", Disk Utility erases the RAID storage and splits it into the number of partitions you have selected. Each partition will appear as a separate drive on your Desktop.

When a message asks you to confirm you want to partition the disk, click on the "**Partition**" button. This may take a couple of minutes, depending on the size of the drives in your RAID storage. When the partitioning is complete, icons for each new partition show up on your desktop. They are now ready to use.

# ARCHTTP PROXY SERVER INSTALLATION

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## 5. ArcHTTP Proxy Server Installation

### Overview

After hardware installation, the SATA disk drives connected to the SATA RAID controller must be configured and the volume set units initialized before they are ready to use.

The user interface for these tasks can be accessed through the built-in configuration that resides in the controller's firmware. It provides complete control and management of the controller and disk arrays, eliminating the need for additional hardware or software.

In addition, a software utility to configure the SATA RAID controller is provided on the software CD delivered with SATA RAID controller. This software CD contains the software utility that can monitor, test, and support the SATA RAID controller. The software utility and McRAID storage manager can configure and monitor the SATA RAID controller via ArchHTTP proxy server interface. The following table outlines their functions:

| <b>Configuration Utility</b>  | <b>Operating System Supported</b>             |
|---|---|
| McBIOS RAID Manager   | OS-Independent                                |
| McRAID Storage Manager<br>(Via ArchHTTP proxy server)   | Windows, Linux, FreeBSD, Solaris and Mac OS X |
| SAP Monitor (Single Admin Portal to scan for multiple RAID units in the network, Via ArchHTTP proxy server) | Windows                                       |

The HTTP management software (ArchHTTP) runs as a service or daemon, and have it automatically start the proxy for all controllers found. This way the controller can be managed remotely without having to sign in the server. The HTTP management software (ArcHTTP) also has integrated the email notification and SNMP extension agent. The email notification can be configured in local or remote standard web browser

# ARCHTTP PROXY SERVER INSTALLATION

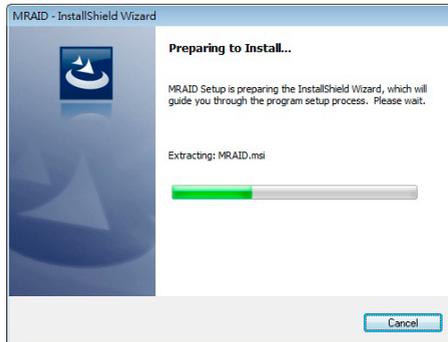
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## 5.1 For Windows

This section describes how to install the MRAID software to your operating system. The software installation includes ArchHTTP and CLI utility.

In this scenario, you are installing the MRAID software in an existing Windows system. You can use the installer to install ArchHTTP and CLI at once or "Custom" to install special components. Follow the steps below to install the utility for Windows.

1. Download the install\_mraid installer from the website at "<https://www.areca.com.tw/support/downloads.html>", the file name begins with "install\_mraid" followed by the version control.
2. Double-click on the zipped file that comes from the website to unzip it. Double-click on the "setup.exe" file for installing MRAID.
3. The screen shows Preparing to Install.



4. The MRAID Installer (or InstallShield Wizard) opens, preparing to install and click on the "**Next**" button to continue.

# ARCHTTP PROXY SERVER INSTALLATION



5. When the License Agreement screen appears, read and agree to the license information; then let the InstallShield Wizard guide you through the installation process.

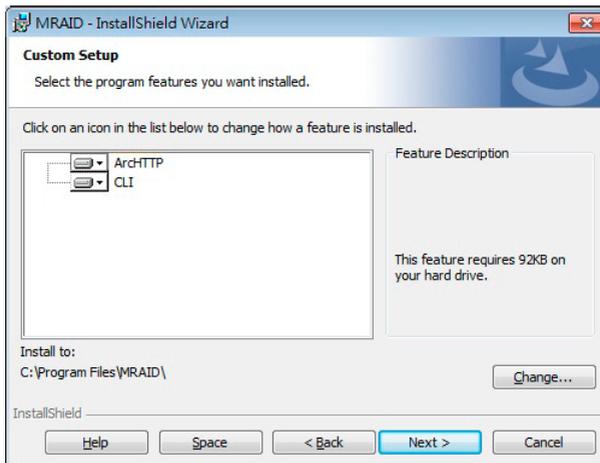


6. On the Setup Type screen, use the settings to specify these things: and click on the "Next" button to continue.



# ARCHTTP PROXY SERVER INSTALLATION

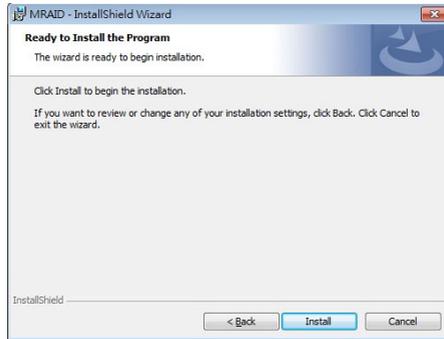
- “Complete” to install ArchHTTP and CLI utility at once, check the first box.
  - “Custom” to install special components and change the program directory. When this “**Custom**” check box is checked, go to the Custom Setup screen.
- 6-1. On the Custom Setup screen, click on an icon to install special components and click on the “**Next**” button to continue.



- **ArchHTTP** has to be installed for GUI RAID console (McRAID storage manager) to run. It also runs as a service or daemon in the background that allows capturing of events for mail and SNMP traps notification. Refer to the chapter 3 ArchHTTP Configuration on ARC-1883 user manual, for details about the mail and SNMP traps configuration.
- **CLI (Command Line Interface)** provides the functionality available in MRAID storage manager through a Command Line Interface. You can set up and manage RAID storage inline. CLI performs many tasks at the command line. You can download CLI manual from Areca website.

# ARCHTTP PROXY SERVER INSTALLATION

- When you reach the installation page, click on the **“Install”** button to continue.



- A program bar appears that measures the progress of the driver installation.

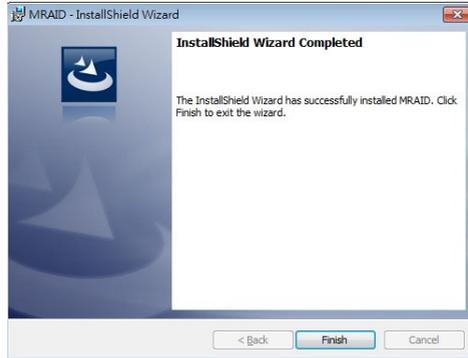


When this screen completes, you have completed the MRAID installation. If you have no ARC-1883 yet installed a “MRAID Installer Information” message displays.



- After installation is complete, click on the **“Finish”** button to exit the InstallShield Wizard.

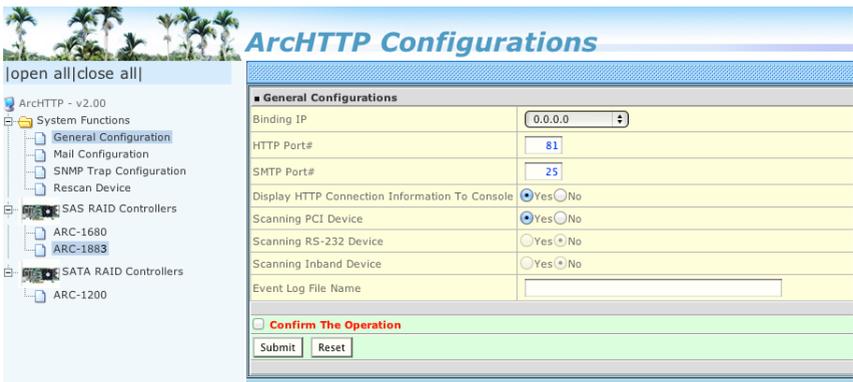
# ARCHTTP PROXY SERVER INSTALLATION



10. Once ArchHTTP and CLI have been installed, the ArchHTTP background task automatically starts each time when you start your computer. There is one MRAID icon showing on your "Programs" folder. This icon is for you to start up the McRAID storage manager (by ArchHTTP) and CLI utility.



The **"ArcHTTP Taskbar"** icon shows on the button of system tray by default. Double click "ArcHTTP Taskbar" to launch the ArchHTTP Configuration screen. It automatically scans the local-host RAID units on the system and creates an individual RAID storage icon located in the left column screen. When you double click on a selected element the left column screen, child element belonged parent element appears. Locate "ARC-1203 Web Management" and launch the McRAID storage manager.



# ARCHTTP PROXY SERVER INSTALLATION

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1. See the next chapter detailing the McRAID Storage Manager to customize your RAID volume set.
2. If you need to configure the "System Function" of ArchHTTP, please refer to section 5.6 ArchHTTP Configuration.

## 5.2 For Linux

You should have administrative level permissions to install SATA RAID software. This procedure assumes that the SATA RAID hardware and Linux are installed and operational in your system.

The following installation procedure explains how to install the SATA RAID software for Linux. The ArchHTTP proxy server is provided on the software CD delivered with SATA RAID controller card or download from the [www.areca.com.tw](http://www.areca.com.tw). The firmware embedded McRAID storage manager can configure and monitor the SATA RAID controller via ArchHTTP proxy server.

1. Login as root. Copy the ArchHTTP file to a local directory.
  - (a). Insert the SATA RAID controller CD in the CD-ROM drive.
  - (b). Copy <CD-ROM>\PACKAGES\Linux\http directory to local (Ex:/usr/local/sbin). or
  - (c). Download from the [www.areca.com.tw](http://www.areca.com.tw) or from the email attachment.
2. You must have administrative level permissions to install SATA RAID controller ArchHTTP proxy server software. This procedure assumes that the SATA RAID hardware and driver are installed and operational in your system.

The following details are the installation procedure of the SATA RAID controller for Linux ArchHTTP proxy server software.

- (a). Run the ArchHTTP proxy server by using the following command:  
Usage: `./archttp32 (TCP_PORT)` or `./archttp64 (TCP_PORT)`.  
It depends on your OS version.  
Parameters: TCP\_PORT value= 1~65535 (If TCP\_PORT

# ARCHTTP PROXY SERVER INSTALLATION

---

assigned, ArcHTTP will start from this port. Otherwise, it will use the setting in the archttpsrv.conf or default 81). This is the port address assigning for the ArcHTTP configuration (Cfg Assistant). Such as: archttp64 1553

- (b). ArcHTTP server console started, Controller card detected then ArcHTTP proxy server screen appears.

Copyright (c) 2004 Areca, Inc. All Rights Reserved.  
Areca HTTP proxy server V2.4.0 for Areca RAID controllers.

Controller(s) list

-----  
Cfg Assistant : Listen to port[1553].  
Controller[1](PCI) : Listen to port[1554].  
Binding IP:[0.0.0.0]  
Note: IP[0.0.0.0] stands for any ip bound to this host.  
-----

#####  
Press CTRL-C to exit program!!  
#####  
Controller [1] Http: New client [9] accepted  
Controller [1] Http: New Recv 243 bytes  
Controller [1] Http: Send [174] bytes back to the client

- (c). If you need the "Cfg Assistant", please refer to section 5.6 ArcHTTP Configuration.
- (d). For detailing about McRAID storage manager to customize your RAID volume set is discussed in Chapter 6.

## **For Mozilla user:**

Because our management need Java support, so user may need upgrade to version 1.6 or later.

# ARCHTTP PROXY SERVER INSTALLATION

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## 5.3 For FreeBSD

You must have administrative level permissions to install SATA RAID software. This procedure assumes that the SATA RAID hardware and FreeBSD are installed and operational in your system. The following installation procedure explains how to install the SATA RAID software for FreeBSD.

1. Insert the SATA RAID controller software CD in the CD-ROM drive.
2. Login as root. Copy <CD-ROM>\PACKAGES\FreeBSD\http ArchHTTP file to a local directory. The next steps are same as Linux. Please see section 5.2 For Linux.

## 5.4 For Solaris 10

You must have administrative level permissions to install SATA RAID software. This procedure assumes that the SATA RAID hardware and Solaris are installed and operational in your system. The following installation procedure explains how to install the SATA RAID software for Solaris.

1. Insert the SATA RAID controller software CD in the CD-ROM drive.
2. Login as root. Copy <CD-ROM>\PACKAGES\Solaris\http ArchHTTP file to a local directory. The next steps are same as Linux. Please see section 5.2 For Linux.

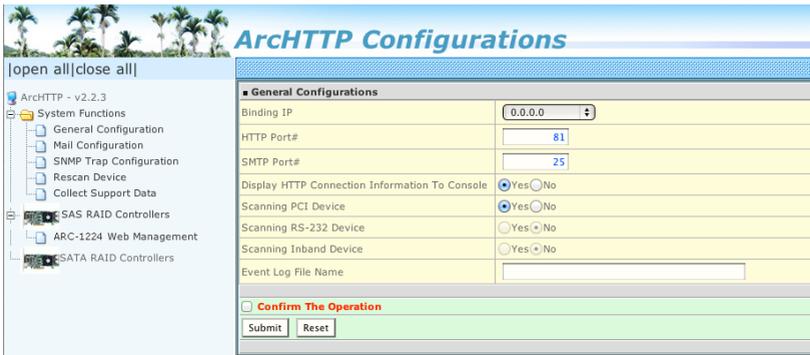
## 5.5 For Mac OS X

The firmware embedded McRAID storage manager can configure and monitor the SATA RAID controller via ArchHTTP proxy server. The ArchHTTP proxy server for Mac OS X has combined with the CLI and driver on the install\_mraid installer, please refer to Chapter 4.6 Driver Installation for Mac OS X.

# ARCHTTP PROXY SERVER INSTALLATION

## 5.6 ArchHTTP Configuration

The ArchHTTP proxy server will automatically assign one additional port for setup its configuration. If you want to change the "archttpsrv.conf" setting up of ArchHTTP proxy server configuration, for example: General Configuration, Mail Configuration, and SNMP Configuration, please start Web Browser `http://localhost: Cfg Assistant`. Such as `http://localhost: 81`. The port number for the first controller McRAID storage manager is ArchHTTP proxy server configuration port number plus 1.



- **General Configuration:**

Binding IP: Restrict ArchHTTP proxy server to bind only single interface (If more than one physical network in the server).

HTTP Port#: Value 1~65535.

Display HTTP Connection Information To Console: Select "Yes" to show Http send bytes and receive bytes information in the console.

Scanning PCI Device: Select "Yes" for ARC-1XXX series controller.

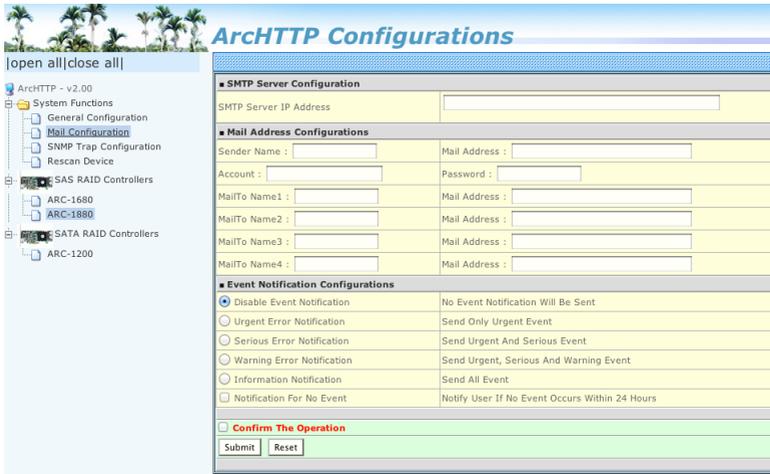
Scanning RS-232 Device: No.

Scanning Inband Device: No.

- **Mail (alert by Mail) Configuration:**

Many users require that email notifications be sent to the appropriate administrators when an alert is detected. To set up your mail servers, click on the "Mail Configuration" link. The "SMTP Server Configurations" allows you to define settings for your mail server. This setup screen is shown as below:

# ARCHTTP PROXY SERVER INSTALLATION



The following article describes a best practice methodology for setting this up in the “SMTP Server Configurations”.

## 1. SMTP Server Configuration:

SMTP Server IP Address: Enter IP address of the SMTP server to configure your mail program correctly.  
Ex: 192.168.0.2.

## 2. Mail Address Configurations:

Sender Name: This is the sender name that the e-mail alerts will appear to be coming from.

Ex: RaidController\_1.

Mail address: This is the mail address that the e-mail alerts will appear to be coming from, but don't type IP to replace domain name.

Ex: RaidController\_1@areca.com.tw.

Account: Enter the valid account if your SMTP mail server requires authentication.

Password: Enter the valid password if your SMTP mail server requires authentication.

## 3. Event Notification Configurations:

This step involves setting up of notification rules. Notification rules instruct ArchHTTP on the notifications that should be sent when certain types of alerts are detected.

# ARCHTTP PROXY SERVER INSTALLATION

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MailTo Name: Enter the alert receiver name that will be shown in the outgoing mail.

Mail Address: Enter the receiver's e-mail address. This is the address you want the e-mail alerts sent to.

Ex: admin@areca.com.tw.

According to your requirement, set the corresponding event level:

Disable Event Notification: No event notification will be sent.

Urgent Error Notification: Send only urgent events.

Serious Error Notification: Send urgent and serious events.

Warning Error Notification: Send urgent, serious and warning events.

Information Notification: Send all events.

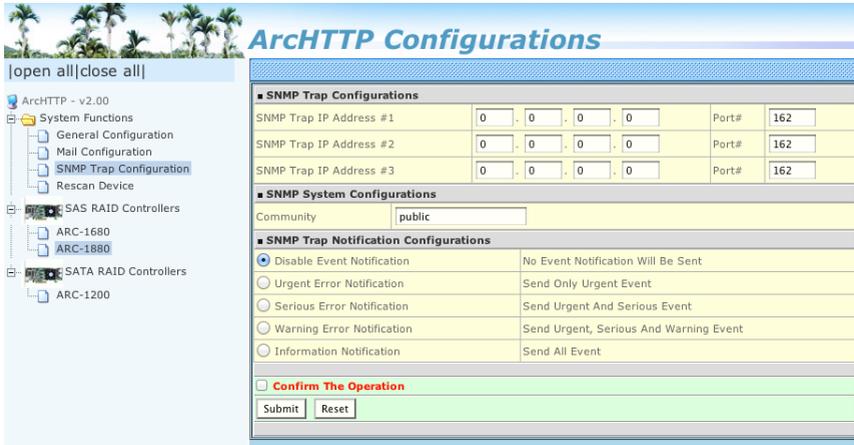
Notification For No Event: Notify user if no event occurs within 24 hours.

## ● **SNMP Traps Configuration:**

This section discusses how to enable the SNMP traps on your RAID storage, and how to control the sending of SNMP traps from the ArchHTTP. To send the SNMP traps to client SNMP manager such as Net-SNMP manager using the IP address assigned to the operating system, you can simply use the SNMP function on the ArchHTTP. The ArchHTTP only provides one direction to send the trap to the SNMP manager without needing to install the SNMP extension agent on the host. If SNMP manager requests to query the SNMP information from RAID storage, please refer the Appendix D "SNMP Operation & Installation".

To set up SNMP traps sending function, click on the "SNMP Configuration" link. SNMP Traps Configurations are set up on this page. This setup screen is shown as below:

# ARCHTTP PROXY SERVER INSTALLATION



The following article describes a best practice methodology for setting this up in the "SNMP Traps Configurations".

## 1. SNMP Trap Configurations

Enter the SNMP trap IP address.

## 2. SNMP System Configurations

Community name acts as a password to screen accesses to the SNMP agent of a particular network device. Type the community names of the SNMP agent in this field. Most network devices use "public" as default of their community names. This value is case-sensitive.

## 3. SNMP Trap Notification Configurations

Event Notification Table refers to Appendix E. Before the client side SNMP manager application accepts the RAID storage traps, it is necessary to integrate the MIB into the management application's database of events and status indicator codes. Ensure the compilation process successfully integrates the contents of the areca\_sata.mib file into the traps database. Please refer to Appendix D of "SNMP Operation & Installation". The MIBs file resides at: <CD-ROM>\packages\SNMP\_MIBs on the software CD.

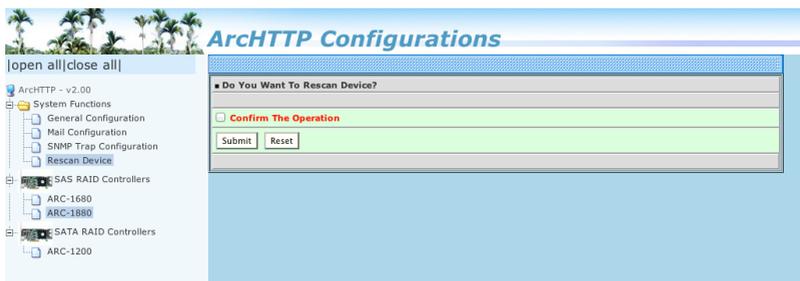
# ARCHTTP PROXY SERVER INSTALLATION

## Note:

After you confirm and submit configurations, you can use "Generate Test Event" feature to make sure these settings are correct.

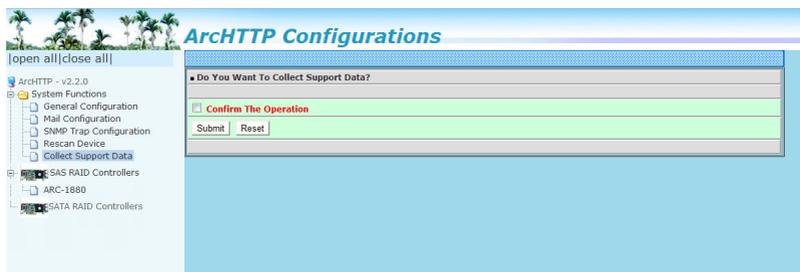
## ● **Rescan Device Configuration:**

The ArcHTTP scans the RAID controllers on the system and creates an individual RAID controller icon located on left column of the "ArcHTTP Configurations" screen. If any RAID controller is missed at system start-up, then you can use the "Rescan Device" function to rescan the targets to allow a missed RAID storage to be added.



## ● **Collect Support Data:**

The "Collect Support Data" option on the ArcHTTP is used to download all controller's information (system information, configuration, disk information and event log) to a supported file (file name:ctrlxx-xxxxx.log). It will be automatically started when ERROR or SERIOUS event has occurred.



## 6. Web Browser-based Configuration

Before using the firmware-based browser McRAID storage manager, do the initial setup and installation of this product. If you need to boot up the operating system from a RAID volume set, you must first create a RAID volume by using McBIOS RAID manager. Please refer to section 3.3 Using Quick Volume /Raid Setup Configuration for information on creating this initial volume set.

The McRAID storage manager is firmware-based utility, which is accessible via the web browser installed on your operating system. The web browser-based McRAID storage manager is a HTML-based application, which utilizes the browser (IE, Chrome and Mozilla etc.) installed on your monitor station.

It can be accessed through the in-band PCIe bus. ArchHTTP is used to launch the in-band web browser-based McRAID storage manager. Use the McRAID storage manager to:

- Create RAID set
- Expand RAID set
- Define volume set
- Add physical drive
- Modify volume set
- Modify RAID level/stripe size
- Define pass-through disk drives
- Modify system function
- Update firmware
- Designate drives as hot spares

### 6.1 Start-up McRAID Storage Manager

With McRAID storage manager, you can:

- Locally manage a system containing a supported RAID storage that has Windows or Mac OS X, ArchHTTP and a supported browser.
- Remote and managed systems must have a TCP/IP connection.

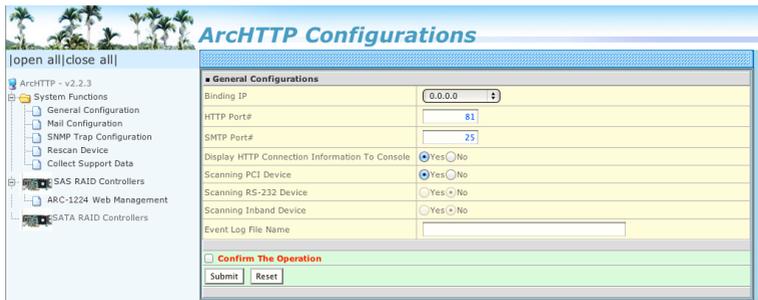
# WEB BROWSER-BASED CONFIGURATION

## ● Start-up from Windows/Mac Local Administration

Once ArchHTTP and CLI have been installed, the ArchHTTP - background task automatically starts each time when you start your computer. There is one MARID icon showing on Mac "Desktop"



or one "ArchHTTP Taskbar" icon showing on Windows system tray. This icon is for you to start up the ArchHTTP (launch the McRAID storage manager). When you click on the ArchHTTP64 from MRAID or "ArchHTTP Taskbar" from system tray, it shows all RAID controllers available on the host system and create an individual RAID controller icon located on left column of the "ArchHTTP Configurations" screen. This RAID controller icon is for user to launch the selected RAID controller web browser McRAID storage manager.



The "Enter Network Password" dialog screen appears, type the User Name and Password. The RAID controller default User Name is "admin" and the Password is "0000". After entering the user name and password, press **Enter** key to access the McRAID storage manager.

## ● Start-up McRAID Storage Manager from Linux/FreeBSD/Solaris Local Administration

To configure the internal SATA RAID controller. You need to know its IP address. You can find the IP address assigned by the ArchHTTP proxy server installation: Binding IP:[X.X.X.X] and controller listen port.

# WEB BROWSER-BASED CONFIGURATION

1. You can click on the individual adapter icon located on left column of the "ArcHTTP Configurations" screen or Launch your McRAID storage manager by entering `http://[Computer IP Address]:[Port Number]` in the web browser.
2. When connection is established, the "System Login" screen appears. The SATA RAID controller default user name is "admin" and the password is "0000".

## 6.2 McRAID Storage Manager

The following login screen is displayed in the browser. This screen displays the initial start-up configuration.

The screenshot shows the web interface for the RAID Set Hierarchy. The main content area contains two tables:

| RAID Set       | Devices   | Volume Set(Ch/Id/Lun)  | Volume State |
|----------------|-----------|------------------------|--------------|
| Raid Set # 000 | E=1Slot#1 | ARC-1202-VOL#00(0/0/0) | Normal       |
|                | E=1Slot#2 | ARC-1203-VOL#00(0/0/1) | Normal       |

| Device    | Usage               | Capacity | Model                 |
|-----------|---------------------|----------|-----------------------|
| Slot#1(0) | Raid Set # 000 (00) | 500.1GB  | HDS725050KLA3G0       |
| Slot#2(1) | Raid Set # 000 (0A) | 2000.4GB | WDC WD1003FYYS-07W0R0 |

The RaidSet Hierarchy displays the "Raid Set List", "Volume Set List", and "Physical Disk List". The RAID set information, volume set information, and drive information can also be viewed by clicking on the "RAID Set Hierarchy" on the main menu screen.

- To display RAID set information, move the mouse cursor to the desired RAID set number, then click on it. The RAID set information will be displayed.
- To display volume set information, move the mouse cursor to the desired volume set number, then click on it. The volume set information will be displayed.
- To display drive information, move the mouse cursor to the desired physical drive number, then click on it. The drive information will be displayed.

# WEB BROWSER-BASED CONFIGURATION

## 6.3 Main Menu

The main menu shows all available functions, accessible by clicking on the appropriate link.

| Individual Category  | Description   |
|----------------------|---|
| Quick Function       | Create a default configuration, which is based on the number of physical disks installed; it can modify the volume set Capacity, Raid Level, and Stripe Size. |
| Raid Set Functions   | Create a customized RAID set.   |
| Volume Set Functions | Create customized volume sets and modify the existed volume sets parameter.   |
| Physical Drives      | Create pass through disks and modify the existing pass through drives parameters. Also provides the function to identify disk drives (blinking fault LED).    |
| System Controls      | Setting the RAID system configuration.  |
| Information          | Viewing the controller information. The Raid Set Hierarchy can be viewed through the "Raid Set Hierarchy" item.   |

## 6.4 Quick Function

The screenshot shows the 'Quick Create Raid/Volume Set' configuration page. The interface includes a navigation menu on the left with options like 'Raid System Console', 'Quick Function', 'Quick Create', 'RAID Set Functions', 'Volume Set Functions', 'Security Functions', 'Physical Drives', 'System Controls', and 'Information'. The main content area is titled 'Quick Create Raid/Volume Set' and contains the following fields:

- Total Number Of Disks: 2
- Select Raid Level: Raid 0
- Maximum Capacity Allowed: 420 GB
- Select Capacity: 420 GB
- Volume Initialization Mode: Foreground Initialization
- Select Stripe Size: 64 KBytes
- RaidSet Mode: Max 128 Volumes

At the bottom, there is a checkbox labeled 'Confirm The Operation' and two buttons: 'Submit' and 'Reset'.

The number of physical drives in the 6Gb/s SATA RAID controller determines the Raid Levels that can be implemented with the RAID set. You can create a RAID set associated with exactly one volume set. The user can change the Raid Level, Capacity, Initialization Mode and Stripe Size. A hot spare option is also created, depending on the exist configuration. Click the "Confirm The Operation" check box and click on the "Submit" button in the "Quick Create" screen, the RAID set and volume set will start to initialize.

# WEB BROWSER-BASED CONFIGURATION

## Note:

In "Quick Create", your volume set is automatically configured based on the number of disks in your system. Use the "Raid Set Functions" and "Volume Set Functions" if you prefer to customize your volume set.

## 6.5 Raid Set Functions

Use the "Raid Set Function" and "Volume Set Function" if you prefer to customize your volume set. Manual configuration can provide full control of the RAID set settings, but it will take longer to complete than the "Quick Volume/Raid Setup" configuration. Select the "Raid Set Function" to manually configure the RAID set for the first time or delete and reconfigure existing RAID sets. (A RAID set is a group of disks containing one or more volume sets.)

### 6.5.1 Create Raid Set

To create a RAID set, click on the "Create Raid Set" link. A "Select The Drive For RAID Set" screen is displayed showing the drive(s) connected to the current controller and enclosures. Click on the selected physical drives within the current RAID set. Enter 1 to 15 alphanumeric characters to define a unique identifier for a RAID set. The default RAID set name will always appear as "Raid Set #". Click the "Confirm The Operation" check box and click on the "Submit" button on the screen; the RAID set will start to initialize. If you have available disk member, you can repeat above procedures to define another RAID sets.



# WEB BROWSER-BASED CONFIGURATION

128 volumes is the default mode for SATA RAID controller, the 16 volumes mode is used for support roaming this raidset to 3Gb/s SATA RAID controllers. The 3Gb/s SATA RAID controller is designed to support up to 16 volumes only. You have to use “Max 16 volumes” on the raidset mode if you plan to roam this raidset between 6Gb/s SATA RAID controller and 3Gb/s SATA RAID controller.

## 6.5.2 Delete Raid Set

To delete a RAID set, click on the “Deleted Raid Set” link. A “Select The RAID Set To Delete” screen is displayed showing all exist RAID sets in the current controller. Click the RAID set number which you want to delete in the select column on the delete screen. Then, click the “Confirm The Operation” check box and click on the “Submit” button in the screen to delete it. The volume sets included in the “Delete RAID Set”. It will be deleted by this action.



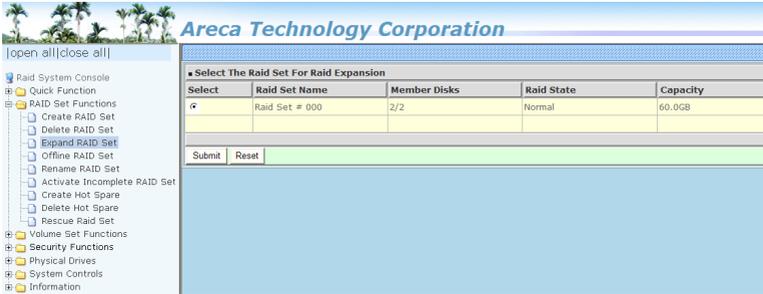
## 6.5.3 Expand Raid Set

Instead of deleting a RAID set and recreating it with additional disk drives, the “Expand Raid Set” function allows the users to add disk drives to the RAID set that have already been created.

To expand a RAID set:

Select the “Expand Raid Set” option. If there is an available disk, then the “Select SATA Drives For Raid Set Expansion” screen appears.

# WEB BROWSER-BASED CONFIGURATION



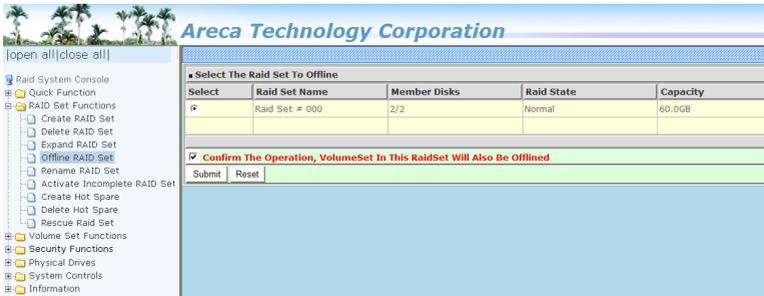
Select the target RAID set by clicking on the appropriate radio button. Select the target disk by clicking on the appropriate check box. Click on the "Submit" button to start the expansion on the RAID set. The new additional capacity can be utilized by one or more volume sets. The volume sets associated with this RAID set appear for you to have chance to modify RAID level or stripe size. Follow the instruction presented in the "Modify Volume Set " to modify the volume sets; operation system specific utilities may be required to expand operating system partitions.

## **Note:**

1. Once the "Expand Raid Set" process has started, user can not stop it. The process must be completed.
2. If a disk drive fails during RAID set expansion and a hot spare is available, an auto rebuild operation will occur after the RAID set expansion completes.
3. RAID set expansion is a quite critical process, we strongly recommend customer backup data before expand. Unexpected accident may cause serious data corruption.

## **6.5.4 Offline Raid Set**

This function is for customer being able to unmount and remount a multi-disk volume. All Hdds of the selected RAID set will be put into offline state, spun down and fault LED in fast blinking mode. User can remove those Hdds and insert new Hdds on those empty slots without needing power down the controller.

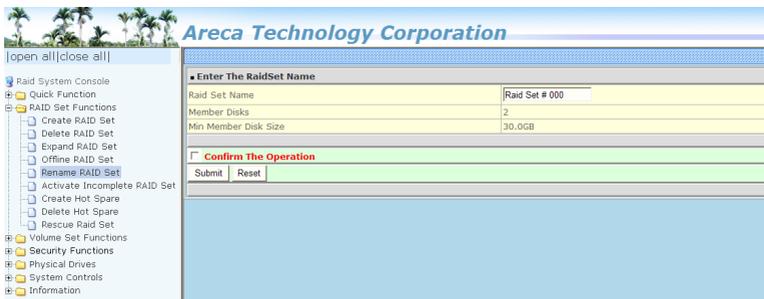


## 6.5.5 Rename Raid Set

The default RAID set name will always appear as "Raid Set #" when it is first created by the controller. The "Rename Raid Set" function is for customer to rename the default RAID set name.

To rename a RAID set from a group of RAID sets:

- (1). Click on the "Rename Raid Set" link.
- (2). Click the RAID set check box from the list that you wish to rename. Click the "Submit" button. The following screen appears. Use this option to rename the RAID set name.



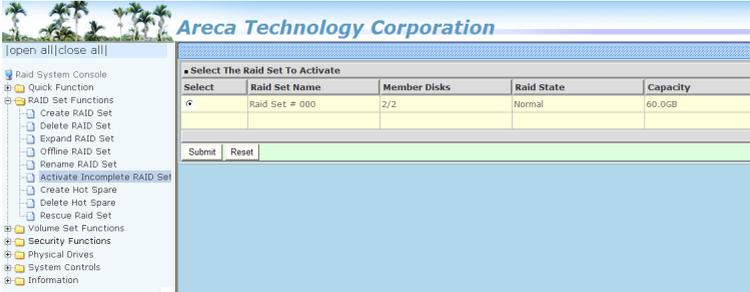
## 6.5.6 Activate Incomplete Raid Set

If one of the disk drives is removed in power off state, the RAID set state will change to "Incomplete State". If the user wants to continue to operate the controller without power-off the 6Gb/s SATA RAID controller, the user can use the "Activate Incomplete Raid Set" option to active the RAID set. After the user completes this function, the Raid State will change to "Degraded Mode" and start to work.

To activate the incomplete the RAID set, click on the "Activate Raid Set" link. A "Select The RAID SET To Activate" screen is

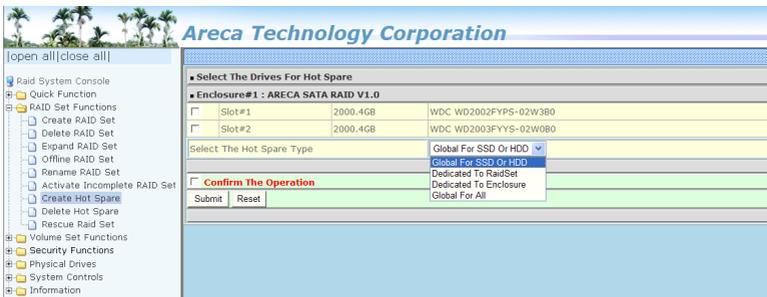
# WEB BROWSER-BASED CONFIGURATION

displayed showing all RAID sets existing on the current controller. Click the RAID set number to activate in the select column. Click on the "Submit" button on the screen to activate the RAID set that had a disk removed (or failed) in the power off state. The 6Gb/s SATA RAID controller will continue to work in degraded mode.



## 6.5.7 Create Hot Spare

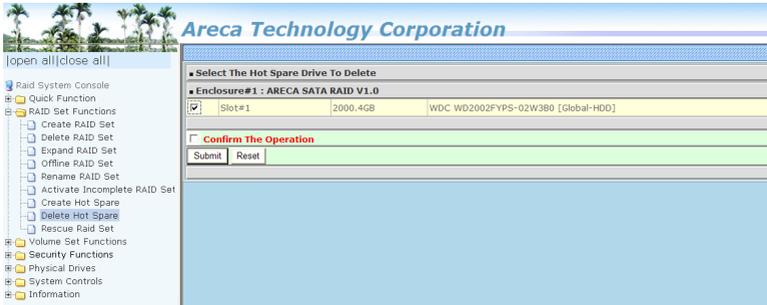
When you choose the "Create Hot Spare" option in the "Raid Set Function", all unused physical devices connected to the current controller appear. Select the target disk by clicking on the appropriate check box. Click the "Confirm The Operation" check box and click the "Submit" button in the screen to create the hot spares. The "Create Hot Spare" gives you the ability to define a global or dedicated hot spare. Unlike "Global Hot Spare" which can be used with any RAID sets, "Dedicated Hot Spare" can only be used with a specific RAID set or Enclosure. Under "Global For SSD or HDD" option, SSD hot spare is used to rebuild failed SSD and HDD hot spare for rebuild failed HDD. When a disk drive fails in the RAID set or enclosure with a dedicated hot spare is pre-set, data on the disk drive is rebuild automatically on the dedicated hot spare disk.



# WEB BROWSER-BASED CONFIGURATION

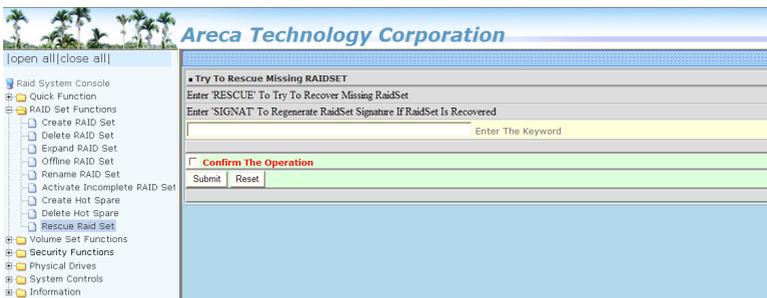
## 6.5.8 Delete Hot Spare

Select the target hot spare disk to delete by clicking on the appropriate check box. Click the "Confirm The Operation" check box and click the "Submit" button on the screen to delete the hot spares.



## 6.5.9 Rescue Raid Set

When the system is powered off in the RAID set update/creation period, the configuration possibly could disappear due to this abnormal condition. The "RESCUE" function can recover the missing RAID set information. The RAID controller uses the time as the RAID set signature. The RAID set may have different time after the RAID set is recovered. The "SIGANT" function can regenerate the signature for the RAID set.



### **Caution:**

Please contact us to make sure if you need to use rescue function. Improperly usage may cause configuration corruption.

## 6.6 Volume Set Functions

A volume set is seen by the host system as a single logical device. It is organized in a RAID level with one or more physical disks. RAID level refers to the level of data performance and protection of a volume set. A volume set capacity can consume all or a portion of the disk capacity available in a RAID set. Multiple volume sets can exist on a group of disks in a RAID set. Additional volume sets created in a specified RAID set will reside on all the physical disks in the RAID set. Thus each volume set on the RAID set will have its data spread evenly across all the disks in the RAID set.

The following summaries are the volume set features for the 6Gb/s SATA RAID controller.

1. Volume sets of different RAID levels may coexist on the same RAID set and up to 128 volume sets per controller.
2. Up to 128 volume sets can be created in a RAID set.
3. The maximum addressable size of a single volume set is not limited to 2TB, because the controller is capable of 64-bit LBA mode. However the operating system itself may not be capable of addressing more than 2TB.

### 6.6.1 Create Volume Set (0/1)

To create volume set from RAID set system, move the cursor bar to the main menu and click on the "Create Volume Set" link. The "Select The Raid Set To Create On It" screen will show all RAID set number. Tick on a RAID set number that you want to create and then click on the "Submit" button.

The new create volume set attribute allows user to select the Volume Name, RAID Level, Capacity, Greater Two TB Volume Support, Initialization Mode, Strip Size, Cache Mode, Tagged Command Queuing, and SCSI Channel/SCSI ID/SCSI LUN.

# WEB BROWSER-BASED CONFIGURATION

The screenshot shows the 'Enter The Volume Attribute' configuration page. The left sidebar contains a tree view with options like 'Raid System Console', 'Quick Function', 'RAID Set Functions', 'Volume Set Functions', 'Create Volume Set', 'Create Raid30/50/60', 'Delete Volume Set', 'Modify Volume Set', 'Check Volume Set', 'Schedule Volume Check', 'Stop Volume Check', 'Security Functions', 'Physical Drives', 'System Controls', and 'Information'. The main area is a form with the following fields:

|                                 |                           |
|---------------------------------|---------------------------|
| Volume Name                     | ARC-1224-VOL008           |
| Member Disks                    | 8                         |
| Volume Raid Level               | Raid 5                    |
| Max Capacity Allowed            | 185.6 GB                  |
| Select Volume Capacity          | 185.6 GB                  |
| Greater Two TB Volume Support   | No                        |
| Volume Initialization Mode      | Foreground Initialization |
| Volume Stripe Size              | 64 KBytes                 |
| Volume Cache Mode               | Write Back                |
| Volume Write Protection         | Disabled                  |
| Volume IO Mode                  | Cached IO                 |
| Tagged Command Queuing          | Enabled                   |
| SCSI Channel: SCSI ID: SCSI Lun | 0 : 1 : 0                 |
| Volumes To Be Created           | 1                         |

At the bottom, there is a 'Confirm The Operation' section with 'Submit' and 'Reset' buttons.

- **Volume Name**

The default volume name will always appear as "ARC-1203-VOL". You can rename the volume set providing it does not exceed the 15 characters limit.

- **Volume Raid Level**

Set the Raid Level for the volume set. Highlight the desired RAID Level from the available RAID levels option.

There are two circumstances when you choose RAID level 1 function:

RAID 1-Simple Mirroring is also known as "**two disk mirror**"; If your RAID set has two disks, data written on one disk drive is simultaneously written to another disk drive.

RAID 1-Multi Mirroring is also known as "**triple disk mirror**"; If your RAID set has three disks, data written on one disk drive is simultaneously written to another two disk drives.

- **Capacity**

The maximum volume size is the default initial setting. Enter the appropriate volume size to fit your application.

- **Greater Two TB Volume Support**

If volume capacity will exceed 2TB, controller will show the

# WEB BROWSER-BASED CONFIGURATION

---

"Greater Two TB Volume Support" sub-menu. Greater Two TB Volume Support option: "No", "64bit LBA" and "4K Block".

## - **No**

When this option is enabled, it keeps the volume size with max. 2TB limitation. For any hard disk drives working in the 4K native mode in the Raid set, the volume set directly sets and exposes 4KB sector size to the operating system.

## - **64bit LBA**

This option uses 16 bytes CDB instead of 10 bytes. The maximum volume capacity up to 512TB. For any hard disk drives working in the 4K native mode in the Raid set, the volume set directly sets and exposes 4KB sector size to the operating system.

This option works on different OS which supports 16 bytes CDB.

## - **4K Block**

This option uses 16 bytes CDB and changes the sector size from default 512 bytes to 4k bytes. Windows XP only supports maximum volume capacity is up to 16TB.

## ● **Initialization Mode**

This option is used to define "Background Initialization", "Foreground Initialization" or "No Init (To Rescue Volume)". When "Background Initialization", the initialization proceeds as a background task, the volume set is fully accessible for system reads and writes. The operating system can instantly access to the newly created arrays without requiring a reboot and waiting the initialization complete. When "Foreground Initialization", the initialization proceeds must be completed before the volume set ready for system accesses. There is no initialization happened when you select "No Init" option. "No Init" is for customer to rescue volume without losing data in the disk.

### **Note:**

Controller starts to initialize the volume in two conditions

1. Stay in controller bios manager or
2. Boot into OS and the controller driver loaded.

# WEB BROWSER-BASED CONFIGURATION

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- **Stripe Size**

This parameter sets the size of the stripe written to each disk in a RAID 0 or 1 logical drive. You can set the stripe size to 4KB, 8KB, 16KB, 32KB, 64KB, 128KB, 256KB, 512KB, or 1024KB. A larger stripe size produces better read performance, especially if your computer does mostly sequential reads. However, if you are sure that your computer does random reads more often, select a smaller stripe size.

- **Cache Mode**

The 6Gb/s SATA RAID controller supports "Write Through" and "Write Back" cache.

- **Volume Write Protection**

When "Volume Write Protection" is enabled on the "Modify Volume Set", host commands fail if they are issued to a volume in that RAID controller and attempt to modify a volume's data or attributes. Volume Write Protection is used primarily for customer-initiated disaster recovery testing.

- **Tagged Command Queuing**

The "Enabled" option is useful for enhancing overall system performance under multi-tasking operating systems. The Command Tag (Drive Channel) function controls the SATA command tag queuing support for each drive channel. This function should normally remain "Enabled". "Disabled" this function only when using SATA drives that do not support command tag queuing.

- **SCSI Channel/SCSI ID/SCSI Lun**

SCSI Channel: The 6Gb/s SATA RAID controller function is simulated as an external SCSI RAID controller. The host bus is represented as a SCSI channel. Choose the SCSI Channel.

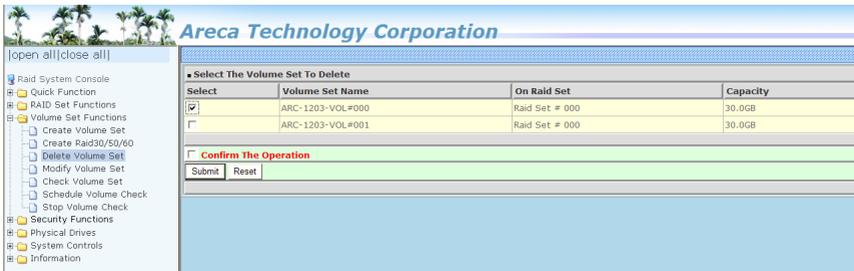
SCSI ID: Each SCSI device attached to the SCSI card, as well as the card itself, must be assigned an unique SCSI ID number. A SCSI channel can connect up to 15 devices. The 6Gb/s SATA RAID controller is a large SCSI device. Assign an ID from a list of SCSI IDs.

SCSI LUN: Each SCSI ID can support up to 8 LUNs. Most 6Gb/s SATA controllers treat each LUN like a SATA disk.

# WEB BROWSER-BASED CONFIGURATION

## 6.6.2 Delete Volume Set

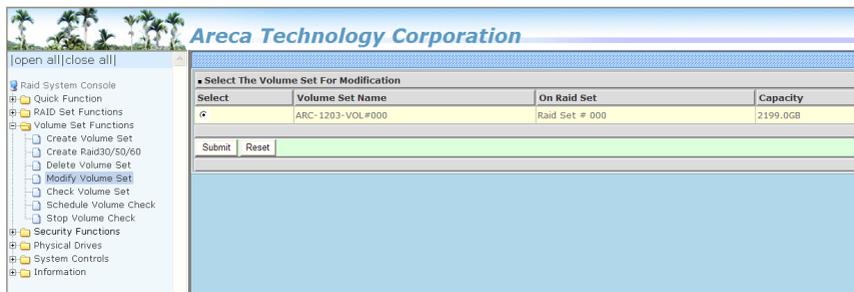
To delete a volume from RAID set, move the cursor bar to the main menu and click on the "Delete Volume Set" link. The "Select The Raid Set To Delete" screen will show all RAID set numbers. Click a RAID set number and the "Confirm The Operation" check box and then click the "Submit" button to show all volume set items in the selected RAID set. Click a volume set number and the "Confirm The Operation" check box and then click the "Submit" button to delete the volume set.



## 6.6.3 Modify Volume Set

To modify a volume set from a RAID set:

1. Click on the "Modify Volume Set" link.
2. Click the volume set check box from the list that you wish to modify. Click the "Submit" button. The following screen appears.



# WEB BROWSER-BASED CONFIGURATION

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Use this option to modify the volume set configuration. To modify volume set attributes, move the cursor bar to the volume set attribute menu and click it. The "Enter The Volume Attribute" screen appears. Move the cursor to an attribute item and then click the attribute to modify the value. After you complete the modification, click the "Confirm The Operation" check box and click the "Submit" button to complete the action. The user can only modify the last volume set capacity.

## 6.6.3.1 Volume Growth

Use "Expand RAID Set" function to add disk to a RAID set. The additional capacity can be used to enlarge the last volume set size or to create another volume set. The "Modify Volume Set" function can support the "Volume Modification" function. To expand the last volume set capacity, move the cursor bar to the "Capacity" item and entry the capacity size. When finished the above action, click on the "Submit" button to complete the action. The last volume set starts to expand its capacity.

### **To expand an existing volume noticed:**

- Only the last volume can expand capacity.
- When expand volume capacity, you can't modify stripe size or modify RAID level simultaneously.
- You can expand volume capacity, but can't reduce volume capacity size.
- After volume expansion, the volume capacity can't be decreased.

### **For greater 2TB expansion:**

- If your system installed in the volume, don't expand the volume capacity greater 2TB; except your OS and RAID controller can support boot up from a greater 2TB capacity device.
- Expand over 2TB used LBA64 mode. Please make sure your OS supports LBA64 before expand it.

# WEB BROWSER-BASED CONFIGURATION

## 6.6.3.2 Volume Set Migration

Migrating occurs when a volume set is migrating from one RAID level to another, when a volume set strip size changes, or when a disk is added to a RAID set. Migration state is displayed in the volume state area of the “Volume Set Information” screen.



### Note:

Power failure may damage the migration data. Please backup the RAID data before you start the migration function.

## 6.6.4 Check Volume Set

ARC-1203-2I can only create RAID 0 and RAID 1, so this option has no function in ARC-1203-2I.



# WEB BROWSER-BASED CONFIGURATION

## 6.6.5 Stop Volume Set Check

Use this option to stop the "Check Volume Set" function. Due to "Check Volume Set" has no function, this option is not workable either.



## 6.7 Security Function

The “Security Function” on the new firmware supports Self-Encrypting Disks (SED) for protection of data against loss or theft of SEDs. Protection is achieved by the use of encryption technology on the drives. The McRAID storage management allows SED keys to be created and managed as well as create/delete RAID sets. The following section provides the “Security Function” instructions to perform the custom configuration tasks. All SED functions are integrated into the intuitive and user friendly McRAID manager interface for easy access. Choose this option from the main menu and then perform the operations listed below.

### 6.7.1 Create SED RAID Set



To create a SED RAID set, click on the “Create SED Raid Set” link. A “Select The Drive For SED RAID Set” screen is displayed showing the SED drive(s) connected to the current controller and enclosures. Click on the selected physical drives within the current RAID set. Enter 1 to 15 alphanumeric characters to define a unique identifier for a SED RAID set. The default RAID set name will always appear as “Raid Set #”. Tick on the “Confirm The Operation” check box and click on the “Submit” button on the screen; the RAID set will start to initialize. If you have available disk member, you can repeat above procedures to define another RAID sets. The Max 128 Volumes is the default mode for RAID controller.

# WEB BROWSER-BASED CONFIGURATION

## 6.7.2 Delete SED RAID Set



A SED RAID Set is a RAID Set that has been locked on a controller that holds a security key. When you delete existing SED RAID sets, there has one option available to perform an Instant Secure Erase. The "Secure Erase The Member Disks" function is the process of permanently erasing all data on the SED disks and resetting the security attributes. The data on the SED disk is lost.

To delete a SED RAID set, click on the "Deleted Raid Set" link; a "Select The SED RAID Set To Delete" screen is displayed showing all exist SED RAID sets in the current controller. Click on the SED RAID set number which you want to delete in the select column on the delete screen. Then, tick on the "Confirm The Operation" check box and click on the "Submit" button in the screen to delete it. The volume sets included in the "Delete SED RAID Set". It will be deleted by this action. But for the Raid 30/50/60, you need to delete the volumes belonging to those SED RAID sets.

## 6.7.3 Delete ISE RAID Set



# WEB BROWSER-BASED CONFIGURATION

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Instant Secure Erase (ISE) or Crypto Erase allows a drive to be instantly erased using industry-standard commands and options. An ISE RAID Set is a RAID Set that has been created by a group of ISE only SAS hard disks on a controller. When you delete existing SED RAID sets, there has one option available to perform an Instant Secure Erase. The "Secure Erase The Member Disks" function is the process of permanently erasing all data on the ISE disks and resetting the security attributes. The data on the ISE disk is lost.

To delete an ISE RAID set, click on the "Deleted ISE Raid Set" link. A "Select The ISE RAID Set To Delete" screen is displayed showing all exist ISE RAID sets in the current controller. Click on the RAID set num-ber which you want to delete in the select column on the delete screen. Then, tick on the "Confirm The Operation" check box and click on the "Submit" button in the screen to delete it. The volume sets included in the "Delete ISE RAID Set". It will be deleted by this action. But for the Raid 30/50/60, you need to delete the volumes belonging to those ISE RAID sets.

## 6.7.4 Security Key Setup

The Areca RAID controllers support Self-Encrypting Disks (SED) for protection of data against loss or theft of SEDs. Protection is achieved by the SED hard drive that automatically and continuously encrypts the data on the drive without any user interaction. There is one SED key per controller. You can manage the SED key under McRAID manager. Local SED key management in the controller firmware is designed to protect data from security breaches with minimal cost and complexity. The key can be escrowed in to a file using McRAID manager. Creating and managing SED key is an important part of the cryptographic process. The key must be kept secret from anyone who should not decrypt your data. This section describes how to generate and manage keys.

### 6.7.4.1 SED Key Management-Creation

There is one SED key per controller which stores in the controller flash memory. Areca provides both automatically or password methods to generate a key.

# WEB BROWSER-BASED CONFIGURATION

1. SED Key is generated automatically by internal random number for a SED RAID set use without needing a password input.
2. SED Key is generated by user supplied password for a SED RAID set use.



## 6.7.4.2 SED Key Management-Modification

If you have evidence that the SED key is known to unauthorized users, you can change the SED key again. The 'Disable SED Key' function is used to clear SED key on controller and RAID set members.



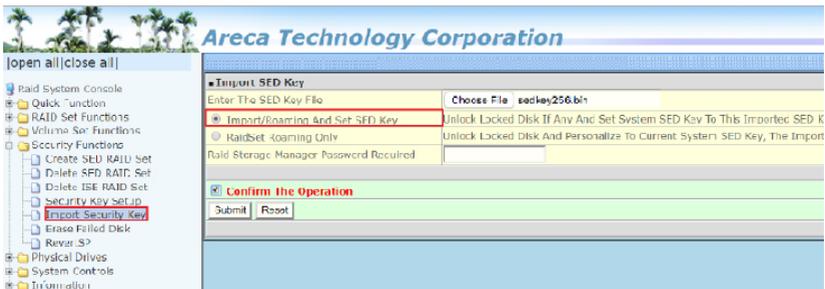
In some cases, you may want to export a SED key to store on removable media or to use on a different computer. If you want to create a backup copy of the SED key or use it on another computer, you must first export the SED key. Exporting the SED key puts it in a file (filename.bin) that you can then transfer to another computer or put in a safe place.

# WEB BROWSER-BASED CONFIGURATION



## 6.7.5 Import Security Key

SED RaidSet created on an Areca RAID adapters can be migrated to another RAID adapter. If you are importing a RaidSet originally secured with a SED key, you need to import the foreign SED key files to secure or unlock that RaidSet. The "Import Security Key" file is for Raidset Roaming or Change SED Key function. If you roam a RaidSet from old controller to another new (with Security Functions support), the foreign SED key file must be imported before it can be used.

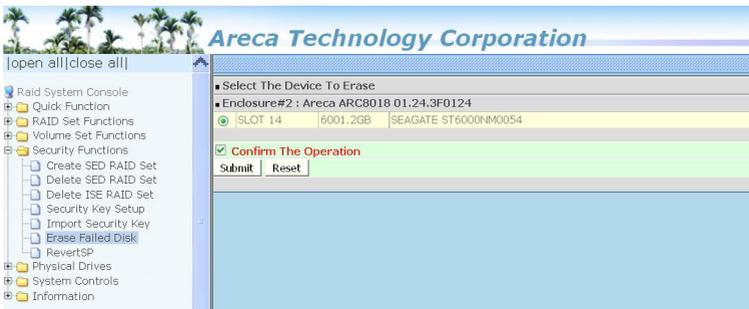


1. Select the "Import/Roaming And Set SED Key" option to unlock the locked disk and change to foreign SED key.
2. Select the "RaidSet Roaming Only" option to unlock the locked disk and personalize to new controller's SED key. If there is an existing SED key on new controller, RaidSet is updated with the new security key. If there is not an existing SED key on new controller, RaidSet is updated to unlock RaidSet.

# WEB BROWSER-BASED CONFIGURATION

## 6.7.6 Erase Failed Disk

To erase the failed encryption-capable physical disk, move the cursor bar to the main menu and click on the "Erase Failed Disk" link. The "Select The Device To Erase" screen will show all failed encryption-capable physical disks. Tick on the failed disk that you want to erase and then click on the "Submit" button. In case controller successfully performs an Instant Secure Erase, it will erase all data on the encryption-capable physical disk disks and reset the security attributes. The data on the encryption-capable physical disk is lost.



## 6.7.7 RevertSP

SED models will support the RevertSP feature which erases all data in all bands on the device and returns the contents of all SPs (Security Providers) on the device to their original factory state. In order to execute the RevertSP method the unique PSID (Physical Secure ID) printed on the drive label must be provided. PSID is not electronically accessible and can only be manually read from the drive label.



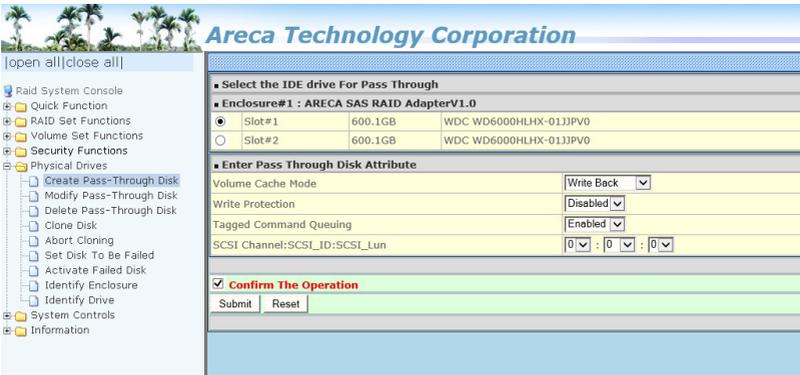
# WEB BROWSER-BASED CONFIGURATION

## 6.8 Physical Drive

Choose this option to select a physical disk from the main menu and then perform the operations listed below.

### 6.8.1 Create Pass-Through Disk

To create pass-through disk, move the mouse cursor to the main menu and click on the "Create Pass-Through" link. The relative setting function screen appears. A pass-through disk is not controlled by the 6Gb/s SATA RAID controller firmware; it can't be a part of a volume set. The disk is available to the operating system as an individual disk. It is typically used on a system where the operating system is on a disk not controlled by the RAID firmware. The user can also select the Volume Cache Mode, Write Protection, Tagged Command Queuing, and SCSI channel/SCSI\_ID/SCSI\_LUN for this pass-through disk.



### 6.8.2 Modify Pass-Through Disk

Use this option to modify the pass-through disk attribute. The user can modify the Cache Mode, Tagged Command Queuing, and SCSI Channel/ID/LUN on an existing pass-through disk.

To modify the pass-through drive attribute from the pass-through drive pool, move the mouse cursor bar and click on the "Modify Pass-Through" link. The "Select The Pass Through Disk For Modi-

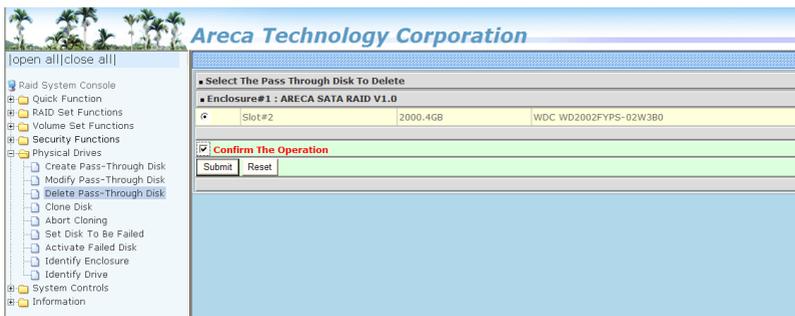
# WEB BROWSER-BASED CONFIGURATION

figuration” screen appears mark the check box for the pass-through disk from the pass-through drive pool and click on the “Submit” button to select drive. When the “Enter Pass-Through Disk Attribute” screen appears, modify the drive attribute values, as you want. After you complete the selection, mark the check box for “Confirm The Operation” and click on the “Submit” button to complete the selection action.



## 6.8.3 Delete Pass-Through Disk

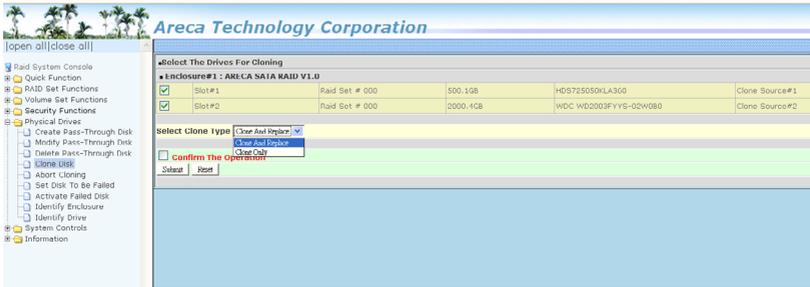
To delete a pass-through drive from the pass-through drive pool, move the mouse cursor bar to the main menus and click the “Delete Pass Through” link. After you complete the selection, mark the check box for “Confirm The Operation” and click the “Submit” button to complete the delete action.



# WEB BROWSER-BASED CONFIGURATION

## 6.8.4 Clone Disk

Instead of deleting a RAID set and recreating it with larger disk drives, the "Clone Disk" function allows the users to replace larger disk drives to the RAID set that have already been created. Click the "Clone Disk" option on the "Physical Drives" link to enable the clone function. If there is an available disk, then the "Select The Drives For Cloning" screen appears. There are two "Clone Disk" function options: "Clone And Replace" and "Clone Only."



### Clone Disk Procedure

1. Select one of the members as the "Clone Source" (status indicated as Raid Set #) by clicking on the appropriate check box.
2. Select a "Clone Target" (status indicated as Free or Hot Spare) by clicking on the appropriate check box.
3. If you have available disk member, you can repeat above procedures to define another clone pair.
4. Select Clone Type.

The pair number for both the "Clone Source" and the "Clone Target" will be indicated in the screen. Click the "Confirm The Operation" check box and click on the "Submit" button on the screen; the controller will automatically start the cloning process using the existing "stand-by" (Free or Hot Spare drive) to clone the source drive (the Raid Set member drive). The cloning process percentage will be indicated in the "Volume State" area of the "Volume Set Information" screen. Completion of the Clone function process will be indicated by a notification message on the event log.

# WEB BROWSER-BASED CONFIGURATION

## 6.8.4.1 Clone And Replace

You can enlarge your logical drives by copying and replacing all member drives with drives of higher capacity. The existing data in the logical drives is copied onto the new drives, and then the original members are marked as "Offline".

## 6.8.4.2 Clone Only

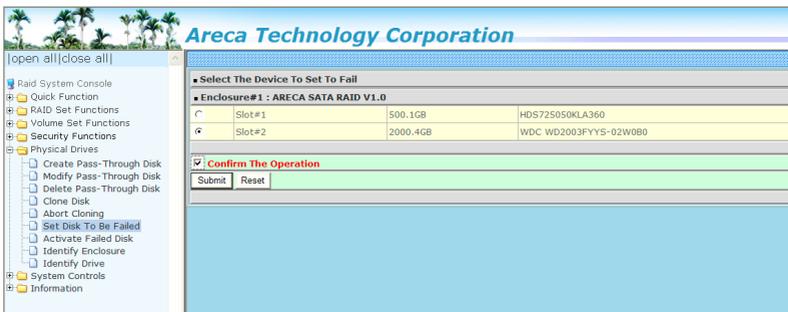
The stand-by disk will clone the logical drives without substituting it. The status of the stand-by drive will be marked as "Offline" after the cloning process. The source drive will remain a member of the logical drive.

## 6.8.5 Abort Cloning

Use this function to stop the ongoing clone disk action.

## 6.8.6 Set Disk To Be Failed

It sets a normal working disk as "failed" so that users can test some of the features and functions.



# WEB BROWSER-BASED CONFIGURATION

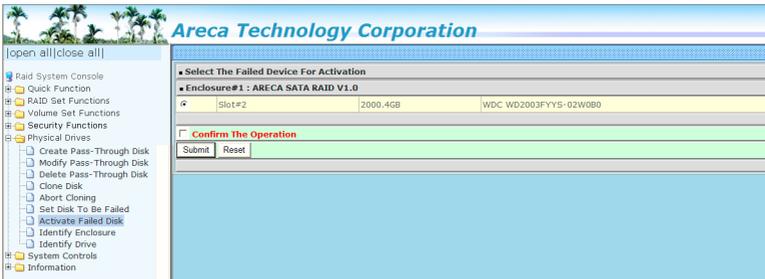
## 6.8.7 Activate Failed Disk

It forces the current “failed” disk in the system to be back online. “Activate Failed Disk” function has no effect on the removed disks, because a “removed” disk does not give the controller a chance to mark it as “failure”.

Followings are considered as “Removed-Disk”:

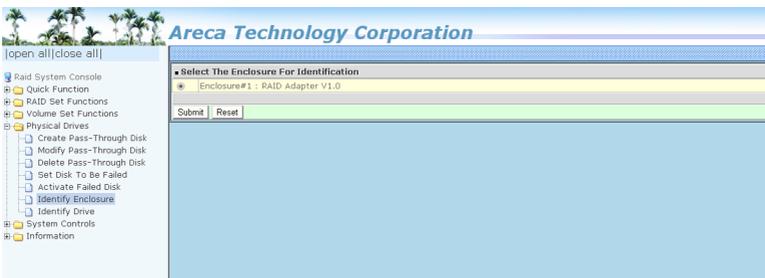
1. Manually removed by user
2. Losing PHY connection due to bad connector, cable, backplane
3. Losing PHY connection due to disk fail

Basically, in the eyes of the controller, the disk suddenly disappears due to whatever reason.



## 6.8.8 Identify Enclosure

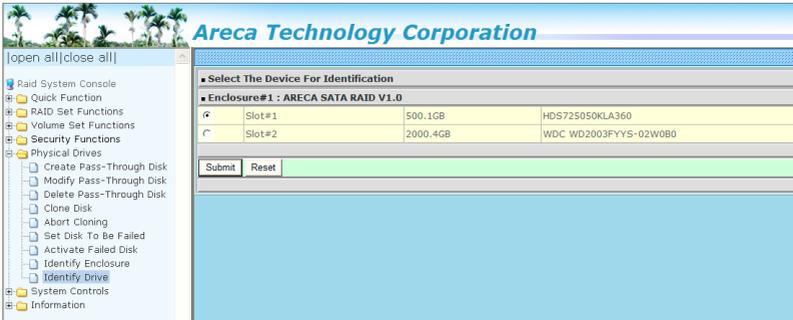
To prevent removing the wrong enclosure, the selected enclosure all disks fault LED indicator will light for physically locating the selected enclosure when the “Identify Enclosure” is selected. This function will also light the enclosure LED indicator, if it is existed.



# WEB BROWSER-BASED CONFIGURATION

## 6.8.9 Identify Drive

To prevent removing the wrong drive, the selected disk fault LED indicator will light for physically locating the selected disk when the "Identify Selected Device" is selected.



# WEB BROWSER-BASED CONFIGURATION

## 6.9 System Controls

### 6.9.1 System Config

To set the RAID system function, move the cursor to the main menu and click the "System Controls" link. The "Raid System Function" menu will show all items, and then select the desired function.



- **System Beeper Setting**

The "System Beeper Setting" function is used to "Disabled" or "Enabled" the 6Gb/s SATA RAID controller alarm tone generator.

- **Background Task Priority**

The "Background Task Priority" is a relative indication of how much time the controller devotes to a rebuild operation. The 6Gb/s SATA RAID controller allows the user to choose the rebuild priority (UltraLow, Low, Medium and High) to balance volume set access and rebuild tasks appropriately. For high array performance, specify a "Low" value.

- **JBOD/RAID Configuration**

JBOD is an acronym for "Just a Bunch Of Disk". A group of hard disks in a RAID box are not set up as any type of RAID configuration. All drives are available to the operating system as an individual disk. JBOD does not provide data redundancy.

# WEB BROWSER-BASED CONFIGURATION

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User needs to delete the RAID set, when you want to change the option from the RAID to the JBOD function.

- **Max SATA Mode Supported**

The controller drive channel can support up to SATA III, which runs up to 600MB/s. NCQ is a command protocol in Serial ATA that can only be implemented on native Serial ATA hard drives. It allows multiple commands to be outstanding within a drive at the same time. Drives that support NCQ have an internal queue where outstanding commands can be dynamically rescheduled or re-ordered, along with the necessary tracking mechanisms for outstanding and completed portions of the workload. The RAID subsystem allows user to choose the SATA Mode: SATA150, SATA150+NCQ, SATA300, SAT300+NCQ, SATA600, SATA600+NCQ.

- **HDD Read Ahead Cache**

Allow Read Ahead (Default: Enabled)—When Enabled, the drive's read ahead cache algorithm is used, providing maximum performance under most circumstances.

- **Volume Data Read Ahead**

The volume read data ahead parameter specifies the controller firmware algorithms which process the Read Ahead data blocks from the disk. The read ahead parameter is normal by default. To modify the value, you must set it from the command line using the Read Ahead option. The normal option satisfies the performance requirements for a typical volume. The disabled value implies no read ahead. The most efficient value for the controllers depends on your application. Aggressive read ahead is optimal for sequential access but it degrades random access.

- **Empty HDD Slot LED**

The firmware has added the "Empty HDD Slot LED" option to setup the fault LED light "ON "or "OFF" when there is no HDD installed. When each slot has a power LED for the HDD installed identify, user can set this option to "OFF". Choose option "ON", the 6Gb/s SATA RAID controller will light the fault LED; if no HDD installed.

# WEB BROWSER-BASED CONFIGURATION

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- **Max Command Length**

Max Command Length is used to set a "best" IO size for the RAID controller.

- **Auto Activate Incomplete Raid**

When some of the disk drives are removed in power off state or boot up stage, the RAID set state will change to "Incomplete State". But if a user wants to automatically continue to work while the 6Gb/s SATA RAID controller is powered on, the user can set the "Auto Activate Incomplete Raid" option to enable. The RAID state will change to "Degraded Mode" while it powers on.

- **Disk Write Cache Mode**

User can set the "Disk Write Cache Mode" to Auto, Enabled, or Disabled. "Enabled" increases speed, "Disabled" increases reliability.

- **Write Same For Initialization**

Drives that support the Write Same feature (SCT) can write to multiple drive sectors at once, improving initialization time. To take advantage of this feature, all the drives in the unit must support Write Same. User can set the "Enabled" or "Disabled" for the controller initialization.

- **Hot Plugged Disk For Rebuilding**

It defines if the RAID array volume should start rebuilding or not when detects a disk is inserted/re-inserted during online. The options are: "Blank Disk Only", "Always", and "Disable". The default is "Blank Disk Only".

"Blank Disk Only" - it will trigger the rebuilding if and only if the inserted disk has not been in the RAID array before, which has no RAID signature on it. So when a previously removed disk is self re-inserted, it won't trigger the degraded RAID array to rebuild, and so that the administrator has a chance to identify this miss-behaving disk and replace it.

"Always" - it is what it was before. Whenever a disk is inserted/re-inserted whether new or previously existed, it always triggers a rebuilding for the Degraded RAID set/Volume.

# WEB BROWSER-BASED CONFIGURATION

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“Disable” – it will not trigger rebuilding regardless what sort of disk plugging in. When “Disable” and/or “Blank Disk Only” is selected, the re-inserted/previously removed disk will be identified as a disk in a separate RAID set with duplicated RAID-set# and with all the rest of RAID members missing.

- **Disk Capacity Truncation Mode**

Areca RAID controller uses drive truncation so that drives from differing vendors are more likely to be able to be used as spares for each other. Drive truncation slightly decreases the usable capacity of a drive that is used in redundant units. The controller provides three truncation modes in the system configuration: “**Multiples Of 10G**”, “**Multiples Of 1G**”, and “**Disabled**”.

**Multiples Of 10G:** If you have 120 GB drives from different vendors; chances are that the capacity varies slightly. For example, one drive might be 123.5 GB, and the other 120 GB. Multiples Of 10G truncates the number under tens. This makes same capacity for both of these drives so that one could replace the other.

**Multiples Of 1G:** If you have 123 GB drives from different vendors; chances are that the capacity varies slightly. For example, one drive might be 123.5 GB, and the other 123.4 GB. Multiples Of 1G truncates the fractional part. This makes capacity for both of these drives so that one could replace the other.

**Disabled:** It does not truncate the capacity.

- **Smart Option For HDD**

This option is used to increase the reliability of SSDs/HDDs by automatically copying data from a drive with potential to fail to a designated hot spare or newly inserted drive. The options are: “Failed The Drive”, “Failed The Drive If Hot Sapre Exist”, and “Alert Only”. The default is “Alert Only”

“Failed The Drive” – controllers kill off the SMART fail drive immediately.

# WEB BROWSER-BASED CONFIGURATION

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“Failed The Drive If Hot Sapre Exist” – controllers kill off the SMART fail disk if hot sapre dive is existed.

“Alert” – it will trigger alert when there happens a SMART fail drive.

- **Smart Polling Interval**

Besides the scheduled volume check, user can define the Smart Pulling Interval to pull the SMART status of each disk. The default is “on demand”. User can schedule every certain period of time interval to pull the SMART status of each disk. When SMART pulling is executed, disk activity will be temporarily halted until the SMART parameter reading is finished. That is why you don’t want to set the “ Smart Polling Interval” too frequent. What to use is up to the users to decide based on their applications and experimental results.

# WEB BROWSER-BASED CONFIGURATION

## 6.9.2 Advanced Configuration

To set the RAID system function, move the cursor to the main menu and click the "Advanced Configuration" link. The "Advanced Configuration" menu will show all items, and then select the desired function.

The screenshot shows the Areca Technology Corporation web browser-based configuration interface. The navigation tree on the left includes System Configuration, Advanced Configuration (selected), Hdd Power Management, EtherNet Configuration, Alert By Mail Configuration, SNMP Configuration, NTP Configuration, View Events/Mute Beeper, Generate Test Event, Clear Event Buffer, Modify Password, Upgrade Firmware, and Information. The main configuration area is titled "Advanced Configurations" and contains the following settings:

| Setting                      | Value                  |
|------------------------------|------------------------|
| TLER Setting                 | Default                |
| Timeout Setting              | 8                      |
| Number Of Retries            | 2                      |
| Buffer Threshold Setting     | 25%                    |
| Amount Of Read Ahead         | Auto                   |
| Read Ahead Count             | Auto                   |
| Read Ahead Requests          | 1                      |
| Number Of AV Streams         | 6                      |
| Optimize AV Streaming        | Disabled               |
| Read Performance Margin      | No                     |
| Write Performance Margin     | No                     |
| Read And Discard Parity Data | Disabled               |
| Fail Disk For Any Timeout    | Disabled               |
| Hitachi SATA HDD Speed       | Default                |
| WDC SATA HDD Speed           | Default                |
| Seagate SATA HDD Speed       | Default                |
| BIOS Selection               | Auto                   |
| PCIE Link Down Reset         | Disabled               |
| Active Cable Management      | Auto                   |
| Host Command Queue Mode      | Normal                 |
| End Device Frame Buffering   | Enabled                |
| PCIE Command Queue Depth     | 256                    |
| Write Cache Amount           | Unified                |
| Save SEDkey In Controller    | Disabled               |
| Ext Connector#1 Speed Limit  | No Limit               |
| Ext Connector#2 Speed Limit  | No Limit               |
| Fail Disk For Reading Error  | 3 Errors In 70 Seconds |

At the bottom of the configuration area, there is a "Confirm The Operation" section with "Submit" and "Reset" buttons.

### ● TLER Setting

TLER (time-limited error recovery) functions provide support for WD Caviar RE (RAID) series disks. This is a new option from WD to support RAID features that were traditionally missing from standard desktop drives. TLER is a method of signaling the system RAID controller in the event that an error recovery process is taking longer than time-out specifications allow. This prevents the RAID controller from dropping the drive from the array during this period. Default value is manufacture setting. You can select between 5, 6 and 7 second. This feature is to setup the HDD internal timeout value.

# WEB BROWSER-BASED CONFIGURATION

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- **Timeout Setting**

Disk time-out is a registry setting that defines the time that RAID controller will wait for a hard disk to respond to a command. You can modify the retry value by entering a new value in the edit box beside this button and then selecting the button. Normally you should not need to modify this value. Default value is 8 seconds: You can select between 3~8 second.

- **Number of Retries**

This setting determines the number of access that will be attempted before the current command from the RAID controller to the disk drive is aborted. You can modify the retry value by entering a new value in the edit box beside this button and then selecting the button. Normally you should not need to modify this value. There are two selections, either 2 retry or 3 retry.

- **Buffer Threshold**

This new feature there are 3 options; 25%, 50%, 75%. The percentage represents how much data should be kept in resident cache memory (how full cache should get) before controller starts to flush data onto the hard drives. If the buffer is set for 25%, then all 25% will be cached and is used for writing data. The remaining cache memory will be used for reading incoming write and other system overhead. Write buffer threshold for 5% is added for video recording. This option will push data to disk early.

This feature gives controller extra buffer time in case of slow response from the hard drives within a given time. Consequently, this can prevent a pause in data flow and there will be continues data access and stream. This feature is very useful for the video streaming applications where there is high demand for constant non-stop data flow with no interruption due to lower performance of specific hardware.

- **Amount of Read Ahead**

Read-Ahead data is buffered in the RAID controller cache, however, thereby cutting down on the amount of I/O traffic to the disk. The Amount of Read Ahead defines how many data of reading at a time, making more efficient use of the RAID sub system. This makes it possible to locate and re-issue the data

# WEB BROWSER-BASED CONFIGURATION

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without repetitive hard parsing activities. The Amount of Read Ahead parameter is used to allocate an amount of memory in the cache memory the frequently executed queries and return the result set back to the host without real disk read execution. Default value is Auto: Controller will base on the HDD number to set the amount of Read Ahead value. You can select between 512KB ~ 16MB.

- **Read Ahead Count**

The Read Ahead count is used to define how many times (1, 2, 3, ....., 10) of the "Amount of Read Ahead X Read Ahead Requests" data reading at a time. Default value is Auto: Controller will base on the HDD number to set the amount of Read Ahead Count value. You can select between Auto, 1, 2, ..... or 10.

- **Read Ahead Requests**

The Read Ahead Requests is used to define how many times (1, 2, 3) of the "Amount of Read Ahead " data reading at a time. Default value is 1. You can select between 1, 2, or 3.

- **Number of AV Stream**

RAID controllers are required to have not only the function of processing ordinary data but also the function of dealing with AV (audio/video) stream data needing real-time processing. Since the bus cycle used in RAID controller was designed to transfer the computer data exactly, it was unsuitable for the transfer of AV stream needing great band widths. They are required to do some setting for the handshaking during the processing of stream data. This setting is an object of transferring stream data efficiently on an existing RAID controller. Normally you should not need to modify this value. Default value is 6. You can select between 6~256.

To decide how to set AV stream playout parameter, you need to check the Number of Stream, Amount of Read Ahead, and Total Cache Memory during runtime. You can try to adjust the three numbers to get the best performance as your requirement. Number of Stream shows the number of stream added to the system, Amount of Read Ahead shows the amount of Read Ahead data taken from the cache without real disk execution, and total cache memory shows the total available memory being installed in the RAID controller.

# WEB BROWSER-BASED CONFIGURATION

- **Optimize AV Recording**

AV recording option is for video recording (no time limit), but if used in normal operation, performance may be degraded. This new feature there are 4 options; Disabled, Mode1, Mode2 and Mode 3. Default value is Disabled. Our controller cache uses LRU method, there have no special memory capacity reserved for read or write. The Mode 1, 2 and 3 are used to define the command sorting method. The default sorting method is helpful for normal applications, but not useful for AV applications, so we have defined three different sorting methods for these special applications. To decide how to optimize AV stream recording parameter, you need to adjust the Optimize AV Recording, and Write Buffer Threshold during runtime.

- **Read Performance Margin**

The "Read Performance Margin" is for controller to reserve n% read margin during AV stream recording.

- **Write Performance Margin**

The "Write Performance Margin" is for controller to reserve n% write margin AV stream recording.

AJA Mode Usage:

1. Controller needs to reboot when you adjust the following settings.
  - (1). Optimize For AV Recording: change any setting
  - (2). Read Performance Margin : No <-> X%
  - (3). Write Performance Margin : No <-> X%
2. The following setting is changed for AJA mode, and reboot is required for the setting to take effect.

| Setting and Usage |             |              |  |
|-------------------|-------------|--------------|--|
| Optimize AV       | Read Margin | Write margin | Description                                |
| Mode 3            | Any         | Any          | R/W AJA mode with throttling, no sorting   |
| Mode Disabled/1/2 | X%          | X%           | R/W AJA mode with throttling and sorting   |
| Mode Disabled/1/2 | X%          | No           | Read AJA mode with throttling and sorting  |
| Mode Disabled/1/2 | No          | X%           | Write AJA mode with throttling and sorting |

# WEB BROWSER-BASED CONFIGURATION

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- <a>. Under Optimize For AV Recording mode: 3  
Read Performance Margin and Write Performance Margin are enabled with "No" setting is 0%, reboot is not required to change Read Performance Margin and Write Performance Margin
  
- <b>. If Read Performance Margin or Write Performance Margin are changed to X%, reboot is not required to change X% to Y%.
  
- <c>. For NON-VIDEO application, the following setting is recommended  
Buffer Threshold Setting: 25%  
Optimize AV Recording: disabled

Example:

- (1). Only write throttling is required
  - (a). Buffer Threshold Setting: 5%
  - (b). Optimize For AV Recording Mode left unchanged (Disabled)
  - (c). Read Performance Margin left unchanged (No)
  - (d). Write Performance Margin set to X%
  - (e). Reboot
  - (f). Adjust Write Performance Margin to fine tune the result (no reboot required)
  
- (2). Read/Write Throttling is required and sorting is to be disabled
  - (1). Buffer Threshold Setting: 5%
  - (2). Optimize For AV Recording Mode set to 3
  - (3). Reboot
  - (4). Adjust Read/Write Performance Margin to fine tune the result (no reboot required)

# WEB BROWSER-BASED CONFIGURATION

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open all | close all |

- Raid System Console
- Quick Function
- RAID Set Functions
- Volume Set Functions
- Security Functions
- Physical Drives
- System Controls
  - System Configuration
  - Advanced Configuration**
  - Hdd Power Management
  - EtherNet Configuration
  - Alert By Mail Configuration
  - SNMP Configuration
  - NTP Configuration
- Volume Set Functions
- Security Functions
- Physical Drives
- System Controls
  - System Configuration
  - Advanced Configuration**
  - Hdd Power Management
  - EtherNet Configuration
  - Alert By Mail Configuration
  - SNMP Configuration
  - NTP Configuration
  - View Events/Mute Beeper
  - Generate Test Event
  - Clear Event Buffer
  - Modify Password
  - Upgrade Firmware
- Information

| Advanced Configurations      |                        |
|------------------------------|------------------------|
| TLER Setting                 | Default                |
| Timeout Setting              | 8                      |
| Number Of Retries            | 2                      |
| Buffer Threshold Setting     | 25%                    |
| Amount Of Read Ahead         | Auto                   |
| Read Ahead Count             | Auto                   |
| Read Ahead Requests          | 1                      |
| Number Of AV Streams         | 6                      |
| Optimize AV Recording        | Disabled               |
| Read Performance Margin      | No                     |
| Write Performance Margin     | No                     |
| Read And Discard Parity Data | No                     |
| Fail Disk For Any Timeout    | 6%                     |
| Hitachi SATA HDD Speed       | 8%                     |
| WDC SATA HDD Speed           | 10%                    |
| Seagate SATA HDD Speed       | 12%                    |
| BIOS Selection               | 14%                    |
| PCIE Link Down Reset         | 16%                    |
| Active Cable Management      | 18%                    |
| Host Command Queue Mode      | 20%                    |
| End Device Frame Buffering   | 22%                    |
| PCIE Command Queue Depth     | 24%                    |
| Write Cache Amount           | 26%                    |
| Save SEDKey In Controller    | 28%                    |
| Ext Connector#1 Speed Limit  | 30%                    |
| Ext Connector#2 Speed Limit  | 32%                    |
| Fail Disk For Reading Error  | 34%                    |
| Fail Disk For Reading Error  | 36%                    |
| Fail Disk For Reading Error  | 38%                    |
| Fail Disk For Reading Error  | No Limit               |
| Fail Disk For Reading Error  | 3 Errors In 70 Seconds |

Confirm The Operation

Submit Reset

- **Read And Discard Parity Data**

This function is used to determine if parity data is to be read and discarded.

- **Fail Disk For Any Timeout**

Imaging system products expect to have constant speed for writing raw data to the storage by constant speed without any data loss whenever a drive becomes failure in RAID system. This function is the option that RAID controller will kill off the HDD for any time out. It can reduce the write cache size to buffer the raw data.

- **Hitachi/WDC/Seagate SATA HDD Speed**

The purpose of this setting is to provide alternative method to change the interface speed of a SATA HDD speed so that it can be successfully utilized in some compatible condition. Reboot is required for this setting to take effect.

# WEB BROWSER-BASED CONFIGURATION

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- **BIOS Selection**

It combines the "Legacy BIOS", "UEFI BIOS" and "EFI BIOS" into a single BIOS, and provides BIOS option in the GUI. In the old days, Areca provided separate BIOS files for each, and need to manually flash it in. Now flashing BIOS for different BIOS type is no longer needed, just make the BIOS selection in System Controls: Advance Configuration: BIOS Option.

The controller provides three BIOS options.

**Legacy:** for PC motherboards that are using regular BIOS boot.

**UEFI:** for PC motherboards using UEFI boot.

**EFI:** for Intel-based Mac boot

**Disable:** disable controller BIOS at POST (set to 0xFF)

==> If BIOS is to be disabled --> All data are 0xFF

- **PCIE Link Down Reset**

If SAS RAID adapters is experiencing problems with link down issue in some host M/B , please try to set the "PCIE Link Down Reset".

**Enable:** The RAID-on-Chip (ROC) PCIe link will be down and need to be re-initialized to get the link up.

**Disable:** The RAID-on-Chip (ROC) PCIe link will ignore the "PCIE link Down Reset" command.

- **Active Cable Management**

An active cable requires power for circuitry that is integral to any of the TX/RX high speed serial channels supported by the cable. In addition, the active cable requires power to operate the management interface. There is one E2prom on the AOC cable that records the AOC capability 6 or 12 Gb/s, optical or non optical. This setting is for user to disable the E2prom value that it writes the wrong value. If select "Auto", it only works with the 8644 cable that has been programmed.

- **Host Command Queue Mode**

This option is used to solve the the problem with reads stalling that causes by out of order command completion. Choose the "Host Command Queue Mode" option="Ordered" on the "Advanced Configuration" if you want similar read/write throughputs. There the read and write get the same priority as they are scheduled and the reads are not pushed back.

# WEB BROWSER-BASED CONFIGURATION

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- **End Device Frame Buffering**

Using the 12Gb/s SAS technology, including End Device Frame Buffering (EDFB) technology, the ROC and expander are designed to help ease the industry's transition to 12Gb/s SAS-enabled systems by enabling customers to take advantage of 12Gb/s speeds while using existing 6Gb/s drives and backplane infrastructure. This technology allows the expander to perform aggregation, essentially allowing two devices to share one port on the expander.

- **PCIe Command Queue Depth**

This parameter is adjusted the commands per queue of PCIe bus which transmits multiple commands to a single target without waiting for the initial command to complete. User can set the "PCIe Command Queue Depth" to 256, 512, or 1024.

- **Write Cache Amount**

The "Write Cache Amount" is for controller to configure how much cache SDRAM dedicated for read, and how much for write. By default (Unified), the size of read or write cache is automatically assigned by the controller firmware. If your server application has significantly more reads than writes or more writes than reads, you might need to change this setting to adjust the read/write cache ratio for improving performance. Reboot is required for the setting to take effect. The optimal ratio setting is application-dependent.

- **Save SED Key In Controller**

<a> If enable --> disable, clear SED Key saved in setup  
<b> If disable --> enable, if key exists, save to setup

If enable--->disable, the key will not remain in the flash. So that next time power up again, it will need to input the key from the CLI or McRAID manager. You can also import the key file (Import Security Key) or key-in the password (Enter SED Key By Password) from the GUI interface.

# WEB BROWSER-BASED CONFIGURATION

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- **Dual Path Usage**

This option is only available on the ARC-1883X with dual path firmware.

- **Load Balance By Slot** is the method for distributing command requests across a group of slots. Going down the list of slots, the controller forwards a command request to each slot in turn.

- **Load Balance By Round Robin** is the method for distributing command requests across two ports of each slot. Going down the list of ports in the slot, the controller forwards a command request to each port in turn.

- **Active Standby** is the method for distributing command requests on across the SFF-8644 SAS 1-4 ports and the other SFF-8644 SAS 5-8 ports as standby. If the active SAS cable fails, traffic fails over to a standby cable.

- **Ext Connector#1 Speed Limit**

This option is only available on the ARC-1883X/1883LP. It is used to limit the external connector speed in case of compatible issue on low speed connected enclosure.

- **Ext Connector#2 Speed Limit**

This option is only available on the ARC-1883X. It is used to limit the external connector speed in case of compatible issue on low speed connected enclosure.

- **Fail Disk For Reading Error**

This option is available to improve the fail disk function if the disk has too many reading errors. This function is the option that RAID controller will kill off the HDD for reading error account setting value.

- 3 errors in 70 seconds: this option also includes 4 errors in 100 seconds, 5 errors in 120 seconds
- 6 errors in 2 minutes: this option also includes 8 errors in 180 seconds, 10 errors in 240 seconds
- 9 errors in 3 minutes: this option also includes 12 errors in 270 seconds, 15 errors in 360 seconds
- Reading Error Does Not Fail Disk

# WEB BROWSER-BASED CONFIGURATION



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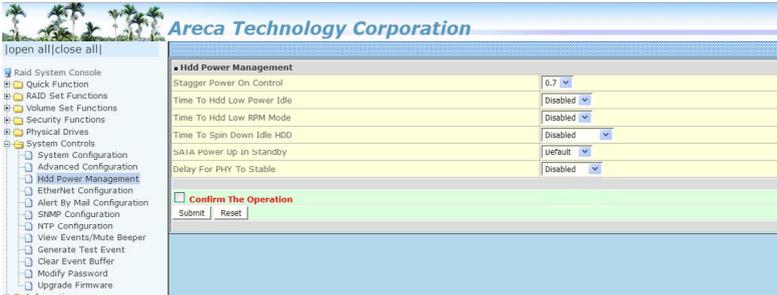
open all | close all |

- 🔗 Raid System Console
- 📁 Quick Function
- 📁 RAID Set Functions
- 📁 Volume Set Functions
- 📁 Security Functions
- 📁 Physical Drives
- 📁 System Controls
  - 📁 System Configuration
  - 📁 Advanced Configuration
  - 📁 Hdd Power Management
  - 📁 EtherNet Configuration
  - 📁 Alert By Mail Configuration
  - 📁 SNMP Configuration
  - 📁 NTP Configuration
  - 📁 View Events/Mute Beeper
  - 📁 Generate Test Event
  - 📁 Clear Event Buffer
  - 📁 Modify Password
  - 📁 Upgrade Firmware
- 📁 Information

| Advanced Configurations                               |                          |
|---|--------------------------|
| TLER Setting  | Default ▾                |
| Timeout Setting                                       | 8 ▾                      |
| Number Of Retries                                     | 2 ▾                      |
| Buffer Threshold Setting                              | 25% ▾                    |
| Amount Of Read Ahead                                  | Auto ▾                   |
| Read Ahead Count                                      | Auto ▾                   |
| Read Ahead Requests                                   | 1 ▾                      |
| Number Of AV Streams                                  | 6 ▾                      |
| Optimize AV Recording                                 | Disabled ▾               |
| Read Performance Margin                               | No ▾                     |
| Write Performance Margin                              | No ▾                     |
| Read And Discard Parity Data                          | Disabled ▾               |
| Fail Disk For Any Timeout                             | Disabled ▾               |
| Hitachi SATA HDD Speed                                | Default ▾                |
| WDC SATA HDD Speed                                    | Default ▾                |
| Seagate SATA HDD Speed                                | Default ▾                |
| BIOS Selection  | Auto ▾                   |
| PCIE Link Down Reset                                  | Disabled ▾               |
| Active Cable Management                               | Auto ▾                   |
| Host Command Queue Mode                               | Normal ▾                 |
| End Device Frame Buffering                            | Enabled ▾                |
| PCIE Command Queue Depth                              | 256 ▾                    |
| Write Cache Amount                                    | Unified ▾                |
| Save SEDKey In Controller                             | Disabled ▾               |
| Ext Connector#1 Speed Limit                           | No Limit ▾               |
| Ext Connector#2 Speed Limit                           | No Limit ▾               |
| Fail Disk For Reading Error                           | 3 Errors In 70 Seconds ▾ |
| <input type="checkbox"/> <b>Confirm The Operation</b> |                          |
| Submit  | Reset                    |
| Reading Error Does Not Fail Disk                      |                          |

## 6.9.3 HDD Power Management

The 6Gb/s SATA RAID controller has automated the ability to manage HDD power based on usage patterns. The “HDD Power Management” allows you to choose a “Stagger Power On Control”, “Low Power Idle”, “Low RPM” and completely “Spins Down Idle HDD”. It is designed to reduce power consumption and heat generation on idle drives.



### ● Stagger Power On Control

In a PC system with only one or two drives, the power can supply enough power to spin up both drives simultaneously. But in systems with more than two drives, the startup current from spinning up the drives all at once can overload the power supply, causing damage to the power supply, disk drives and other system components. This damage can be avoided by allowing the host to stagger the spin-up of the drives. The SATA drives have supported the staggered spin-up capabilities to boost reliability. The staggered drive spin-up is a very useful feature for managing multiple disk drives in a storage subsystem. It gives the host the ability to spin up the disk drives sequentially or in groups, allowing the drives to come ready at the optimum time without straining the system power supply. The staggered drive spin-up in a multiple drive environment also avoids the extra cost of a power supply designed to meet short-term startup power demand as well as steady state conditions.

The 6Gb/s SATA RAID controller has included the option for customer to select the disk drives sequentially staggered power up value. The values can be selected from 0.4 to 6 seconds per step which powers up one drive.

# WEB BROWSER-BASED CONFIGURATION

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- **Time To Hdd Low Power Idle**

This option delivers lower power consumption by automatically unloading recording heads during the setting idle time. The values can be selected "Disabled" or within the range 2 to 7 minutes.

- **Time To Hdd Low RPM Mode**

This function can automatically spin disks at lower RPM if there have not been used during the setting idle time. The values can be selected "Disabled" or within the range 10 to 60 minutes.

- **Time To Spin Down Idle HDD**

This function can automatically spin down the drive if it hasn't been accessed for a certain amount of time. This value is used by the drive to determine how long to wait (with no disk activity, before turning off the spindle motor to save power). The values can be selected "Disabled" or within the range 1 to 60 minutes.

- **SATA Power Up In Standby**

SATA Power Up In Standby (power management 2 mode, PM2) is a SATA disk drive configuration which prevents the drive from automatic spinup when power is applied. "Enabled" option allows the drive to be powered-up into the Standby power management state to minimize inrush current at power-up and to allow the controller to sequence the spinup of devices. It is mainly for server/workstation environments operating in multiple-drive configurations.

## 6.9.4 View Events/Mute Beeper

To view the 6Gb/s SATA RAID controller's event information, click on the "View Event/Mute Beeper" link. The 6Gb/s SATA RAID controller "System events Information" screen appears. The mute beeper function automatically enable by clicking on "View Events/Mute Beeper".

# WEB BROWSER-BASED CONFIGURATION

The screenshot shows the 'System Events Information' page in the Areca Technology Corporation web browser-based configuration interface. The left sidebar contains a tree view of configuration options, with 'View Events/Mute Beeper' selected. The main content area displays a table of system events.

| Time                | Device           | Event Type       |
|---------------------|------------------|------------------|
| 2013-01-21 09:10:16 | 192.168.000.173  | HI IP Log In     |
| 2013-01-21 08:59:22 | H/W Monitor      | Raid Powered On  |
| 2013-01-21 16:04:49 | Raid Set # 001   | Checks RAIDSet   |
| 2013-01-21 16:02:52 | 192.168.000.173  | HTTP Log In      |
| 2013-01-21 15:37:33 | 192.168.000.173  | HTTP Log In      |
| 2013-01-21 07:21:14 | 192.168.000.165  | HTTP Log In      |
| 2013-01-21 06:11:55 | H/W Monitor      | Raid Powered On  |
| 2013-01-21 14:11:05 | 192.168.000.173  | HTTP Log In      |
| 2013-01-21 14:03:48 | 192.168.000.133  | HTTP Log In      |
| 2013-01-21 14:03:24 | 192.168.000.165  | HTTP Log In      |
| 2013-01-21 13:59:46 | 192.168.000.133  | HTTP Log In      |
| 2013-01-21 02:58:45 | ARC-1224-VOL#003 | Complete Init    |
| 2013-01-21 02:54:41 | ARC-1224-VOL#002 | Start Initialize |
| 2013-01-21 02:54:41 | ARC-1224-VOL#002 | Complete Init    |
| 2013-01-21 02:51:59 | ARC-1224-VOL#002 | Start Initialize |
| 2013-01-21 02:51:59 | ARC-1224-VOL#001 | Complete Init    |

Select this option to view the system events information: Time, Device, Event Type, Elapse Time and Errors. The RAID controller does not have a built-in real time clock. The time information is the relative time from the system time setting. The maximum event no. is 256 per controller.

## 6.9.5 Generate Test Event

Use this feature is generate events for testing purposes.

The screenshot shows the 'Generate Test Event' dialog box in the Areca Technology Corporation web browser-based configuration interface. The left sidebar shows the 'Generate Test Event' option selected. The main content area displays a confirmation dialog with a 'Confirm The Operation' checkbox checked and 'Submit' and 'Reset' buttons.

## 6.9.6 Clear Events Buffer

Use this feature to clear the entire events buffer information.

The screenshot shows the 'Clear Events Buffer' dialog box in the Areca Technology Corporation web browser-based configuration interface. The left sidebar shows the 'Clear Event Buffer' option selected. The main content area displays a confirmation dialog with a 'Confirm The Operation' checkbox checked and 'Submit' and 'Reset' buttons.

# WEB BROWSER-BASED CONFIGURATION

## 6.9.7 Modify Password

To set or change the 6Gb/s SATA RAID controller password, select “System Controls” from the menu and click on the “Modify Password” link. The “Modify System Password” screen appears.

**The manufacture default password is set to 0000.**

The password option allows user to set or clear the 6Gb/s SATA RAID controller’s password protection feature. Once the password has been set, the user can only monitor and configure the 6Gb/s SATA RAID controller by providing the correct password. The password is used to protect the 6Gb/s SATA RAID controller from unauthorized entry. The controller will check the password only when entering the main menu from the initial screen. The 6Gb/s SATA RAID controller will automatically go back to the initial screen when it does not receive any command in 5 minutes. Do not use spaces when you enter the password, If spaces are used, it will lock out the user.

To disable the password, leave the fields blank. Once the user confirms the operation and clicks the “Submit” button, the existing password will be cleared. Then, no password checking will occur when entering the main menu from the starting screen.



# WEB BROWSER-BASED CONFIGURATION

## 6.9.8 Update Firmware

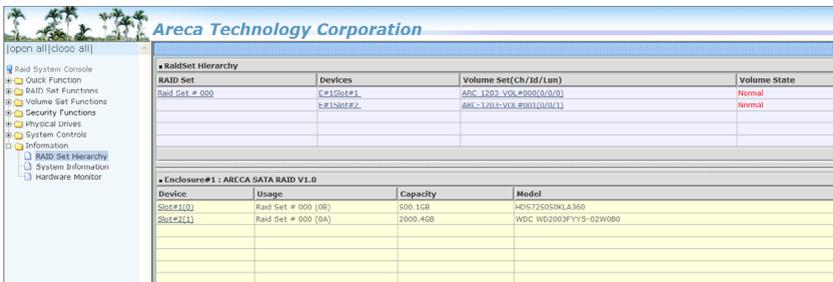
Please refer to the appendix A “Upgrading Flash ROM Update Process”.



## 6.10 Information

### 6.10.1 Raid Set Hierarchy

Use this feature to view the 6Gb/s SATA RAID controller current RAID set, current volume set and physical disk information. The volume state and capacity are also shown on this screen.



# APPENDIX

## 6.10.2 System Information

To view the 6Gb/s SATA RAID controller's system information, move the mouse cursor to the main menu and click on the "System Information" link. The 6Gb/s SATA RAID controller "RAID Subsystem Information" screen appears.

Use this feature to view the 6Gb/s SATA RAID controller's system information. The controller name, controller firmware version, Boot ROM version, SATA firmware version, serial number, main processor, CPU instruction/data cache size, system memory size/speed and current IP address appear in this screen.

The screenshot shows the "RAID Subsystem Information" screen. On the left is a navigation menu with "System Information" selected. The main area displays a table of system details.

| RAID Subsystem Information |                       |
|----------------------------|-----------------------|
| Controller Name            | ARC-1203              |
| Firmware Version           | V1.52 2015-10-28      |
| BOOT ROM Version           | V1.52 2015-10-28      |
| Serial Number              | 1100-2116-6633        |
| Unit Serial #              |                       |
| Main Processor             | 1066MHz ARM           |
| CPU ICache Size            | 32KBytes              |
| CPU DCache Size            | 32KBytes/Write Back   |
| CPU SCache Size            | 1024KBytes/Write Back |
| System Memory              | 1024MB/1066MHz/ECC    |
| Current IP Address         | 192.168.0.126         |

## 6.10.3 Hardware Monitor

The hardware monitor information of this controller is shown on this screen.

The screenshot shows the "Hardware Monitor" screen. On the left is a navigation menu with "Hardware Monitor" selected. The main area displays a table of hardware monitoring data.

| Controller H/W Monitor |               |
|------------------------|---------------|
| CPU Temperature        | 79 °C         |
| Controller Temp.       | 39 °C         |
| 12V                    | 12.160 V      |
| 5V                     | 4.999 V       |
| 3.3V                   | 3.424 V       |
| CPU Analog +1.8V       | 1.776 V       |
| DDR3 +1.5V             | 1.488 V       |
| CPU +1.2V              | 1.152 V       |
| SATA Chip +1.0V        | 1.008 V       |
| DDR3 +0.75V            | 0.736 V       |
| Battery Status         | Not Installed |

Enclosure#1 : RAID Adapter V1.0

## Appendix A

### Upgrading Flash ROM Update Process

#### A-1 Overview

Since the ARC-1203-2I RAID controllers feature flash ROM firmware, it is not necessary to change the hardware flash chip in order to upgrade the RAID firmware. The user can simply re-program the old firmware through the in-band PCIe bus McRAID Storage manager and nflash DOS utility. New releases of the firmware are available in the form of a DOS file on the shipped CD or Areca website. The files available at the FTP site for each model contain the following files in each version:

ARC1203UEFI.BIN:→ An EFI shell and a home brewed small application

ARC1203BIOS.BIN:→ PCIe 2.0 BIOS for system board using

ARC1203BOOT.BIN:→ RAID controller hardware initialization

ARC1203FIRM.BIN:→ RAID kernel program

ARC1203MBR0.BIN:→ Master Boot Record for supporting Dual Flash Image in the 6Gb/s SATA RAID controller

README.TXT contains the history information of the software code change in the main directory. Read this file first to make sure you are upgrading to the proper binary file. Select the right file for the upgrade. Normally, user upgrades the ARC1203BIOS.BIN for system M/B compatibility and ARC1203FIRM.BIN for RAID function. All these files in the firmware package are a part of the firmware. You should update all files in the package, no special update order needed. New firmware works after a system restart not instant available, so you can update all files before restart the system. The controller firmware is independent of the array, and update firmware does not touch anything you stored in the array.

#### **Note:**

Please update all binary code (BIOS, UEFI, BOOT, FIRM and MBR0) before you reboot system. Otherwise, a mixed firmware package may hang the controller.

# APPENDIX

## A-2 Upgrading Firmware Through McRAID Storage Manager

Get the new version firmware for your 6Gb/s SATA RAID controller. For example, download the bin file from your OEM's web site onto the C: drive.



1. To upgrade the 6Gb/s SATA RAID controller firmware, move the mouse cursor to "Upgrade Firmware" link. The "Upgrade The Raid System Firmware or Boot Rom" screen appears.
2. Click "Browse". Look in the location to which the Firmware upgrade software was downloaded. Select the file name and click "Open".
3. Click "Confirm The Operation" and press the "Submit" button.
4. The web browser begins to download the firmware binary to the controller and start to update the flash ROM.
5. After the firmware upgrade is complete, a bar indicator will show "Firmware Has Been Updated Successfully".
6. After the new firmware package completes downloading, find a chance to restart the controller/computer for the new firmware to take effect.

The web browser-based McRAID storage manager can be accessed through the in-band PCIe bus. The in-band method uses the ArchHTTP proxy server to launch the McRAID storage manager.

From a remote pc, you can directly open a web browser and enter the IP address. Then enter user name and password to login and start your management. You can find the firmware update feature from the "Raid System Console" on the "System Controls" option.

## A-3 Upgrading Firmware Through nflash DOS Utility

Areca now offers an alternative means communication for the 6Gb/s SATA RAID controller – Upgrade the all files (BIOS, BOOT, FIRM and MBR0) without necessary system starting up to running the ArchHTTP proxy server. The nflash utility program is a DOS application, which runs in the DOS operating system. Be sure of ensuring properly to communicate between 6Gb/s SATA RAID controller and nflash DOS utility. Please make a bootable DOS floppy diskette or USB devices from other Windows operating system and boot up the system from those bootable devices.

### ● Starting the nflash Utility

You do not need to short any jumper cap on running nflash utility. The nflash utility provides an on-line table of contents, brief descriptions of the help sub-commands. The nflash utility put on the <CD-ROM>\Firmware directory. You can run the <nflash> to get more detailed information about the command usage. Typical output looks as below:

```
A:\nflash
Raid Controller Flash Utility
V1.52 2013-11-07
Command Usage:
NFLASH FileName
NFLASH FileName /cn --> n=0,1,2,3 write binary to controller#0
FileName May Be ARC1203FIRM.BIN or ARC1203*
For ARC1203* Will Expand To ARC1203BOOT /FIRM/BIOS.BIN
```

```
A:\>nflash arc120~1.bin
Raid Controller Flash Utility
V1.52 2013-11-07
MODEL : ARC-1203
MEM FE620000 FE7FF000
File ARC120~1.BIN : >>*** => Flash OK
```

# APPENDIX

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## A-4 Upgrading Firmware Through CLI

This Command Line Interface (CLI) provides you to configure and manage the 6Gb/s SATA RAID controller components in Windows, Linux, FreeBSD and more environments. The CLI is useful in environments where a graphical user interface (GUI) is not available. Through the CLI, you perform firmware upgrade that you can perform with the McRAID storage manager GUI. The controller has added protocol on the firmware for user to update the controller firmware package (BIOS, BOOT, FIRM and MBR0) through the utility.

To update the controller firmware, follow the procedure below:

```
Parameter: <path=<PATH_OF_FIRMWARE_FILE>>  
Fn: Firmware Updating.  
Ex: Update Firmware And File Path Is In [C:\FW\ARC1203FIRM.BIN.]  
Command: sys updatefw path=c:\fw\ARC1203firm.bin [Enter]
```

## Appendix B

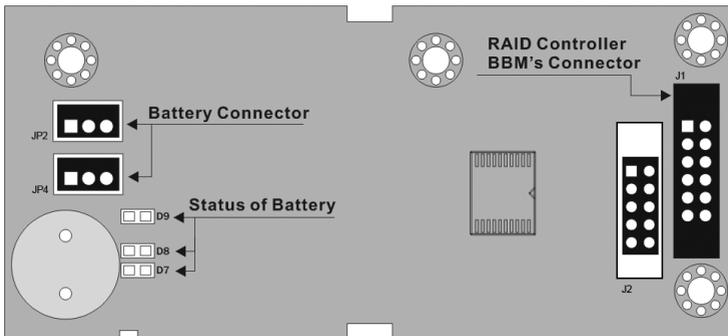
### Battery Backup Module (ARC-6120BA-T121-12G)

#### B-1 Overview

The ARC-1203-2I 6Gb/s SATA RAID controller operates using cache memory. The Battery Backup Module is an add-on module that provides power to the ARC-1203-2I 6Gb/s SATA RAID controller cache memory in the event of a power failure. The Battery Backup Module monitors the write back cache on the ARC-1203-2I 6Gb/s SATA RAID controller, and provides power to the cache memory if it contains data not yet written to the hard drives when power failure occurs.

#### B-2 BBM Components

This section provides the board layout and connector/jumper for the BBM.



#### B-3 Status of BBM

- D7 (Green) : light when BBM activated
- D8 (Green) : light when BBM normal
- D9 (Red) : light when BBM charging

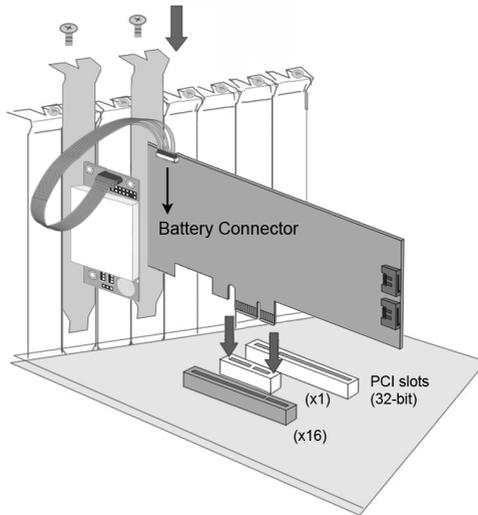
# APPENDIX

## Note:

The BBM status will be shown on the web browser of "Hardware Monitor Information" screen.

## B-4 Installation

1. Make sure all power to the system is disconnected.
2. The ARC-1203-2I 6Gb/s SATA RAID controller's battery connector is available for the optional battery backup module. Connect the BBM cable to the 14-pin battery connector on the controller.
3. Integrators may provide pre-drilled holes in their cabinet for securing the BBM using its three mounting positions.
4. Low profile bracket also provided.
5. The BBM will occupy one PCI slot on the host backplane.



## B-5 Battery Backup Capacity

Battery backup capacity is defined as the maximum duration of a power failure for which data in the cache memory can be maintained by the battery. The BBM's backup capacity varied with the memory chips that installed on the ARC-1203-2I 6Gb/s SATA RAID controller.

## B-6 Operation

1. Battery conditioning is automatic. There are no manual procedures for battery conditioning or preconditioning to be performed by the user.
2. In order to make sure of all the capacity is available for your battery cells, allow the battery cell to be fully charged when installed for the first time. The first time charge of a battery cell takes about 24 hours to complete.

## B-7 Changing the Battery Backup Module

At some point, the LI-ION battery will no longer accept a charge properly. LI-ION battery life expectancy is anywhere from approximately 1 to 5 years.

1. Shutdown the operating system properly. Make sure that cache memory has been flushed.
2. Disconnect the BBM cable from ARC-1203-2I 6Gb/s SATA RAID controller's battery connector.
3. Disconnect the battery pack cable from JP2 on the BBM.
4. Install a new battery pack and connect the new battery pack to JP2.
5. Connect the BBM to ARC-1203-2I 6Gb/s SATA RAID controller's battery connector.

### **Note:**

Do not remove BBM while system is running.

## B-8 Battery Functionality Test Procedure:

1. Writing amount of data into controller volume, about 5GB or bigger.
2. Waiting for few seconds, power failed system by remove the power cable.
3. Check the battery status, make sure the D9 is bright light, and battery beeps every few seconds.
4. Power on system, and press Tab/F6 to login controller.
5. Check the controller event log, make sure the event shows controller boot up with power recovered.

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## B-9 BBM Specifications

### Mechanical

- Module Dimension (W x H x D): 37.3 x 13 x 81.6 mm
- BBM Connector: 2 x 6 box header

### Environmental

- Operating Temperature
  - \* Temperature:
    - 0° C to +40° C (Charge)
    - 0° C to +55° C (Discharge)
  - \* Humidity: 45-85%, non-condensing
- Storage Temperature
  - \* Temperature:
    - 20° C to +20° C (storing for less than 1year)
    - 20° C to +40° C (storing for less than 3months)
    - 20° C to +55° C (storing for less than 1month)
  - \* Humidity: 45-85%, non-condensing

### Electrical

- Input Voltage
  - +3.6VDC
- On Board Battery Capacity
  - 1880mAH (1 x 1880mAH) for ARC-1203 series boards

## Appendix C

### SNMP Operation & Installation

#### C-1 Overview

The McRAID storage manager includes a firmware-embedded Simple Network Management Protocol (SNMP) agent for the Areca RAID controller. An SNMP-based management application (also known as an SNMP manager) can monitor the disk array. An example of a SNMP management application is Hewlett-Packard's Open View, Net-SNMP or SNMPC. The SNMP extension agent can be used to augment the Areca RAID controller through PCIe host bus interface if you are already running an SNMP management application at your site.

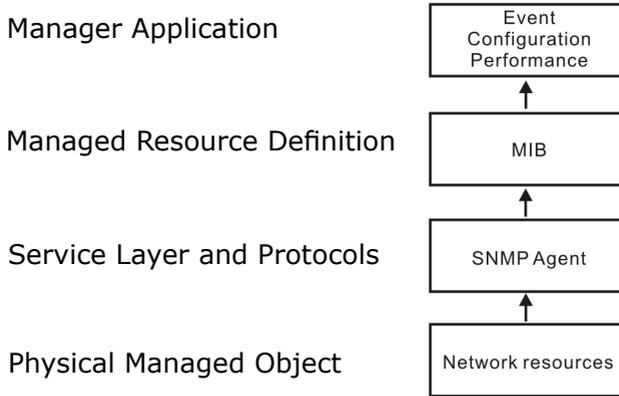
#### C-2 SNMP Definition

SNMP, an IP-based protocol, has a set of commands for getting the status of target devices. The SNMP management platform is called the SNMP manager, and the managed devices have the SNMP agent loaded. Management data is organized in a hierarchical data structure called the Management Information Base (MIB). These MIBs are defined and sanctioned by various industry associations. Each type of device on your network has its own specific MIB file. The MIB file defines the device as a set of managed objects — values that can be read or changed by the SNMP manager. The MIB file enables the SNMP manager to interpret trap messages from devices. To make sense out of a trap that's sent by a device, the SNMP manager needs to have access to the MIB that describes the format and content of the possible traps that the device can send. The objective is for all vendors to create products in compliance with these MIBs so that inter-vendor interoperability can be achieved. To be available for the SNMP manager, a command adds the MIB file for each of devices to the MIB database. This enables the devices to be managed via the SNMP manager.

The following figure illustrates the various components of an SNMP-based management architecture.

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## C-3 SNMP Installation

Perform the following steps to install the Areca RAID controller SNMP function into the SNMP manager. The installation of the SNMP manager is accomplished in several phases:

### Step 1. Installing the SNMP manager software on the client

Installing the SNMP manager software on the client. This installation process is well-covered in the User's Guide of your SNMP manager application.

### Step 2. Compiling the MIB description file with the management

Placing a copy of the RAID controller's MIBs file in a directory which is accessible to the management application and compile the MIB description file with the SNMP management application database. Before the manager application accesses the Areca RAID controller, it is necessary to integrate the MIB into the management application's database of events and status indicator codes. This process is known as "compiling" the MIB into the application. This process is highly vendor-specific and should be well-covered in the User's Guide of your SNMP manager application. Ensure the compilation process successfully integrates the contents of the `areca_SATA.mib` file into the traps database. The MIBs file resides at: `<CD-ROM>\packages\SNMP_MIBs` on the software CD or download from <http://www.areca.com.tw>.

Each RAID controller needs to have its own MIBs file. Areca provide 4 adapters MIBs file for users. User can request it if more controllers install on one system.

**Note:**

1. The MIB compiler may be not installed by default with SNMP manager.
2. Some SNMP managers have unique rule on the format of MIB files, you may need to refer the error message to mo-dify the mib file to be able to met the software requirement.

### Step 3. SNMP Service Method

With Areca series RAID cards, there are 2 service methods to get SNMP:  
ArchHTTP, onboard NIC and in-band PCIe + SNMP extension agent.

1. Service Method-1: using ArchHTTP proxy server  
Pay attention to these:
  - Do not check mark the option: "SNMP Through PCI".
  - Make sure you have the latest driver and ArchHTTP, from this URL <http://www.areca.com.tw/support/>
  - ArchHTTP supports sending "traps" only, do not support the "get" command.
2. Service Method-3: using in-band PCIe + SNMP extension agent.  
Pay attention to these:
  - Download the SNMP extension agent from Areca URL.
  - The agent is to be installed on the system which has the Areca controller.
  - Check Mark the option: "SNMP Through PCI".
  - To use in-band PCIe host bus interface, keep space (or zero) on all "SNMP Tarp IP Address" options.

#### C-3-1 Using ArchHTTP

The HTTP management software (ArchHTTP) runs as a service or daemon, and has it automatically start the proxy for all controllers found. This way the controller can be managed remotely

# APPENDIX

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without having to sign in the server. The ArchHTTP has also integrated the ability of sending SNMP trap. Please reference the manual Chapter 3 "ArchHTTP Proxy Server Installation" section to install and setup its configuration.

To enable the controller to send the SNMP traps to client SNMP manager using the IP address assigned to the operating system, such as Net-SNMP manager, you can simply use the SNMP function on the ArchHTTP proxy server utility. To enable the RAID controller SNMP traps sending function, configure the "SNMP Traps Configuration" options on the "ArchHTTP Configurations". The ArchHTTP proxy only provides one direction to send the trap to the SNMP manager without needing to install the SNMP extension agent on the host. For detailed information on using ArchHTTP proxy server utility to send the SNMP traps, please see "SNMP Traps Configuration" section on 5.6 "ArchHTTP Configuration".

If SNMP manager requests to query the SNMP information from RAID controller, please refer the C-3-2 section - Using Onboard NIC and C-3-3 section - Using In-band PCIe+ SNMP extension agent.

## **C-3-2 Using In-band PCIe + SNMP extension agent Installation**

By using the IP address assigned to the operating- RAID controller using Areca SNMP extension agent through PCIe host bus interface.

1. Set only "Community" field and keep space (or zero) on all "SNMP Tarp IP Address" options on the firmware-embedded SNMP configuration function. There is no function to set other fields on "SNMP System Configuration".

The SNMP "Community" and "SNMP Tarp IP Address" can setup by using browser-based manager or CLI SNMP configuration. To launch the browser-based RAID controller SNMP function, click on the "System Controls" link. The "System Controls" menu will show available items. Select the "SNMP Configuration" item. The following "SNMP System Configuration" screen is launched by browser-based manager.



About community, Community name acts as a password to screen accesses to the SNMP agent of a particular network device. Type in the community names of the SNMP agent. Before access is granted to a request station, this station must incorporate a valid community name into its request; otherwise, the SNMP agent will deny access to the system.

Most network devices use “public” as default of their community names. This value is case-sensitive.

2. Mark the check box on the ‘SNMP Through PCI Inband” setting and keep space (or zero) on all “SNMP Tarp IP Address” options.
3. Installing the SNMP extension agent on the server which has the Areca controller.

Please refer to next section of “SNMP Extension Agent Installation” for different operation system such as Windows, Linux and FreeBSD.

### C-3-3 SNMP Extension Agent Installation

The SNMP extension agent on the device is able to return meaningful, highly useful information to the SNMP manager. The Areca RAID controllers have supported the extension agent for Windows, Linux and FreeBSD. This section is the detail procedures for those extension agent installations.

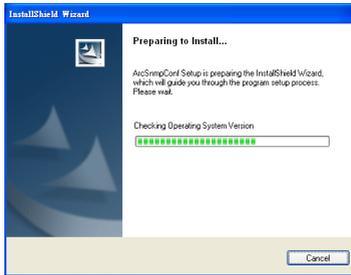
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## C-3-3-1 Windows

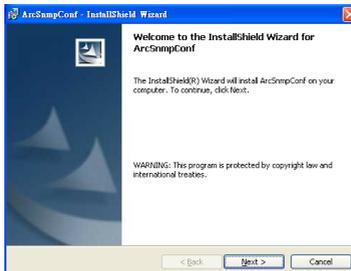
You must have administrative level permission to install 6Gb/s SATA RAID controller extension agent software. This procedure assumes that the RAID hardware and Windows are both installed and operational in your system.

To enable the SNMP agent for Windows, configure Windows for TCP/IP and SNMP services. The Areca SNMP extension agent file is ARCSNMP.DLL. Screen captures in this section are taken from a Windows XP installation. If you are running another version of Windows, your screens may look different, but the Areca SNMP extension agent installation is essentially the same.

1. Insert the Areca RAID controller software CD in the CD-ROM drive.
2. Run the setup.exe file that resides at: <CD-ROM>\packages\windows\SNMP\setup.exe on the CD. (If SNMP service was not installed, please install SNMP service first.)



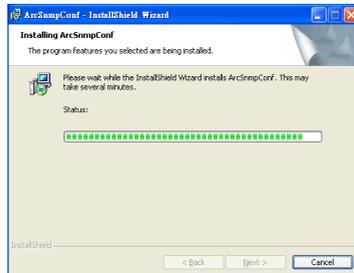
3. Click on the "setup.exe" file then the welcome screen appears.



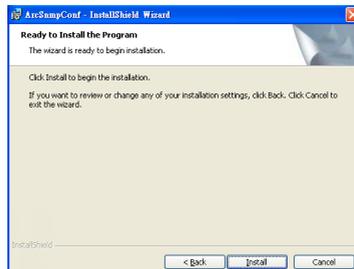
4. Click the "Next" button and then the "Ready Install the Program" screen will appear. Follow the on-screen prompts to complete Areca SNMP extension agent installation.



5. A Progress bar appears that measures the progress of the Areca SNMP extension agent setup. When this screen completes, you have completed the Areca SNMP extension agent setup.



6. After a successful installation, the "Setup Complete" dialog box of the installation program is displayed. Click the "Finish" button to complete the installation.



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## Starting SNMP Trap Notification Configurations

To start "SNMP Trap Notification Configurations", there are two methods. First, double-click on the "Areca RAID Controller".



Second, you may also use the "Taskbar Start/programs/Areca Technology Corp/ArcSnmfConf" menu shown below.

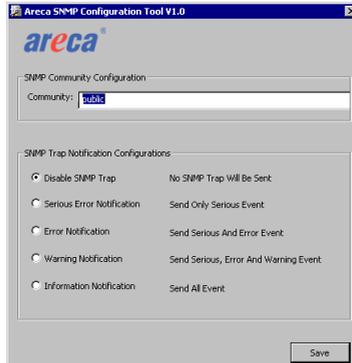


## SNMP Community Configurations

About community, Community name acts as a password to screen accesses to the SNMP agent of a particular network device. Type in the community names of the SNMP agent. Before access is granted to a request station, this station must incorporate a valid community name into its request; otherwise, the SNMP agent will deny access to the system. Most network devices use "public" as default of their community names. This value is case-sensitive.

## SNMP Trap Notification Configurations

The "Community Name" should be the same as firmware-embedded SNMP Community. The "SNMP Trap Notification Configurations" includes level 1: Serious, level 2: Error, level 3: Warning and level 4: Information. The level 4 covers notification events such as initialization of the controller and initiation of the rebuilding process; Level 3 includes events which require the issuance of warning messages; Level 2 covers notification events which once have happen; Level 1 is the highest level, and covers events the need immediate attention (and action) from the administrator.



### C-3-3-2 Linux

You must have administrative level permission to install Areca RAID software. This procedure assumes that the Areca RAID hardware and Linux are installed and operational in your system. The old version agent has to modify the open source project, integrate the changes from Areca manually, then take the modified binaries and manually deploy them. Users need to change source code from the linux distribution and then maintain it by themselves.

The new version agent provides the way to integrate with those codes into snmpd/snmptrapd and create a sub agent for user easy to install it. The new version SNMP extension agent installation for Linux procedure, please refer to <CD-ROM>\packages\Linux\SNMP\readme.txt or download from [ftp://ftp.areca.com.tw/RaidCards/AP\\_Drivers/Linux/SNMP/V4.1/](ftp://ftp.areca.com.tw/RaidCards/AP_Drivers/Linux/SNMP/V4.1/) .

### C-3-3-3 FreeBSD

You must have administrative level permission to install Areca RAID software. This procedure assumes that the Areca RAID hardware and FreeBSD are installed and operational in your system. The old version agent has to modify the open source project, integrate the changes from Areca manually, then take the modified binaries and manually deploy them. Users need to change source code from the linux distribution and then maintain it by themselves.

# APPENDIX

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The new version agent provides the way to integrate with those codes into snmpd/snmptrapd and create a sub agent for user easy to install it. The new version SNMP extension agent installation for FreeBSD procedure, please refer to <CD-ROM>\packages\FreeBSD\SNMP\readme.txt or download from [ftp://ftp.arena.com.tw/RaidCards/AP\\_Drivers/FreeBSD/SNMP/V4.1/](ftp://ftp.arena.com.tw/RaidCards/AP_Drivers/FreeBSD/SNMP/V4.1/) .

## Appendix D

### Event Notification Configurations

The controller classifies disk array events into four levels depending on their severity. These include level 1: Urgent, level 2: Serious, level 3: Warning and level 4: Information. The level 4 covers notification events such as initialization of the controller and initiation of the rebuilding process; Level 2 covers notification events which once have happen; Level 3 includes events which require the issuance of warning messages; Level 1 is the highest level, and covers events that need immediate attention (and action) from the administrator. The following lists sample events for each level:

#### A. Device Event

| Event                | Level   | Meaning             | Action  |
|----------------------|---------|---------------------|---|
| Device Inserted      | Warning | HDD inserted        |   |
| Device Removed       | Warning | HDD removed         |   |
| Reading Error        | Warning | HDD reading error   | Keep Watching HDD status, may be it caused by noise or HDD unstable.  |
| Writing Error        | Warning | HDD writing error   | Keep Watching HDD status, may be it caused by noise or HDD unstable.  |
| ATA Ecc Error        | Warning | HDD ECC error       | Keep Watching HDD status, may be it caused by noise or HDD unstable.  |
| Change ATA Mode      | Warning | HDD change ATA mode | Check HDD connection  |
| Time Out Error       | Warning | HDD time out        | Keep Watching HDD status, may be it caused by noise or HDD unstable.  |
| Device Failed        | Urgent  | HDD failure         | Replace HDD   |
| PCI Parity Error     | Serious | PCI parity error    | If only happen once, it may be caused by noise. If always happen, please check power supply or contact to us. |
| Device Failed(SMART) | Urgent  | HDD SMART failure   | Replace HDD   |

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|                           |        |                            |  |
|---------------------------|--------|----------------------------|--|
| PassThrough Disk Created  | Inform | Pass Through Disk created  |  |
| PassThrough Disk Modified | Inform | Pass Through Disk modified |  |
| PassThrough Disk Deleted  | Inform | Pass Through Disk deleted  |  |

## B. Volume Event

| Event                 | Level   | Meaning                            | Action      |
|-----------------------|---------|------------------------------------|-------------|
| Start Initialize      | Warning | Volume initialization has started  |             |
| Start Rebuilding      | Warning | Volume rebuilding has started      |             |
| Start Migrating       | Warning | Volume migration has started       |             |
| Start Checking        | Warning | Volume parity checking has started |             |
| Complete Init         | Warning | Volume initialization completed    |             |
| Complete Rebuild      | Warning | Volume rebuilding completed        |             |
| Complete Migrate      | Warning | Volume migration completed         |             |
| Complete Check        | Warning | Volume parity checking completed   |             |
| Create Volume         | Warning | New volume created                 |             |
| Delete Volume         | Warning | Volume deleted                     |             |
| Modify Volume         | Warning | Volume modified                    |             |
| Volume Degraded       | Urgent  | Volume degraded                    | Replace HDD |
| Volume Failed         | Urgent  | Volume failure                     |             |
| Failed Volume Revived | Urgent  | Failed volume revived              |             |
| Abort Initialization  | Warning | Initialization been abort          |             |
| Abort Rebuilding      | Warning | Rebuilding aborted                 |             |
| Abort Migration       | Warning | Migration aborted                  |             |
| Abort Checking        | Warning | Parity check aborted               |             |
| Stop Initialization   | Warning | Initialization stopped             |             |
| Stop Rebuilding       | Warning | Rebuilding stopped                 |             |
| Stop Migration        | Warning | Migration stopped                  |             |
| Stop Checking         | Warning | Parity check stopped               |             |

## C. RAID Set Event

| Event            | Level   | Meaning              | Action      |
|------------------|---------|----------------------|-------------|
| Create RaidSet   | Warning | New RAID set created |             |
| Delete RaidSet   | Warning | Raidset deleted      |             |
| Expand RaidSet   | Warning | Raidset expanded     |             |
| Rebuild RaidSet  | Warning | Raidset rebuilding   |             |
| RaidSet Degraded | Urgent  | Raidset degraded     | Replace HDD |

## D. Hardware Monitor Event

| Event                        | Level   | Meaning  | Action   |
|------------------------------|---------|--|--|
| DRAM 1-Bit ECC               | Urgent  | DRAM 1-Bit ECC error   | Check DRAM   |
| DRAM Fatal Error             | Urgent  | DRAM fatal error encountered                                 | Check the DRAM module and replace with new one if required.                |
| Controller Over Temperature  | Urgent  | Abnormally high temperature detected on controller           | Check air flow and cooling fan of the enclosure, and contact us.           |
| Hdd Over Temperature         | Urgent  | Abnormally high temperature detected on Hdd (over 55 degree) | Check air flow and cooling fan of the enclosure.                           |
| Fan Failed                   | Urgent  | Cooling Fan # failure or speed below 1700RPM                 | Check cooling fan of the enclosure and replace with a new one if required. |
| Controller Temp. Recovered   | Serious | Controller temperature back to normal level                  |  |
| Hdd Temp. Recovered          | Serious | Hdd temperature back to normal level                         |  |
| Raid Powered On              | Warning | RAID power on  |  |
| Test Event                   | Urgent  | Test event   |  |
| Power On With Battery Backup | Warning | RAID power on with battery backed up                         |  |
| Incomplete RAID Discovered   | Serious | Some RAID set member disks missing before power on           | Check disk information to find out which channel missing.                  |

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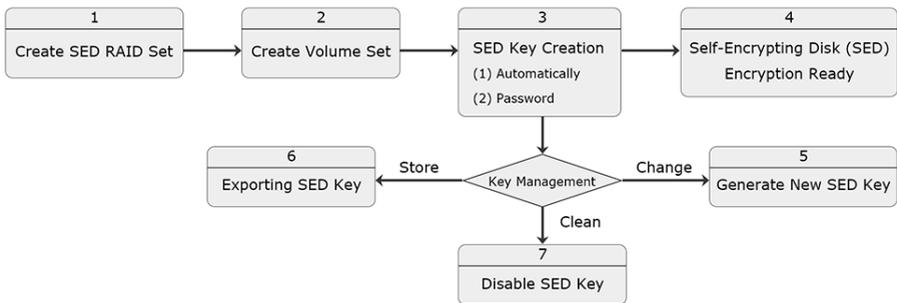
|                                  |         |  |  |
|----------------------------------|---------|--|--|
| HTTP Log In                      | Serious | a HTTP login detected  |  |
| Telnet Log                       | Serious | a Telnet login detected  |  |
| API Log In                       | Serious | a API login detected   |  |
| Lost Rebuilding/<br>MigrationLBA | Urgent  | Some rebuilding/<br>migration raidset<br>member disks<br>missing before power<br>on. | Reinserted the missing member<br>disk back, controller will<br>continued the incompletd<br>rebuilding/migration. |

## Appendix E

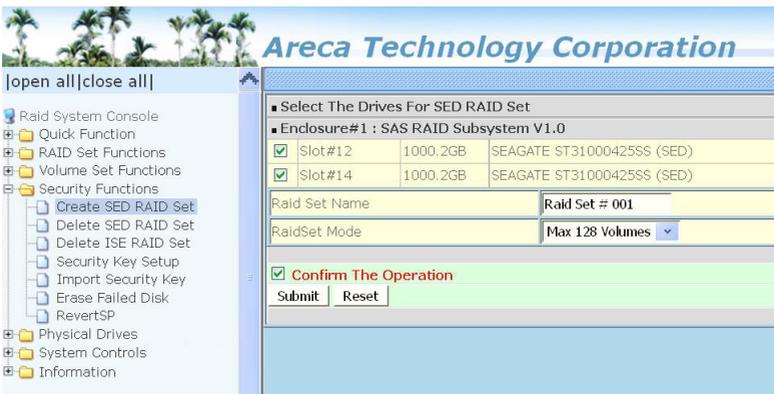
### Self-Encrypting Disk (SED) Encryption

The “Security Function” on the firmware supports Self-Encrypting Disks (SED) for protection of data against loss or theft of SEDs. Protection is achieved by the use of encryption technology on the drives. The McRAID storage management allows SED keys to be created and managed as well as create/delete RAID sets.

**Self-Encrypting Disk (SED) Encryption Flow Chart**



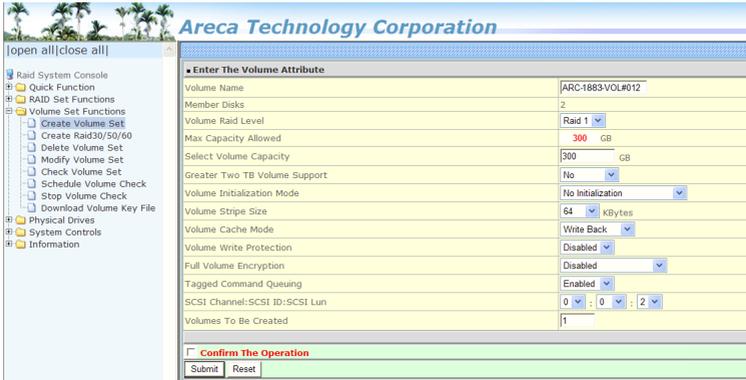
#### Step 1. Create SED RAID Set



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## Step 2. Create Volume Set

Create volume set in the web management.



## Step 3. SED Key Creation

There is one SED key per controller. You can create the SED key under McRAID manager. The key can be escrowed in to a file using McRAID manager. There is one SED key per controller which stores in the controller flash memory. Areca provides both automatically or password methods to generate a key.



## Step 4. Self-Encrypting Disk (SED) Ready

Now, whenever you write data to the drive (e.g. create a file and save it to the SED volume), it gets encrypted with the SED key. And whenever you read data from the drive (e.g. access a file stored on the SED), it's decrypted with the same SED key.

## Step 5. Generate New SED Key

If you have evidence that the SED key is known to unauthorized users, you can change the SED key again. Areca provides both automatically or password methods to generate a New key to replace the foreign SED key.



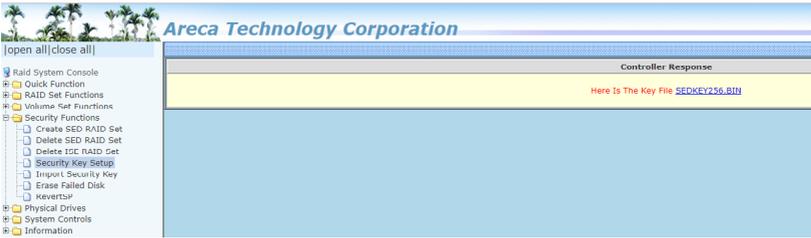
## Step 6. Exporting SED Key

In some cases, you may want to export a SED key to store on removable media or to use on a different computer. If you want to create a backup copy of the SED key or use it on another computer, you must first export the SED key.

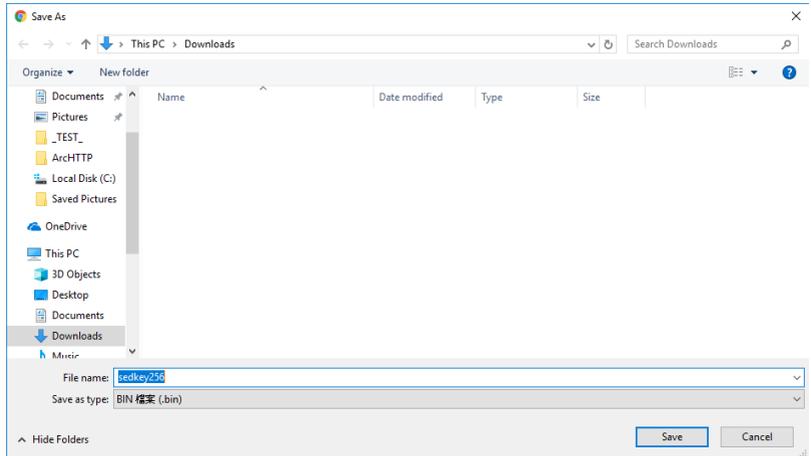


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Exporting the SED key puts it in a file (SEDKEY256.BIN) that you can then transfer to another computer or put in a safe place.



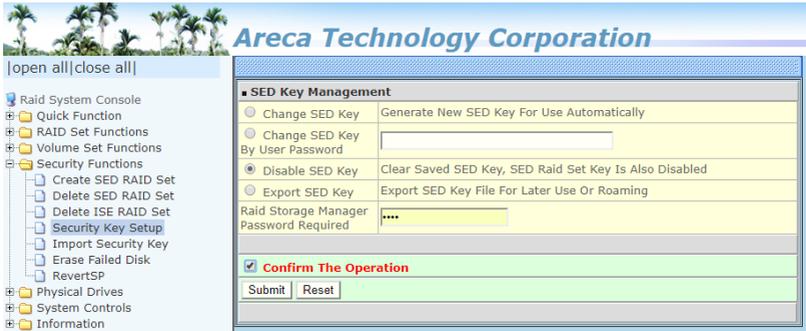
The key file (SEDKEY256.BIN) is stored on the specific location.



Without the proper authentication key (SED key), even if the SED RAID set is removed and placed in another new RAID controller, the data remains inaccessible.

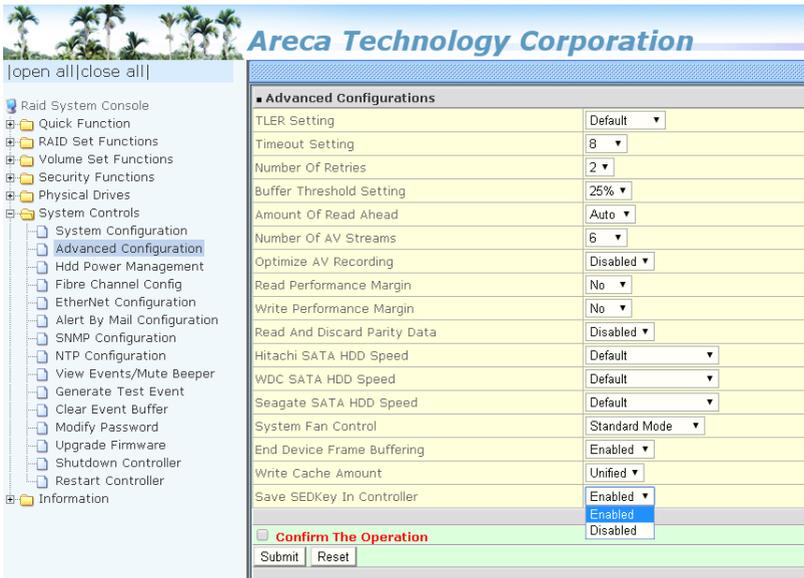
## Step 7. Clean Saved SED Key

The 'Disable SED Key' function is used to clear SED key on controller and RAID set members.



### ● Save SEDKey In Controller

There is one SED key per controller which stores in the controller flash memory. You can disable the SED Key saved in controller flash using "Save SEDKey In Controller" on the Advanced Configurations. So that next time power up again, it will ask for key again.



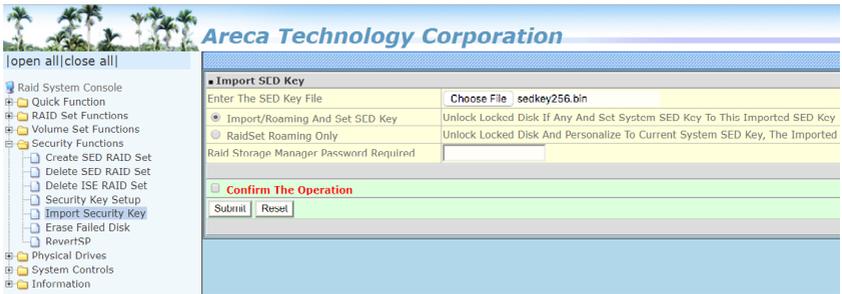
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- <a> If enable --> disable, clear SED Key saved in setup
- <b> If disable --> enable, if key exists, save to setup

If you setup from enable--->disable, the key will not remain in the flash. So that next time power up again, it will need to input the key from the CLI or McRAID manager again. The adapter volume will be in the lock stage. It will be not available to the OS.

After your run the CLI to upload the key, volume will be unlocked and available to the OS. You can also import the key file (Import Security Key), keyin the password (Enter SED Key By User Password) from the GUI interface or keyin the password from the BIOS screen on startup to unlock the volume.

## (1) Import Security Key



## (2) Enter SED Key By User Password



## (3) Enter At BIOS Screen On Startup



## Appendix F

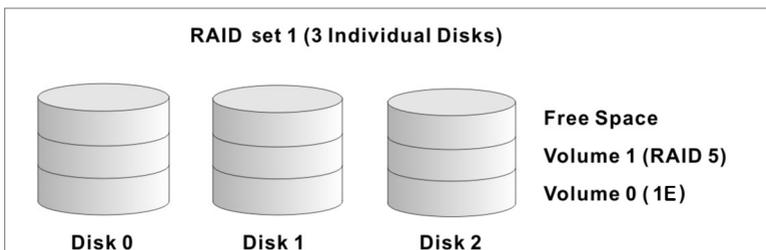
### RAID Concept

#### RAID Set

A RAID set is a group of disks connected to a RAID controller. A RAID set contains one or more volume sets. The RAID set itself does not define the RAID level (0, 1, 1E, 3, 5, 6, 10, 30, 50, 60, etc); the RAID level is defined within each volume set. Therefore, volume sets are contained within RAID sets and RAID Level is defined within the volume set. If physical disks of different capacities are grouped together in a RAID set, then the capacity of the smallest disk will become the effective capacity of all the disks in the RAID set.

#### Volume Set

Each volume set is seen by the host system as a single logical device (in other words, a single large virtual hard disk). A volume set will use a specific RAID level, which will require one or more physical disks (depending on the RAID level used). RAID level refers to the level of performance and data protection of a volume set. The capacity of a volume set can consume all or a portion of the available disk capacity in a RAID set. Multiple volume sets can exist in a RAID set. For the RAID controller, a volume set must be created either on an existing RAID set or on a group of available individual disks (disks that are about to become part of a RAID set). If there are pre-existing RAID sets with available capacity and enough disks for the desired RAID level, then the volume set can be created in the existing RAID set of the user's choice.



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In the illustration, volume 1 can be assigned a RAID level 5 of operation while volume 0 might be assigned a RAID level 1E of operation. Alternatively, the free space can be used to create volume 2, which could then be set to use RAID level 5.

## Ease of Use Features

- **Foreground Availability/Background Initialization**

RAID 0 and RAID 1 volume sets can be used immediately after creation because they do not create parity data. In Background Initialization, the initialization proceeds as a background task, and the volume set is fully accessible for system reads and writes. The operating system can instantly access the newly created arrays without requiring a reboot and without waiting for initialization to complete. Furthermore, the volume set is protected against disk failures while initializing. If using Foreground Initialization, the initialization process must be completed before the volume set is ready for system accesses.

- **Online Array Roaming**

RAID controllers store RAID configuration information on the disk drives. The controller therefore protects the configuration settings in the event of controller failure. Online array roaming allows the administrators the ability to move a complete RAID set to another system without losing RAID configuration information or data on that RAID set. Therefore, if a server fails, the RAID set disk drives can be moved to another server with an Areca RAID controllers and the disks can be inserted in any order.

- **Online Capacity Expansion**

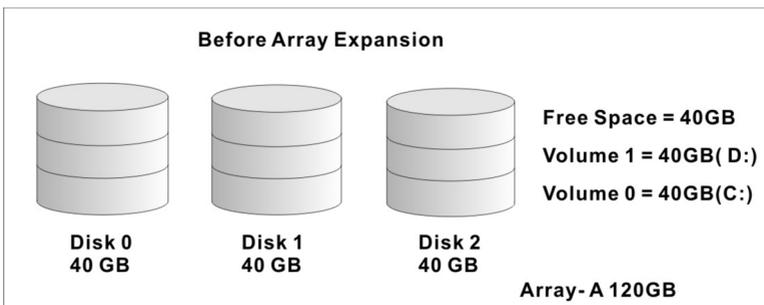
Online Capacity Expansion makes it possible to add one or more physical drives to a volume set without interrupting server operation, eliminating the need to backup and restore after reconfiguration of the RAID set. When disks are added to a RAID set, unused capacity is added to the end of the RAID set. Then, data on the existing volume sets (residing on

the newly expanded RAID set) is redistributed evenly across all the disks. A contiguous block of unused capacity is made available on the RAID set. The unused capacity can be used to create additional volume sets.

A disk, to be added to a RAID set, must be in normal mode (not failed), free (not spare, in a RAID set, or passed through to host) and must have at least the same capacity as the smallest disk capacity already in the RAID set.

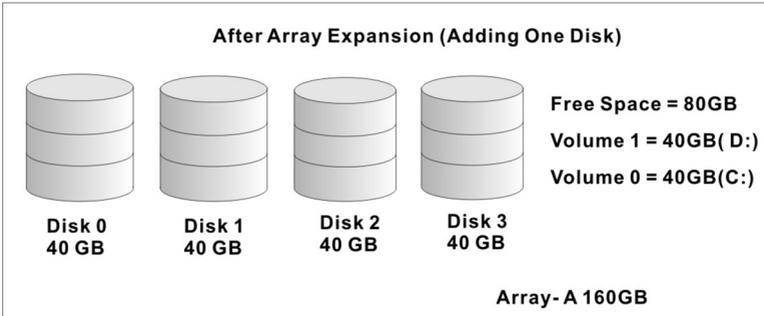
Capacity expansion is only permitted to proceed if all volumes on the RAID set are in the normal status. During the expansion process, the volume sets being expanded can be accessed by the host system. In addition, the volume sets with RAID level 1 is protected against data loss in the event of disk failure(s). In the case of disk failure, the volume set changes from "migrating" state to "migrating+degraded" state. When the expansion is completed, the volume set would then transition to "degraded" mode. If a global hot spare is present, then it further changes to the "rebuilding" state.

The expansion process is illustrated as following figure.



RAID controller redistributes the original volume set over the original and newly added disks, using the same fault-tolerance configuration. The unused capacity on the expand RAID set can then be used to create an additional volume set, with a different fault tolerance setting (if required by the user.)

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## ● Online RAID Level and Stripe Size Migration

For those who wish to later upgrade to any RAID capabilities, a system with online RAID level/stripe size migration allows a simplified upgrade to any supported RAID level without having to reinstall the operating system.

The RAID controllers can migrate both the RAID level and stripe size of an existing volume set, while the server is on-line and the volume set is in use. Online RAID level/stripe size migration can prove helpful during performance tuning activities as well as when additional physical disks are added to the RAID controller. For example, in a system using two drives in RAID level 1, it is possible to add a single drive and add capacity and retain fault tolerance. (Normally, expanding a RAID level 1 array would require the addition of two disks). A third disk can be added to the existing RAID logical drive and the volume set can then be migrated from RAID level 1 to 5. The result would be parity fault tolerance and double the available capacity without taking the system down. A fourth disk could be added to migrate to RAID level 6. It is only possible to migrate to a higher RAID level by adding a disk; disks in an existing array can't be reconfigured for a higher RAID level without adding a disk.

Online migration is only permitted to begin, if all volumes to be migrated are in the normal mode. During the migration process, the volume sets being migrated are accessed by the host system. In addition, the volume sets with RAID level 1 is protected against data loss in the event of disk failure(s). In

the case of disk failure, the volume set transitions from migrating state to (migrating+degraded) state. When the migration is completed, the volume set transitions to degraded mode. If a global hot spare is present, then it further transitions to rebuilding state.

## ● **Online Volume Expansion**

Performing a volume expansion on the controller is the process of growing only the size of the latest volume. A more flexible option is for the array to concatenate an additional drive into the RAID set and then expand the volumes on the fly. This happens transparently while the volumes are online, but, at the end of the process, the operating system will detect free space at after the existing volume.

Windows, NetWare and other advanced operating systems support volume expansion, which enables you to incorporate the additional free space within the volume into the operating system partition. The operating system partition is extended to incorporate the free space so it can be used by the operating system without creating a new operating system partition.

You can use the Diskpart.exe command line utility, included with Windows Server 2003 or the Windows 2000 Resource Kit, to extend an existing partition into free space in the dynamic disk.

Third-party software vendors have created utilities that can be used to repartition disks without data loss. Most of these utilities work offline. Partition Magic is one such utility.

## **High Availability**

### ● **Global/Local Hot Spares**

A hot spare is an unused online available drive, which is ready for replacing the failure disk. The hot spare is one of the most important features that RAID controllers provide to deliver a high degree of fault-tolerance. A hot spare is a spare physical drive that has been marked as a hot spare and therefore

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is not a member of any RAID set. If a disk drive used in a volume set fails, then the hot spare will automatically take its place and the data previously located on the failed drive is reconstructed on the hot spare.

Dedicated hot spare is assigned to serve one specified RAID set. Global hot spare is assigned to serve all RAID set on the RAID controller. Dedicated hot spare has higher priority than the global hot spare. For this feature to work properly, the hot spare must have at least the same capacity as the drive it replaces. The hot spare function only works with RAID level 1 volume set.

The “Create Hot Spare” option gives you the ability to define a global/dedicated hot spare disk drive. To effectively use the hot spare feature, you must always maintain at least one drive that is marked as a global hot spare.

**Important:**

The hot spare must have at least the same capacity as the drive it replaces.

- **Hot-Swap Disk Drive Support**

The RAID controller chip includes a protection circuit that supports the replacement of SATA hard disk drives without having to shut down or reboot the system. A removable hard drive tray can deliver “hot swappable” fault-tolerant RAID solutions. This feature provides advanced fault tolerant RAID protection and “online” drive replacement.

- **Auto Declare Hot-Spare**

If a disk drive is brought online into a system operating in degraded mode, the RAID controllers will automatically declare the new disk as a spare and begin rebuilding the degraded volume. The Auto Declare Hot-Spare function requires that the smallest drive contained within the volume set in which the failure occurred.

In the normal status, the newly installed drive will be reconfigured an online free disk. But, the newly-installed drive is automatically assigned as a hot spare if any hot spare disk was used to rebuild and without new installed drive replaced it. In this condition, the Auto Declare Hot-Spare status will be disappeared if the RAID subsystem has since powered off/on.

The Hot-Swap function can be used to rebuild disk drives in arrays with data redundancy such as RAID level 1, 1E, 3, 5, 6, 10, 30, 50 and 60.

## ● **Auto Rebuilding**

If a hot spare is available, the rebuild starts automatically when a drive fails. The RAID controllers automatically and transparently rebuild failed drives in the background at user-definable rebuild rates.

If a hot spare is not available, the failed disk drive must be replaced with a new disk drive so that the data on the failed drive can be automatically rebuilt and so that fault tolerance can be maintained.

RAID controllers will automatically restart the system and rebuilding process if the system is shut down or powered off abnormally during a reconstruction procedure condition.

When a disk is hot swapped, although the system is functionally operational, the system may no longer be fault tolerant. Fault tolerance will be lost until the removed drive is replaced and the rebuild operation is completed.

During the automatic rebuild process, system activity will continue as normal, however, the system performance and fault tolerance will be affected.

## ● **Adjustable Rebuild Priority**

Rebuilding a degraded volume incurs a load on the RAID subsystem. The RAID controllers allow the user to select the rebuild priority to balance volume access and rebuild tasks

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appropriately. The Background Task Priority is a relative indication of how much time the controller devotes to a background operation, such as rebuilding or migrating.

RAID controller allows user to choose the task priority (Ultra Low (5%), Low (20%), Medium (50%), High (80%)) to balance volume set access and background tasks appropriately. For high array performance, specify an Ultra Low value. Like volume initialization, after a volume rebuilds, it does not require a system reboot.

## High Reliability

### ● Hard Drive Failure Prediction

In an effort to help users avoid data loss, disk manufacturers are now incorporating logic into their drives that acts as an "early warning system" for pending drive problems. This system is called SMART. The disk integrated controller works with multiple sensors to monitor various aspects of the drive's performance, determines from this information if the drive is behaving normally or not, and makes available status information to 6Gb/s SATA RAID controller firmware that probes the drive and look at it.

The SMART can often predict a problem before failure occurs. The controllers will recognize a SMART error code and notify the administer of an impending hard drive failure.

### ● Auto Reassign Sector

Under normal operation, even initially defect-free drive media can develop defects. This is a common phenomenon. The bit density and rotational speed of disks is increasing every year, and so are the potential of problems. Usually a drive can internally remap bad sectors without external help using cyclic redundancy check (CRC) checksums stored at the end of each sector.

The RAID controller drives perform automatic defect re-assignment for both read and write errors. Writes are always

completed - if a location to be written is found to be defective, the drive will automatically relocate that write command to a new location and map out the defective location. If there is a recoverable read error, the correct data will be transferred to the host and that location will be tested by the drive to be certain the location is not defective. If it is found to have a defect, data will be automatically relocated, and the defective location is mapped out to prevent future write attempts.

In the event of an unrecoverable read error, the error will be reported to the host and the location will be flagged as being potentially defective. A subsequent write to that location will initiate a sector test and relocation should that location prove to have a defect. Auto Reassign Sector does not affect disk subsystem performance because it runs as a background task. Auto Reassign Sector discontinues when the operating system makes a request.

## **Data Protection**

- **Battery Backup**

The RAID controllers are armed with a Battery Backup Module (BBM). While a Uninterruptible Power Supply (UPS) protects most servers from power fluctuations or failures, a BBM provides an additional level of protection. In the event of a power failure, a BBM supplies power to retain data in the RAID controller's cache, thereby permitting any potentially dirty data in the cache to be flushed out to secondary storage when power is restored.

The batteries in the BBM are recharged continuously through a trickle-charging process whenever the system power is on. The batteries protect data in a failed server for up to three or four days, depending on the size of the memory module. Under normal operating conditions, the batteries last for three years before replacement is necessary.

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- **Recovery ROM**

RAID controller firmware is stored on the flash ROM and is executed by the I/O processor. The firmware can also be updated through the RAID controllers PCIe 2.0 bus port or Ethernet port without the need to replace any hardware chips. During the controller firmware upgrade flash process, it is possible for a problem to occur resulting in corruption of the controller firmware. With our Redundant Flash Image feature, the controller will revert back to the last known version of firmware and continue operating. This reduces the risk of system failure due to firmware crash.

## Appendix G

### Understanding RAID

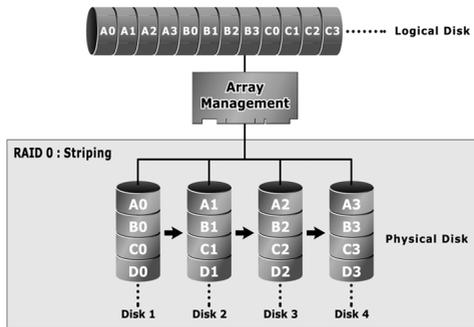
RAID is an acronym for Redundant Array of Independent Disks. It is an array of multiple independent hard disk drives that provides high performance and fault tolerance. The RAID controller implements several levels of the Berkeley RAID technology. An appropriate RAID level is selected when the volume sets are defined or created. This decision should be based on the desired disk capacity, data availability (fault tolerance or redundancy), and disk performance. The following section discusses the RAID levels supported by the RAID controller.

The RAID controllers makes the RAID implementation and the disks' physical configuration transparent to the host operating system. This means that the host operating system drivers and software utilities are not affected, regardless of the RAID level selected. Correct installation of the disk array and the controller requires a proper understanding of RAID technology and the concepts.

#### RAID 0

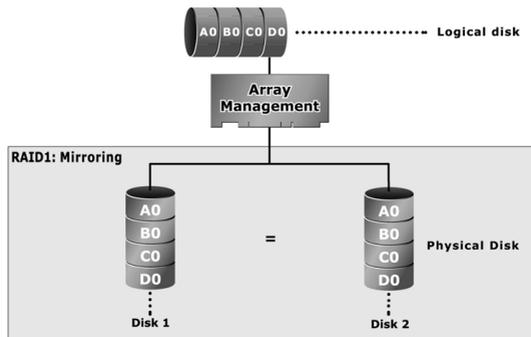
RAID 0, also referred to as striping, writes stripes of data across multiple disk drives instead of just one disk drive. RAID 0 does not provide any data redundancy, but does offer the best High-speed data throughput. RAID 0 breaks up data into smaller blocks and then writes a block to each drive in the array. Disk striping enhances performance because multiple drives are accessed simultaneously; the reliability of RAID level 0 is less because the entire array will fail if any one disk drive fails.

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## RAID 1

RAID 1 is also known as “disk mirroring”; data written on one disk drive is simultaneously written to another disk drive. Read performance will be enhanced if the array controller can, in parallel, access both members of a mirrored pair. During writes, there will be a minor performance penalty when compared to writing to a single disk. If one drive fails, all data (and software applications) are preserved on the other drive. RAID 1 offers extremely high data reliability, but at the cost of doubling the required data storage capacity.



## JBOD

(Just a Bunch Of Disks) A group of hard disks in a RAID box are not set up as any type of RAID configuration. All drives are available to the operating system as an individual disk. JBOD does not provide data redundancy.

## Single Disk (Pass-Through Disk)

Pass through disk refers to a drive that is not controlled by the RAID firmware and thus can not be a part of a RAID volume. The drive is available to the operating system as an individual disk.

## Summary of RAID Levels

6Gb/s SATA RAID controller supports RAID Level 0 and 1. The following table provides a summary of RAID levels.

| RAID Level Comparison |  |                             |                        |
|-----------------------|--|-----------------------------|------------------------|
| RAID Level            | Description  | Disks Requirement (Minimum) | Data Availability      |
| 0                     | Also known as striping.<br>Data distributed across multiple drives in the array. There is no data protection.  | 1                           | No data Protection     |
| 1                     | Also known as mirroring.<br>All data replicated on 2 separated disks.<br>N is almost always 2. Due to this is a 100 % duplication, so is a high costly solution. | 2                           | Up to one disk failure |